

## Before Starting the CoC Application

You must submit all three of the following parts in order for us to consider your Consolidated Application complete:

1. the CoC Application,
2. the CoC Priority Listing, and
3. all the CoC's project applications that were either approved and ranked, or rejected.

As the Collaborative Applicant, you are responsible for reviewing the following:

1. The FY 2024 CoC Program Competition Notice of Funding Opportunity (NOFO) for specific application and program requirements.
2. The FY 2024 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.
3. All information provided to ensure it is correct and current.
4. Responses provided by project applicants in their Project Applications.
5. The application to ensure all documentation, including attachment are provided.

Your CoC Must Approve the Consolidated Application before You Submit It  
- 24 CFR 578.9 requires you to compile and submit the CoC Consolidated Application for the FY 2024 CoC Program Competition on behalf of your CoC.  
- 24 CFR 578.9(b) requires you to obtain approval from your CoC before you submit the Consolidated Application into e-snaps.

### Answering Multi-Part Narrative Questions

Many questions require you to address multiple elements in a single text box. Number your responses to correspond with multi-element questions using the same numbers in the question. This will help you organize your responses to ensure they are complete and help us to review and score your responses.

### Attachments

Questions requiring attachments to receive points state, "You Must Upload an Attachment to the 4B. Attachments Screen." Only upload documents responsive to the questions posed—including other material slows down the review process, which ultimately slows down the funding process. Include a cover page with the attachment name.

- Attachments must match the questions they are associated with—if we do not award points for evidence you upload and associate with the wrong question, this is not a valid reason for you to appeal HUD's funding determination.

- We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).

## 1A. Continuum of Care (CoC) Identification

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

**1A-1. CoC Name and Number:** TN-501 - Memphis/Shelby County CoC

**1A-2. Collaborative Applicant Name:** Community Alliance for the Homeless

**1A-3. CoC Designation:** CA

**1A-4. HMIS Lead:** Community Alliance for the Homeless

## 1B. Coordination and Engagement–Inclusive Structure and Participation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

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<b>1B-1.</b>	<b>Inclusive Structure and Participation–Participation in Coordinated Entry.</b>	
	NOFO Sections V.B.1.a.(1), V.B.1.e., V.B.1f., and V.B.1.p.	
	In the chart below for the period from May 1, 2023 to April 30, 2024:	
1.	select yes or no in the chart below if the entity listed participates in CoC meetings, voted—including selecting CoC Board members, and participated in your CoC’s coordinated entry system; or	
2.	select Nonexistent if the organization does not exist in your CoC’s geographic area:	

	Organization/Person	Participated in CoC Meetings	Voted, Including Electing CoC Board Members	Participated in CoC’s Coordinated Entry System
1.	Affordable Housing Developer(s)	Yes	Yes	Yes
2.	CDBG/HOME/ESG Entitlement Jurisdiction	Yes	Yes	Yes
3.	Disability Advocates	Yes	Yes	Yes
4.	Disability Service Organizations	Yes	Yes	Yes
5.	EMS/Crisis Response Team(s)	Yes	Yes	Yes
6.	Homeless or Formerly Homeless Persons	Yes	Yes	Yes
7.	Hospital(s)	Yes	Yes	Yes
8.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Nonexistent	No	No
9.	Law Enforcement	No	No	No
10.	Lesbian, Gay, Bisexual, Transgender (LGBTQ+) Advocates	Yes	Yes	Yes
11.	LGBTQ+ Service Organizations	Yes	Yes	Yes
12.	Local Government Staff/Officials	Yes	Yes	Yes
13.	Local Jail(s)	No	No	No
14.	Mental Health Service Organizations	Yes	Yes	Yes
15.	Mental Illness Advocates	Yes	Yes	Yes
16.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes	Yes	Yes

17.	Organizations led by and serving LGBTQ+ persons	Yes	Yes	Yes
18.	Organizations led by and serving people with disabilities	Yes	Yes	Yes
19.	Other homeless subpopulation advocates	Yes	Yes	Yes
20.	Public Housing Authorities	Yes	Yes	No
21.	School Administrators/Homeless Liaisons	Yes	Yes	Yes
22.	Street Outreach Team(s)	Yes	Yes	Yes
23.	Substance Abuse Advocates	Yes	Yes	Yes
24.	Substance Abuse Service Organizations	Yes	Yes	Yes
25.	Agencies Serving Survivors of Human Trafficking	Yes	Yes	No
26.	Victim Service Providers	Yes	Yes	Yes
27.	Domestic Violence Advocates	Yes	Yes	Yes
28.	Other Victim Service Organizations	Yes	Yes	Yes
29.	State Domestic Violence Coalition	No	No	No
30.	State Sexual Assault Coalition	No	No	No
31.	Youth Advocates	Yes	Yes	Yes
32.	Youth Homeless Organizations	Yes	Yes	Yes
33.	Youth Service Providers	Yes	Yes	Yes
	Other: (limit 50 characters)			
34.				
35.				

**By selecting "other" you must identify what "other" is.**

<b>1B-1a.</b>	<b>Experience Promoting Racial Equity.</b>	
	NOFO Section III.B.3.c.	

Describe in the field below your CoC's experience in effectively addressing the needs of underserved communities, particularly Black and Brown communities, who are substantially overrepresented in the homeless population.

**(limit 2,500 characters)**

According to the HUD CoC Racial Analysis tool, Memphis/Shelby County has a racial breakdown of 54% Black/African American, 37% White, 3% Asian/Asian American, and 6% other races/multi-racial. Our CoC is made up of individuals and organizations reflective of the county's demographic breakdown and has a robust history of engaging with and supporting underserved communities, particularly Black and Brown populations, who are disproportionately affected by homelessness. To continue engaging this population, we've developed targeted outreach programs that focus on building trust within our community and employing staff members who reflect the demographics of the neighborhoods we serve. Additionally, our CoC collaborates with local organizations and leaders led by and serving Black, Brown, Indigenous, and other People of Color to create culturally relevant resources and services. Our programs include comprehensive case management, mental health support, and job training initiatives designed to empower individuals and families to achieve stable housing. Data-driven strategies are central to our efforts. We analyze demographic trends to inform our programs and ensure they meet the specific needs of our community. Regular feedback from community members helps us continuously improve and adapt our services. Through these combined efforts, we aim to not only address immediate needs but also work towards systemic change that benefits Black and Brown communities, ultimately reducing the overrepresentation of these groups in the homeless population.

1B-2.	Open Invitation for New Members.	
NOFO Section V.B.1.a.(2)		
Describe in the field below how your CoC:		
1.	communicated a transparent invitation process annually (e.g., communicated to the public on the CoC's website) to solicit new members to join the CoC;	
2.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and	
3.	invited organizations serving culturally specific communities experiencing homelessness in your CoC's geographic area to address equity (e.g., Black, Latino, Indigenous, LGBTQ+, and persons with disabilities).	

