



How long does a client have to wait to be housed?

There are no guarantees on timing of matchmaking. When openings are posted, CES staff matches clients to housing providers through hmis and email.

How do I get a VOH on behalf of the client?

The verification of homelessness forms can be found at <https://www.cafth.org/membership-portal-homepage/2/>

When should I exit a client from my caseload?

Our YDHP policy and procedures indicate that clients who have not been engaged in 45 days be exited from the navigation program.

What are eligible expenses for diversion?

Clients(18-24) who fit within HUD categories 1, 2, and 4.

What should I do with a pregnant youth who cannot access transitional housing?

Pregnant youth, per federal guidelines, can be housed through transitional housing. Matchmaking is based on unit openings and overall CES prioritization practices.

Do navigators have funds to pay for emergency shelter or short term hotel?

No. YHDP funds cannot cover emergency shelter, including hotel stays.

How do I go about obtaining a VOD for a client?

Verification of Disability must be completed by a medical doctor and licensed therapist. The form can be found on cafth's website.

How do I determine if my client is TH, RRH or PSH appropriate?

Clients are matched to housing programs based on their vulnerabilities



Can you activate the Vi-Tay function on the following client?

Remember to access the TAY, you have to be under the YHDP Coordinated Entry agency and go into the YHDP CE enrollment, then to the program assessments tab. That's the only place the TAY is available.

Can parents of youth reside in RRH with youth?

No

Can siblings of youth reside in RRH with youth?

Only dependents and/or youth also enrolled in the program's RRH can stay in a unit.

Are separate leases required for cohabitating couples who are both enrolled in RRH?

Yes. Both individuals must be eligible for YHDP RRH.

Can a client who voluntarily left transitional housing return?

YES, client choice. As it relates to prioritization, having had program participation previously does not affect prioritization decisions.

Can a client who was terminated from transitional housing return?

Per YHDP, youth are allowed 24 months of support. When/if they left, the amount of time they utilized supports is taken into consideration when returning. IE if they were in TH for 6 mo, when/if re-enrolled they would be allowed 18 months of support

Can a client who left rapid rehousing be placed into or prioritized for transitional housing?

(TH has no eligibility requirements - this would be up to the TGH/RRH program)



What resources can I share with youth who are looking for more information about the youth coordinated entry system and working with youth system navigators? - Natalie

Link out to Prezi presentation that walks through the Youth CES - <https://prezi.com/view/eqn6P1eXso9aFRUNVXS9/>

Can navigators help individuals with utility costs? - Navigation funds can be used to help with utility arrears.