

3.1 Fair Access

PURPOSE

The purpose of this policy is to ensure that all individuals, regardless of their actual or perceived membership in federally protected classes or specific subpopulations, have fair and equal access to the Coordinated Entry System (CES) services and resources. This policy is designed to promote inclusivity and equity within the CES process for all participants.

FORMS

There are no forms related or required for this Policy

POLICY

All persons participating in any aspect of CES such as access, assessment, prioritization, or match shall be afforded equal access to CES services and resources without regard to a person's actual or perceived membership in a federally protected class such as race, color, national origin, religion, sex, age, familial status, or disability. Additionally, all people in different populations and subpopulations in the CoC's geographic area, including people experiencing chronic homelessness, veterans, families with children, youth, and survivors of domestic violence, shall have fair and equal access to the CES process. If a client is in need of an accessible format such as Braille, large type, or sign language, agencies can request materials or assistance from CES facilitator(s).

KEY TAKE AWAYS

- **Equal Access:** All participants in CES, regardless of race, color, national origin, religion, sex, age, familial status, disability, or any other federally protected class, are entitled to equal access to CES services and resources.
- **Inclusive Service:** The policy ensures that all subpopulations within the CoC's geographic area, including those experiencing chronic homelessness, veterans, families with children, youth, and survivors of domestic violence, have fair and equal access to the CES process.

- **Accessible Formats:** If a client requires materials in an accessible format (e.g., Braille, large type, or sign language), agencies can request these materials or assistance from CES facilitators to ensure effective communication and access for all participants.