(limit 2,500 characters)

1. The CoC has a transparent process for inviting new members to join the Homeless Consortium (TN-501 CoC), which includes a dedicated page on the Lead Agency website, a bi-weekly newsletter that invites new members to join regularly, and regular posts on social media platforms such as Facebook, LinkedIn, and Instagram. The dedicated page on the CoC Lead Agency website explains the mission and purpose of the Consortium, the benefits of joining, and details of membership. New members can sign up through a direct link on the website. Lead Agency staff invite new members throughout the year at in-person community outreach events.

2. The CoC ensures effective communication with individuals with disabilities by providing information in accessible formats, including a regularly tested website which is assessed for accessibility standards, PDFs, word documents, easy-to-read emails, and additional materials as requested. In 2023, the CoC Lead Agency added a language translation button on the website to increase accessibility for people who speak languages other than English. In 2024, the Lead Agency developed a Language Access Plan for the entire consortium. Resources include interpretation services and translation of vital documents for all consortium members. These new services will also allow agencies with Limited English Proficient staff to ask questions about the membership process and join the consortium.

3. In an effort to expand representation, the CoC conducted direct outreach to invite several organizations serving culturally specific communities experiencing homelessness to join the Homeless Consortium. New member organizations include We Rise with You, which provides employment and mental health support for individuals with disabilities ages 14 and up; The Fair Housing Council of Metropolitan Memphis, which is dedicated to ensuring fair, safe, and equitable housing for all individuals, irrespective of race, ethnicity, gender, national origin, religion, or physical and mental ability; Whatever it Takes, which assists formerly incarcerated individuals with successfully returning to the community; and Chosen Vessel Ministries, which provides reentry services to incarcerated women and their family. Also, landlords and property owners have joined to lead initiatives by providing flexible, affordable, low-barrier housing options for the most vulnerable populations.

1B-3.	CoC's Strategy to Solicit/Consider Opinions on Preventing and Ending Homelessness.	
	NOFO Section V.B.1.a.(3)	
	Describe in the field below how your CoC:	
1.	solicited and considered opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness;	
2.	communicated information during public meetings or other forums your CoC uses to solicit public information;	
3.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and	
4.	took into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness.	

(limit 2,500 characters)

1: The CoC solicits and considers opinions from a broad array of organizations and individuals with knowledge of or an interest in preventing or ending homelessness through committees, workgroups, and direct outreach to agencies serving specific subpopulations experiencing homelessness. The CoC Governing Council comprises a diverse group of stakeholders, including city/county officials, healthcare partners, culturally specific organizations, and persons with lived experience. Throughout the year, the CoC Lead Agency provides meetings and opportunities for deeper discussion on issues of homelessness.

2: The CoC sends out a monthly newsletter that updates over 1,300 organizations and CoC program staff on information regarding homelessness in the CoC. The newsletter is visible on the Lead Agency website and provides a section for individuals to ask questions and provide feedback. The CoC communicates updates during monthly CoC Planning meetings and quarterly CoC-wide meetings. The CoC regularly attends other public community meetings and events to solicit information and educate organizations in the community on our CoC and the Coordinated Entry System. The CoC lead agency holds an annual Symposium on Ending Homelessness to communicate information to stakeholders in a public forum.

3. The CoC ensures effective communication with individuals with disabilities by providing information in accessible formats such as PDFs, word documents, recorded sessions, easy to read emails, and enlarged or additional materials. Opinions may be expressed in writing via email or verbally over the phone, and all Lead Agency contacts are listed publicly on the website.

4. The CoC considers information gathered from public meetings and through a feedback link in our newsletter to address improvements or new approaches to prevent and end homelessness. Policies and procedures are discussed, voted upon, and posted on the website, all based on the input gathered from stakeholders. Community input was instrumental in revamping the CoC's "901 Home, Together Strategic Plan to End Homelessness" in 2023. Comments were received from the community and then presented for feedback at the annual full CoC Consortium meeting. Feedback is also gathered at each CoC-funded agency's monitoring session, and in 2024, a new survey process was implemented to survey unsheltered individuals at outreach centers. This input will directly impact strategies for the improvement of the system.

1B-4.	Public Notification for Proposals from Organizations Not Previously Awarded CoC Program Funding.	
NOFO Section V.B.1.a.(4)		
Describe in the field below how your CoC notified the public:		
1.	that your CoC will consider project applications from organizations that have not previously received CoC Program funding;	
2.	about how project applicants must submit their project applications—the process;	
3.	about how your CoC would determine which project applications it would submit to HUD for funding; and	
4.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats.	

**(limit 2,500 characters)**

1. All public announcements of the CoC Competition included a statement that the CoC will consider project applications from organizations that have not previously received CoC program funding. The CoC Lead agency website included user guides and resources to help all programs apply for project funding. The CoC Lead Agency hosted four informational workshops in April/May of 2024, as well as a virtual information session for new project applicants to outline the competition process, and posted a recording of this session on its website. The CoC Lead Agency also offered all applicants in-person office hours and one-on-one technical assistance.
2. Public notification of the CoC Competition included detailed instructions for renewal and new projects to submit project applications to the CoC lead agency through e-snaps prior to the Rank and Review process. The CoC Lead agency hosted virtual and in-person office hours to assist new and renewal agencies in navigating e-snaps to submit their project application. Instructional and informational sessions were recorded and posted on the website for new and renewal applicants.
3. The CoC informed the public of its guidelines for determining which projects it would submit to HUD for funding by publishing a brief overview of the selection process on the CoC Lead agency website. This overview included an explanation of the Rank & Review Committee, the R&R process, threshold requirements, and all project scoring tools. The CoC Lead Agency also reviewed the selection process in the New Project Info Session. All bylaws and policies related to the ranking of new project applications are publicly available on the Lead Agency website throughout the year.
4. The CoC ensured effective communication with individuals with disabilities by providing information in accessible formats such as PDFs, word documents, recorded sessions, easy to read emails, and additional materials. Project applicants were also notified to contact CoC staff for any additional accessible formats that may be needed outside of PDFs and emails. Announcements of the application process and timeline were also shared in person and virtually in consortium meetings.



## 1C. Coordination and Engagement

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

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<b>1C-1.</b>	<b>Coordination with Federal, State, Local, Private, and Other Organizations.</b>	
	NOFO Section V.B.1.b.	
	In the chart below:	
	1. select yes or no for entities listed that are included in your CoC’s coordination, planning, and operations of projects that serve individuals, families, unaccompanied youth, persons who are fleeing domestic violence who are experiencing homelessness, or those at risk of homelessness; or	
	2. select Nonexistent if the organization does not exist within your CoC’s geographic area.	

	Entities or Organizations Your CoC Coordinates with for Planning or Operations of Projects	Coordinates with the Planning or Operations of Projects?
1.	Funding Collaboratives	Yes
2.	Head Start Program	Yes
3.	Housing and services programs funded through Local Government	Yes
4.	Housing and services programs funded through other Federal Resources (non-CoC)	Yes
5.	Housing and services programs funded through private entities, including Foundations	Yes
6.	Housing and services programs funded through State Government	Yes
7.	Housing and services programs funded through U.S. Department of Health and Human Services (HHS)	Yes
8.	Housing and services programs funded through U.S. Department of Justice (DOJ)	Yes
9.	Housing Opportunities for Persons with AIDS (HOPWA)	Yes
10.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Nonexistent
11.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes
12.	Organizations led by and serving LGBTQ+ persons	Yes
13.	Organizations led by and serving people with disabilities	Yes
14.	Private Foundations	Yes
15.	Public Housing Authorities	Yes
16.	Runaway and Homeless Youth (RHY)	Nonexistent
17.	Temporary Assistance for Needy Families (TANF)	Yes
	Other:(limit 50 characters)	
18.		

<b>1C-2.</b>	<b>CoC Consultation with ESG Program Recipients.</b>	
	NOFO Section V.B.1.b.	

In the chart below select yes or no to indicate whether your CoC:

1.	Consulted with ESG Program recipients in planning and allocating ESG Program funds?	Yes
2.	Provided Point-in-Time (PIT) count and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area?	Yes
3.	Ensured local homelessness information is communicated and addressed in the Consolidated Plan updates?	Yes
4.	Coordinated with ESG recipients in evaluating and reporting performance of ESG Program recipients and subrecipients?	Yes

<b>1C-3.</b>	<b>Ensuring Families are not Separated.</b>	
	NOFO Section V.B.1.c.	

Select yes or no in the chart below to indicate how your CoC ensures emergency shelter, transitional housing, and permanent housing (PSH and RRH) do not deny admission or separate family members regardless of each family member's self-reported sexual orientation and gender identity:

1.	Conducted mandatory training for all CoC- and ESG-funded service providers to ensure families are not separated?	No
2.	Conducted optional training for all CoC- and ESG-funded service providers to ensure family members are not separated?	Yes
3.	Worked with CoC and ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients?	Yes
4.	Worked with ESG recipient(s) to identify both CoC- and ESG-funded facilities within your CoC's geographic area that might be out of compliance and took steps to work directly with those facilities to bring them into compliance?	Yes
5.	Sought assistance from HUD by submitting questions or requesting technical assistance to resolve noncompliance by service providers?	Yes

<b>1C-4.</b>	<b>CoC Collaboration Related to Children and Youth—SEAs, LEAs, School Districts.</b>	
	NOFO Section V.B.1.d.	

Select yes or no in the chart below to indicate the entities your CoC collaborates with:

1.	Youth Education Provider	Yes
2.	State Education Agency (SEA)	No
3.	Local Education Agency (LEA)	Yes
4.	School Districts	Yes

<b>1C-4a.</b>	<b>Formal Partnerships with Youth Education Providers, SEAs, LEAs, School Districts.</b>	
	NOFO Section V.B.1.d.	

Describe in the field below the formal partnerships your CoC has with at least one of the entities where you responded yes in question 1C-4.

(limit 2,500 characters)

The CoC has a formal partnership with Memphis-Shelby County Schools (MSCS), which is a youth education provider, school district, and has McKinney-Vento LEA on staff. The CoC Board (Governing Council) has a designated seat for a representative from MSCS. This formal partnership with MSCS also includes data-sharing agreements to better understand unaccompanied youth and youth in families experiencing homelessness in the school system. The CoC connects McKinney-Vento LEAs to CoC agencies to educate providers on how to best assist families with school-age children experiencing homelessness, including school enrollment without a permanent address. MSCS liaisons help coordinate with families regarding their needs and provide transportation, enrollment assistance, and supplies. The CoC also provides training to MSCS liaison staff on how CE works and how best to connect families and students to CoC housing resources. Additionally, the Lead Agency awarded SchoolSeed, a representative of MSCS, Youth Homelessness Demonstration Program funds through a sub-recipient grant for the Youth System Navigation program. This allows direct connection to front door services and the Coordinated Entry System for unaccompanied youth engaged with MSCS.

1C-4b.	Informing Individuals and Families Who Have Recently Begun Experiencing Homelessness about Eligibility for Educational Services.	
	NOFO Section V.B.1.d.	

Describe in the field below written policies and procedures your CoC uses to inform individuals and families who have recently begun experiencing homelessness of their eligibility for educational services.

(limit 2,500 characters)

The CoC has a formal policy approved by the CoC Board (Governing Council) that states all agencies must inform individuals and families who become homeless of their eligibility for educational services, and agencies must have their own policies and programs for linking clients with educational services. The CoC's policy requires CoC and ESG-funded programs to connect persons experiencing homelessness, including adults, youth, and school-aged children, with educational programs, resources, and assistance as needed. The CoC encourages agencies to work with homeless liaisons and education providers to identify and refer individuals and families at risk or currently experiencing homelessness. The CoC Board also has a designated seat for a member of Memphis Shelby County Schools to help inform educational policies and provide input for CoC policies and procedures. Memphis Shelby County Schools currently serves youth experiencing homelessness as a sub-recipient of our Youth Homelessness Demonstration Program's (YHDP) Navigation grant. This agency, along with all Navigation sub-recipient agencies, works with youth aged 18-24 and has educational line items included in their program budgets. These agencies collaborate with the school district, assist families with school-age children in getting their children enrolled in school, and educate families on their children being able to be enrolled even without a permanent address. Families with children can enter Coordinated Entry through a "No Wrong Door Approach" with any CoC service provider. Individual agencies within the CoC have trained staff on educational services for those who become homeless and aid the families in connecting to any available services.

1C-4c.	Written/Formal Agreements or Partnerships with Early Childhood Services Providers.	
	NOFO Section V.B.1.d.	

Select yes or no in the chart below to indicate whether your CoC has written formal agreements or partnerships with the listed providers of early childhood services:

		MOU/MOA	Other Formal Agreement
1.	Birth to 3 years	No	Yes
2.	Child Care and Development Fund	No	No
3.	Early Childhood Providers	No	Yes
4.	Early Head Start	No	Yes
5.	Federal Home Visiting Program–(including Maternal, Infant and Early Childhood Home and Visiting or MIECHV)	No	Yes
6.	Head Start	No	Yes
7.	Healthy Start	No	Yes
8.	Public Pre-K	No	Yes
9.	Tribal Home Visiting Program	No	No
	Other (limit 150 characters)		
10.			

1C-5.	Addressing Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking—Collaboration with Federally Funded Programs and Victim Service Providers.
	NOFO Section V.B.1.e.

In the chart below select yes or no for the organizations your CoC collaborates with:

	Organizations	
1.	State Domestic Violence Coalitions	Yes
2.	State Sexual Assault Coalitions	Yes
3.	Anti-trafficking Service Providers	Yes
	Other Organizations that Help this Population (limit 500 characters)	
4.	LGBTQ+ Specific Domestic Violence Provider	Yes

1C-5a.	Collaborating with Federally Funded Programs and Victim Service Providers to Address Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	

Describe in the field below how your CoC regularly collaborates with organizations that you selected yes to in Question 1C-5 to:

1.	update CoC-wide policies; and
2.	ensure all housing and services provided in the CoC’s geographic area are trauma-informed and can meet the needs of survivors.

**(limit 2,500 characters)**

1. The CoC regularly collaborates with local victim service providers to collect input and update CoC-wide policies to best serve the needs of survivors of domestic violence (DV), dating violence, sexual assault, stalking, and human trafficking. A victim service provider, Door of Hope, serves on the CoC Board, where they provide routine updates on the needs of the community and input on CoC policies and programs. In 2023, a Housing for Victims of Violence work group was created to provide input on the development of a DV specific coordinated entry process that worked directly with the HMIS comparable database. Members of this work group included victim service providers (Love Doesn't Hurt, Hope House, Agape, YWCA, Shelby County Crime Victims & Rape Crisis Center (CVRCC), Restore Corps, Family Safety Center, CasaLuz, etc.) and persons with lived experience of DV. The input provided by this group resulted in the expansion of the existing coordinated entry system process to include DV-specific assessments, referral policies, and system mapping. The group's results were presented to the CoC Board in the fall of 2023. Then, DV system developments were shared with the greater CoC consortium on engaging survivors and the DV coordinated entry system process.

2. The CoC ensures that all CoC/ESG housing and services provided in the CoC are trauma-informed and serve the needs of survivors through robust training for all providers. The CoC requires all CES staff working with survivors to be trained in topics including the complex dynamics of domestic violence, confidentiality, and safety planning. This past year, VAWA and Trafficking Awareness were offered and included in the list of local training requirements for CoC funded agencies. Training is provided annually for program staff on Housing First and Trauma-Informed Care to ensure these best practices are implemented in every aspect of the homeless response system. Most recently, the CoC partnered with Shelby County Crime Victims & Rape Crisis Center to provide community-wide training on trauma-informed care with a focus on serving survivors. This training instructed service providers on the impact of trauma, how to provide trauma informed care, safety planning, and best practices for serving survivors of violence. The CoC Lead Agency has been a member of the Tennessee Coalition to End Domestic and Sexual Violence since 2023 to better understand and meet the needs of survivors in our state.

1C-5b.	Implemented Safety Planning, Confidentiality Protocols in Your CoC's Coordinated Entry to Address the Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	
	Describe in the field below how your CoC's coordinated entry addresses the needs of DV survivors by including:	
1.	safety planning protocols; and	
2.	confidentiality protocols.	

(limit 2,500 characters)

1. Safety planning from a data perspective is detailed in the Comparable Database (CDB) Policies and Procedures, publicly available on the Lead Agency’s website. These policies limit access to the database, including allowing a single system administrator from the Lead Agency’s HMIS team to have access to the entire database and a single Coordinated Entry facilitator from the CoC team to have access to the CES data alone. No other employees at Community Alliance for the Homeless (Lead Agency) have access to the CDB. Further safety planning measures such as incorrect password lockouts, password resets, and auto suspension due to inactivity are more stringent than dedicated HMIS policies. Expulsion from the database due to policy infractions is swifter and more severe than standard HMIS practices. Technical security specifications of the database meet and exceed HUD standards for a CDB. Additionally, all staff using the coordinated entry system are trained annually on addressing the needs of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors. These trainings include trauma-informed care, safety planning, and assessment usage.

2. The Comparable Database (CDB) policies and procedures provide confidentiality protections via the siloing of agency data, the vigorous release of information (ROI) language, a de-identification process for especially vulnerable clients, unique IDs for every client, access and edit log, and policies for data deletion. The single CDB system administrator is the only person at the HMIS Lead Agency with access to the entire database and does not access client-level data without express project agency permission. In these cases, the CDB system administrator logs each instance’s date, time, purpose, and actions. The DV CES process includes the logging of each enrollment into DV CES as information is shared from the CDB system administrator to the DV CES Facilitator to the DV CES meetings with victims services providers and back again. A further ROI is required for client data to be shared with the DV CES. Formalized DV CES confidentiality processes have been further developed and initiated to ensure all CES meetings and discussions are private and restricted to those who have CDB access and currently work with victims who have signed the DV CES confidentiality agreement. The DV CES facilitator ensures all meetings are private and communications are all done through the CDB to avoid confidentiality breaches.

1C-5c.	Coordinated Annual Training on Best Practices to Address the Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	

In the chart below, indicate how your CoC facilitates training for project staff and coordinated entry staff that addresses best practices on safety planning and confidentiality protocols:

		Project Staff	Coordinated Entry Staff
1.	Training Occurs at least annually?	Yes	Yes
2.	Incorporates Trauma Informed best practices?	Yes	Yes
3.	Incorporates Survivor-Centered best practices?	Yes	Yes
4.	Identifies and assesses survivors’ individual safety needs?	Yes	Yes
5.	Enhances and supports collaboration with DV organizations?	Yes	Yes

6.	Ensures survivors' rights, voices, and perspectives are incorporated?	Yes	Yes
	Other? (limit 500 characters)		
7.	Includes best practices on engaging with landlords/property management when supporting survivors who have to leave an apartment unexpectedly	Yes	Yes

**&nbsp;nbsp;**

1C-5d.	Implemented VAWA-Required Written Emergency Transfer Plan Policies and Procedures for Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	

Describe in the field below:

1.	whether your CoC's written policies and procedures include an emergency transfer plan;
2.	how your CoC informs all households seeking or receiving CoC Program assistance about their rights to an emergency transfer;
3.	what your CoC requires households to do to request emergency transfers; and
4.	what your CoC does in response to households requesting emergency transfers.

**(limit 2,500 characters)**

1. Yes, this policy was reviewed and approved in March 2023 by the CoC.  
 2. The CoC's Governance Charter outlines Emergency Transfer (ET) Plan Policies and Procedures for all individuals and families seeking or receiving CoC Program assistance. This policy is listed publicly on the Lead Agency's website. It states that all CoC and ESG programs, as well as programs participating in CES, will adhere to the policy when a request for an ET is made. Agencies are also trained in VAWA and related policies to ensure staff understand and can inform clients of their rights.  
 3. To request an ET, the participant shall notify their housing provider's management and submit a written request for a transfer to that provider. A participant is eligible for an ET when any member of the household is a victim of domestic violence, dating violence, sexual assault, human trafficking, or stalking and reasonably believes that there is a threat of imminent harm from further violence if they remain within the same unit. If the participant is a victim of sexual assault, the participant may also be eligible to transfer if the sexual assault occurred on the premises within the 90-calendar day period preceding a request for an ET. The provider must provide reasonable accommodations to this policy for individuals with disabilities. The participant may use the HUD model form 5383 to request an emergency transfer. The housing provider may request documentation of the domestic or sexual violence, which can include: 1. HUD model form 5382 stating the individual is a victim 2. Signed documentation from a victim service provider, an attorney, a medical professional, or a mental health professional from whom the participant has sought assistance relating to domestic violence, dating violence, sexual assault, stalking, or the effects of abuse; or 3. A police report or court record.  
 4. Upon receiving the participant's ET request, the housing provider will assess the possibility of an internal ET by determining the availability and safety of an alternative unit within that provider's inventory. If an internal ET is feasible (there is a safe unit available), the provider will act within 24-48 hours to move the participant who is a victim of domestic violence, dating violence, sexual assault, human trafficking, or stalking to another unit. Internal ET requests within this plan must receive the same priority as other ET requests, such as those related to an emergency maintenance issue.



1C-5e.	Facilitating Safe Access to Housing and Services for Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	

Describe in the field below how your CoC ensures households experiencing trauma or a lack of safety related to fleeing or attempting to flee domestic violence, dating violence, sexual assault, or stalking have safe access to all of the housing and services available within your CoC's geographic area.

**(limit 2,500 characters)**

The CoC ensures that survivors have access to all the housing and services available within the CoC via the Coordinated Entry System established by the Lead CE Agency. All clients enrolled in CES are entered after receiving client-driven, trauma-informed, and culturally-relevant assessments. All programs participating in Coordinated Entry follow the procedures outlined in the CoC's Emergency Transfer Plan when assisting a survivor in obtaining housing. Upon receiving a participant's emergency transfer request, the housing provider will assess the possibility of an internal emergency transfer by determining the availability and safety of an alternative unit within that provider's inventory. If an internal emergency transfer is feasible (there is a safe unit available), the provider will act within 24-48 hours to move the participant who is a victim of domestic violence, dating violence, sexual assault, human trafficking, or stalking to another unit. If a unit is available and safe, the transferred participant must agree to abide by the terms and conditions that govern occupancy in the unit to which the participant has been transferred. The provider may be unable to transfer a participant to a particular unit if the participant has not or cannot establish eligibility for that unit. If a participant reasonably believes a proposed transfer would not be safe, or would negatively impact their physical/emotional safety and privacy, the participant may request a transfer to a different unit. If a provider receives a request and no unit is available, they must confer with CES Lead Agency about available openings. The housing provider will adhere to confidentiality policies during the referral process and transfer the requestor as quickly and safely as possible. Housing providers will utilize supportive services offered by community partners to offer additional support to survivors seeking transfer. All CoC funded agencies are locally required to participate in annual Coordinated Entry, HMIS, VAWA, trauma-informed care, and Trafficking Awareness training. This ensures all agencies understand how to best support their clients and make accessing the housing and services available in the system safe, efficient, and confidential.

1C-5f.	Identifying and Removing Barriers for Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	

Describe in the field below how your CoC ensures survivors receive safe housing and services by:

- |    |   |
|----|---|
| 1. | identifying barriers specific to survivors; and |
| 2. | working to remove those barriers.               |

**(limit 2,500 characters)**

1. The CoC proactively identifies systemic barriers within the homeless response system by meeting regularly with victim service providers in a monthly special populations CES meeting. This group is attended by victim service providers / Comparable Database (CDB) users and identifies housing barriers to all victims of violence, educates providers on relevant local and federal policies for domestic violence and allows victims service providers to address important topics together rather than in a silo.

2. In addition to the special populations CES meetings, CES staff routinely meet with victim service providers individually to address client barriers, discuss best practices for assessment protocols, and troubleshoot any questions the agency may have questions about the process or the CDB. Lead Agency staff are also working on engaging additional low-barrier landlords to expand the current pool of properties accessible to our community. Lastly, Lead Agency staff participate in local and statewide committees (Domestic and Sexual Violence Council, DV Taskforce organized by the University of Memphis, Tennessee Coalition to End Domestic and Sexual Violence) to ensure all available resources are shared with consortium members and housing victim service providers.

1C-6.	Addressing the Needs of Lesbian, Gay, Bisexual, Transgender and Queer+--Anti-Discrimination Policy and Equal Access Trainings.  NOFO Section V.B.1.f.	
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	1. Did your CoC implement a written CoC-wide anti-discrimination policy ensuring that LGBTQ+ individuals and families receive supportive services, shelter, and housing free from discrimination?	Yes
	2. Did your CoC conduct annual CoC-wide training with providers on how to effectively implement the Equal Access to Housing in HUD Programs Regardless of Sexual Orientation or Gender Identity (Equal Access Final Rule)?	Yes
	3. Did your CoC conduct annual CoC-wide training with providers on how to effectively implement Equal Access in Accordance With an Individual's Gender Identity in Community Planning and Development Programs (Gender Identity Final Rule)?	Yes

1C-6a.	Anti-Discrimination Policy--Updating Policies--Assisting Providers--Evaluating Compliance--Addressing Noncompliance.  NOFO Section V.B.1.f.	
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Describe in the field below:	
1.	how your CoC regularly collaborates with LGBTQ+ and other organizations to update its CoC-wide anti-discrimination policy, as necessary to ensure all housing and services provided in the CoC are trauma-informed and able to meet the needs of LGBTQ+ individuals and families;
2.	how your CoC assisted housing and services providers in developing project-level anti-discrimination policies that are consistent with the CoC-wide anti-discrimination policy;
3.	your CoC's process for evaluating compliance with your CoC's anti-discrimination policies; and
4.	your CoC's process for addressing noncompliance with your CoC's anti-discrimination policies.

**(limit 2,500 characters)**

1. The CoC annually updates its CoC-wide anti-discrimination policies through CoC Board (Governing Council) policy review sessions. The Council is comprised of a diversity of stakeholders, including LGBTQ+ providers, disability advocates, and other protected classes, who disseminate information about the CoC's anti-discrimination policies to their respective organizations and action committees. The CoC holds annual focus group sessions, where stakeholder feedback is collected and used to inform the annual CoC policy review.

2. The CoC Lead Agency publicly posts requirements for CoC providers to follow anti-discrimination policies on the Lead Agency website. These policies outline the requirements to comply with applicable civil rights laws concerning fair housing, non-discrimination, and equal opportunity. The final rule (24 CFR 578.93) is provided to offer direction on the use of grant funds and is reviewed annually. The Lead Agency assists providers in developing project-level anti-discrimination policies for LGBTQ+ individuals and families through the annual monitoring process, in which the Lead Agency reviews agency policies and offers guidance to ensure that clients accessing services are free from discrimination.

3. Compliance with our CoC's anti-discrimination policies is required of all agencies operating under the CoC umbrella, including the CoC and Homeless Management Information System (HMIS) Lead Agencies, the Memphis Shelby County Homeless Consortium (MSCHC) Governing Council, and agencies that receive CoC funding for program operations. Compliance is evaluated and incorporated into the annual monitoring process before the annual CoC NOFO. This process includes an interview and site visit, where anti-discrimination policies are reviewed and discussed.

4. Non-compliance is addressed via the annual Monitoring process ahead of the annual CoC NOFO. This process includes an interview and site visit, where anti-discrimination policies are reviewed and discussed. Any agency in noncompliance is asked to amend policy documents and resubmit to the CoC Lead Agency to amend scoring and reflect compliance with CoC policies. Agencies that do not include compliant anti-discrimination policies in their documents will be reviewed during the annual rank and review process. The Rank and Review Committee will evaluate and address noncompliance of new and renewal projects. Noncompliance may lead to the reallocation of funds.

1C-7.	Public Housing Agencies within Your CoC's Geographic Area–New Admissions–General/Limited Preference–Moving On Strategy.	
	NOFO Section V.B.1.g.	

You must upload the PHA Homeless Preference\PHA Moving On Preference attachment(s) to the 4B. Attachments Screen.

Enter information in the chart below for the two largest PHAs highlighted in gray on the current CoC-PHA Crosswalk Report or the two PHAs your CoC has a working relationship with—if there is only one PHA in your CoC's geographic area, provide information on the one:

Public Housing Agency Name	Enter the Percent of New Admissions into Public Housing or Housing Choice Voucher Program During FY 2023 who were experiencing homelessness at entry	Does the PHA have a General or Limited Homeless Preference?	Does the PHA have a Preference for current PSH program participants no longer needing intensive supportive services, e.g., Moving On?
Memphis Housing Authority	14%	Yes-Both	Yes
Millington Housing Authority	0%	No	No

1C-7a.	Written Policies on Homeless Admission Preferences with PHAs.	
	NOFO Section V.B.1.g.	

Describe in the field below:	
1.	steps your CoC has taken, with the two largest PHAs within your CoC’s geographic area or the two PHAs your CoC has working relationships with, to adopt a homeless admission preference—if your CoC only has one PHA within its geographic area, you may respond for the one; or
2.	state that your CoC has not worked with the PHAs in its geographic area to adopt a homeless admission preference.

(limit 2,500 characters)

1. Our CoC has worked closely with the largest PHA, Memphis Housing Authority (MHA), to successfully create a limited homeless admission preference. MHA’s current Administrative Plan states that “In response to local needs, MHA may set aside up to forty Housing Choice Vouchers annually, when funding permits, to be used by homeless families who are referred by an approved local service provider.” Additionally, the Plan states that “MHA may give preference in admission to families who are certified as homeless and referred to MHA by a designated local service provider.” The CoC continues to work with MHA to expand this limited preference into a general preference by designating a seat for MHA on the CoC Board, partnering on applications for vouchers, and assisting MHA in administering these vouchers. In 2023, the CoC and MHA successfully partnered to apply for and receive Mainstream vouchers (258 total awards), FUP/FYI vouchers (97 total awards), and EHV’s (190 total awards). These FUP, FYI, Mainstream, and EHV’s prioritize serving the most vulnerable individuals and families who are currently homeless or exiting PSH or RRH programs. MHA did not apply for additional vouchers in 2024 because they are still distributing the previously awarded vouchers.

2. The CoC does not currently work with the Millington Housing Authority, a small city of 10,000 people, but the CoC has worked with them in the past to discuss establishing a homeless preference. The Millington Housing Authority only offers one Public Housing community with 90 units and a preference for people living or working in that city.

1C-7b.	Moving On Strategy with Affordable Housing Providers.	
	Not Scored–For Information Only	

Select yes or no in the chart below to indicate affordable housing providers in your CoC’s jurisdiction that your recipients use to move program participants to other subsidized housing:
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1.	Multifamily assisted housing owners	Yes
2.	PHA	Yes
3.	Low Income Housing Tax Credit (LIHTC) developments	No
4.	Local low-income housing programs	Yes
	Other (limit 150 characters)	
5.		

1C-7c.	Include Units from PHA Administered Programs in Your CoC's Coordinated Entry. NOFO Section V.B.1.g.	
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In the chart below, indicate if your CoC includes units from the following PHA programs in your CoC's coordinated entry process:

1.	Emergency Housing Vouchers (EHV)	Yes
2.	Family Unification Program (FUP)	Yes
3.	Housing Choice Voucher (HCV)	No
4.	HUD-Veterans Affairs Supportive Housing (HUD-VASH)	Yes
5.	Mainstream Vouchers	Yes
6.	Non-Elderly Disabled (NED) Vouchers	Yes
7.	Public Housing	Yes
8.	Other Units from PHAs:	

1C-7d.	Submitting CoC and PHA Joint Applications for Funding for People Experiencing Homelessness. NOFO Section V.B.1.g.	
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1.	Did your CoC coordinate with a PHA(s) to submit a competitive joint application(s) for funding or jointly implement a competitive project serving individuals or families experiencing homelessness (e.g., applications for mainstream vouchers, Family Unification Program (FUP), other programs)?	No
		Program Funding Source
2.	Enter the type of competitive project your CoC coordinated with a PHA(s) to submit a joint application for or jointly implement.	

1C-7e.	Coordinating with PHA(s) to Apply for or Implement HCV Dedicated to Homelessness Including Emergency Housing Voucher (EHV). NOFO Section V.B.1.g.	
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	Did your CoC coordinate with any PHA to apply for or implement funding provided for Housing Choice Vouchers dedicated to homelessness, including vouchers provided through the American Rescue Plan?	Yes
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## 1D. Coordination and Engagement Cont'd

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1D-1.	Preventing People Transitioning from Public Systems from Experiencing Homelessness.	
	NOFO Section V.B.1.h.	

Select yes or no in the chart below to indicate whether your CoC actively coordinates with the public systems listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs.

1.	Prisons/Jails?	Yes
2.	Health Care Facilities?	Yes
3.	Residential Care Facilities?	Yes
4.	Foster Care?	Yes

1D-2.	Housing First—Lowering Barriers to Entry.	
	NOFO Section V.B.1.i.	

1.	Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2024 CoC Program Competition.	16
2.	Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2024 CoC Program Competition that have adopted the Housing First approach.	16
3.	This number is a calculation of the percentage of new and renewal PSH, RRH, SSO non-Coordinated Entry, Safe Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in the FY 2024 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing.	100%

1D-2a.	Project Evaluation for Housing First Compliance.	
	NOFO Section V.B.1.i.	

You must upload the Housing First Evaluation attachment to the 4B. Attachments Screen.  
 Describe in the field below:

1.	how your CoC evaluates every project—where the applicant checks Housing First on their project application—to determine if they are using a Housing First approach;
2.	the list of factors and performance indicators your CoC uses during its evaluation;
3.	how your CoC regularly evaluates projects outside of your local CoC competition to ensure the projects are using a Housing First approach; and
4.	what your CoC has done to improve fidelity to Housing First.

**(limit 2,500 characters)**

1. Our CoC has a formal policy approved by the CoC Board that states that all CoC and ESG-funded projects must commit to using a Housing First (HF) approach, and adherence to this policy is ensured in several ways. Within our CES, our community operates a By-Name List (BNL), prioritizing individuals based on vulnerability and need. Our CoC Lead Agency evaluates the CES process to ensure compliance with community standards and HF principles. Our CoC Lead Agency hosts regular outreach meetings to foster case conferencing opportunities and community oversight to ensure projects do not require any violations of HF principles. In the event of a CES referral rejection, the CoC Lead Agency investigates the claims to ensure that the denial is valid and not in violation of HF.
2. In CES, routine case conferencing regarding clients not currently or already housed ensures HF principles are being applied to their housing status. No programs require participation to remain in their housing program. ALL CoC housing providers practice HF with no prerequisite requirements for program enrollment, including income requirements, current or past substance use, history of victimization, criminal records, religious participation, or any other violations of HF principles. Factors evaluated include intake procedures, lease agreements, agency policies and procedures, and non-discrimination and rejection policies. Performance indicators include a review of eviction data for each agency and documented reasons for evictions.
3. Our annual CoC monitoring process evaluates each project’s commitment to using a HF approach by reviewing all policies and lease/occupancy/rental agreements to ensure the documents do not contain service participation requirements or preconditions. Projects that terminate participants must also submit termination forms to the CoC Lead Agency for investigation to ensure compliance with HF principles.
4. To improve the fidelity of HF, a new process was implemented for the 2024 CoC Nofo local competition. In addition to feedback given to all agencies on Housing First policies during the monitoring process, all new and renewal agencies were required to sign a HF agreement as a threshold requirement. This agreement details the expectations of agencies when using a HF approach. Also, based on feedback during monitoring, the Lead Agency will host a HF workshop for all CoC/YHDP agencies to perform the HUD self-assessment and review all policies in more detail.

1D-3.	Street Outreach—Data—Reaching People Least Likely to Request Assistance.	
	NOFO Section V.B.1.j.	
	Describe in the field below how your CoC tailored its street outreach to people experiencing homelessness who are least likely to request assistance.	



**(limit 2,500 characters)**

The CoC’s outreach efforts include staff from various agencies and strong cross-system collaboration. The outreach strategy is focused on ensuring all persons experiencing unsheltered homelessness are identified and engaged. Our CoC also worked with our ESG recipient to ensure a portion of ESG-CV funds were utilized to expand outreach services further to reach persons least likely to reach out for assistance. The CoC conducts street outreach to 100% of the CoC’s geographic area. The street outreach is done by the PATH program at Case Management Inc., Catholic Charities of West Tennessee (CCWTN), and Hospitality HUB throughout Memphis/Shelby County. PATH and VA outreach workers canvas outside of city limits in the rural sections of the county. The CoC conducts outreach daily at varying hours, based on direction from hotline calls, canvassing trends, and community referrals. Outreach workers attend regular outreach committee meetings to plan, strategize, and case conference. The CES administrator continues these conversations through emails and phone calls in between the meetings to update the BNL and ensure unsheltered individuals are served equitably. The CoC’s outreach is designed to reach persons who are not as likely to request assistance or seek services in the traditional ways. Outreach teams routinely engage with encampments and utilize engagement techniques like passing out basic necessities to build trust and rapport over time. The CoC works with local churches, drop-in centers, local hospitals, local law enforcement, children/family service providers, Veterans Service officers, and state employees to connect with populations that may not come directly to CoC agencies for services. The CoC provides training on trauma-informed care, Critical Time Intervention, and other engagement strategies for all CoC agency employees, including outreach. In 2024, the CoC implemented a new survey process to gather feedback from unsheltered individuals at outreach centers, shelters, and other known locations. The survey was reviewed and approved by the Consortium’s Lived Experience Committee (LEC), which is comprised of individuals who have lived experience of homelessness over the age of 25. (The Youth Action Board (YAB) is for youth aged 18-24 who have experienced homelessness.) The survey process allows more opportunities to engage with unsheltered individuals, build relationships, and recruit for paid opportunities within the LEC and YAB.

1D-4.	Strategies to Prevent Criminalization of Homelessness.	
	NOFO Section V.B.1.k.	

Select yes or no in the chart below to indicate your CoC’s strategies to prevent the criminalization of homelessness in your CoC’s geographic area:

	Your CoC’s Strategies	Engaged/Educated Legislators and Policymakers	Implemented Laws/Policies/Practices that Prevent Criminalization of Homelessness
1.	Increase utilization of co-responder responses or social services-led responses over law enforcement responses to people experiencing homelessness?	No	No
2.	Minimize use of law enforcement to enforce bans on public sleeping, public camping, or carrying out basic life functions in public places?	Yes	No

3.	<b>Avoid imposing criminal sanctions, including fines, fees, and incarceration for public sleeping, public camping, and carrying out basic life functions in public places?</b>	Yes	No
4.	<b>Other:(limit 500 characters)</b>		
	Our CoC Lead Agency participates in the Housing and Homelessness Day on the Hill to educate Legislators on the impacts of harmful legislation against people experiencing homelessness. This also includes tenant rights and lowering barriers to renting.	Yes	No

1D-5.	<b>Rapid Rehousing–RRH Beds as Reported in the Housing Inventory Count (HIC) or Longitudinal Data from HMIS.</b>	
	NOFO Section V.B.1.i.	

		HIC Longitudinal HMIS Data	2023	2024
	Enter the total number of RRH beds available to serve all populations as reported in the HIC or the number of households served per longitudinal HMIS data, e.g., APR.	HIC	600	238

1D-6.	<b>Mainstream Benefits–CoC Annual Training of Project Staff.</b>	
	NOFO Section V.B.1.m.	

Indicate in the chart below whether your CoC trains program staff annually on the following mainstream benefits available for program participants within your CoC's geographic area:

	Mainstream Benefits	CoC Provides Annual Training?
1.	Food Stamps	Yes
2.	SSI–Supplemental Security Income	Yes
3.	SSDI–Social Security Disability Insurance	Yes
4.	TANF–Temporary Assistance for Needy Families	Yes
5.	Substance Use Disorder Programs	Yes
6.	Employment Assistance Programs	Yes
7.	Other (limit 150 characters)	

1D-6a.	<b>Information and Training on Mainstream Benefits and Other Assistance.</b>	
	NOFO Section V.B.1.m	

Describe in the field below how your CoC:

1.	works with projects to collaborate with healthcare organizations, including those that provide substance use disorder treatment and mental health treatment, to assist program participants with receiving healthcare services, including Medicaid; and
2.	promotes SSI/SSDI Outreach, Access, and Recovery (SOAR) certification of program staff.

**(limit 2,500 characters)**

1. To keep program staff up-to-date on mainstream resources, information is disseminated through quarterly Consortium and monthly committee meetings, a monthly newsletter, and ongoing training and peer learning sessions. The CoC provides updated information on mainstream benefits, including TANF, WIC, CHIP, and Medicare, through these resources. The CoC coordinates with agencies that assist with mainstream benefit applications, including a SOAR regional coordinator housed at a CoC funded permanent supportive housing (PSH) and Mental Health provider to receive and share updates with agency staff. The CoC also regularly invites representatives from enrollment programs like SNAP to attend committee meetings and share information about referral services to CoC projects. Our community also has multiple Healthcare for the Homeless (HCFH) providers that help clients connect to medical, dental, and vision services and apply for ACA and Medicare applications. The CoC partners with Christ Community/Baptist Operation Outreach, an HCFH provider, which operates a walk-in clinic and a mobile van for the uninsured, providing on-site services at emergency shelters, rapid rehousing, and PSH sites. Additional healthcare resources have been added to the virtual and printable Get Help Guide on the Lead Agency’s website. Also, in alignment with the CoC’s Language Access Plan, the Lead Agency is working to ensure the translation of documents into other languages. Finally, the CoC has added a Healthcare Committee to facilitate new healthcare collaborations and partners with the Shelby County Health Department’s Healthcare for the Homeless Division to develop system-wide healthcare access plans and provisions for congregate shelters during epidemiologic emergencies.

2. Two recent CoC presentations included information on the TennCare CHOICES program and effective use of benefits and another on SOAR training. Six CoC agencies have a DHS representative onsite to assist clients in obtaining and utilizing benefits, including the CES family entry point agency. Other agencies host DHS throughout the year to help participants sign up for benefits. A United Way initiative, Driving the Dream (DTD), is available to all CoC agencies and on-site at two CoC agencies. DTD utilizes a central database to make/receive mainstream benefits referrals to all DTD partners, which include transportation, substance abuse, TANF, SSI, healthcare, mental health, veterans assistance, and job training

ID-7.	Partnerships with Public Health Agencies—Collaborating to Respond to and Prevent the Spread of Infectious Diseases.	
	NOFO Section V.B.1.n.	
	Describe in the field below how your CoC effectively collaborates with state and local public health agencies to develop CoC-wide policies and procedures that:	
1.	respond to infectious disease outbreaks; and	
2.	prevent infectious disease outbreaks among people experiencing homelessness.	

**(limit 2,500 characters)**

1. From June 2020- 2023, the CoC Lead Agency helped develop strong coordinated communication procedures within our local systems of care, participating as a leading member of the City of Memphis HCD COVID-19 ESF-6 Homeless Subgroup and the City of Memphis and Shelby County Joint COVID Task Force. These partnerships allowed our community to communicate federal, county, and local policies, education, mandates, and orders in an organized way that effectively put trust and dependability first. Policies and procedures grounded in trust and dependability have been demonstrated to be most effective, especially when engaging persons experiencing homelessness or those with severe trauma and mistrust of systems due to previous exploitation. These communications also included meetings between the Lead Agency, the Office of Emergency Management, and the City/County government to develop a plan to respond to future disease outbreaks. Since the COVID-19 pandemic, we have also been using hotels as non-congregate shelters to prevent the spread in congregate shelter settings when outbreaks occur. This system would also be used in a Hepatitis A, Tuberculosis, or Measles outbreak. In 2024, a new Crisis Response Administrator position was created at the Lead Agency to continue building relationships with these City and County officials and keep our CoC informed and emergency policies updated.

2. Since January 2023, the CoC Lead Agency has partnered with the Memphis/Shelby County Health Department and their Healthcare for the Homeless division. In partnership with Healthcare for the Homeless and ShotRx, the Lead Agency hosted 56 vaccination events with over ten homeless service or healthcare provider agencies, vaccinating more than 1,030 persons experiencing homelessness, front-line staff, and other vulnerable populations. As vaccine incentives, the CoC Lead Agency has provided \$3,300 in Kroger and Visa gift cards, 1,000 personal care bags, PPE, and distributed over 442 all-day bus passes to individuals and families experiencing homelessness. As of summer 2024, vaccination plans are underway with the CoC and the Shelby County Health Department's division of Healthcare for the Homeless. Disease prevention efforts are being put in place for the fall and winter of 2024, as well as a healthcare needs assessment for the people experiencing homelessness.

ID-7a.	Collaboration With Public Health Agencies on Infectious Diseases.	
	NOFO Section V.B.1.n.	
	Describe in the field below how your CoC:	
1.	effectively shared information related to public health measures and homelessness; and	
2.	facilitated communication between public health agencies and homeless service providers to ensure street outreach providers and shelter and housing providers are equipped to prevent or limit infectious disease outbreaks among program participants.	

(limit 2,500 characters)

1. The CoC Lead Agency effectively equipped providers to prevent or limit infectious disease outbreaks among program participants by building, maintaining, and communicating resources, providing updated guidance on federal, state, and local public health measures, and offering specific guidance for persons experiencing homelessness. The Lead Agency made these resources easily accessible on the CoC Lead Agency website, regularly sharing information at CoC committee meetings open to the public and linked on the CoC Lead Agency website calendar and on CoC mailing lists. In February 2023, the CoC Lead Agency expanded its reach with the start of the CoC's first Healthcare Committee, which is still operating. This committee not only focuses on medical discharge planning improvements and public health measures for those experiencing homelessness but also creates strategies to remove barriers surrounding access for those who need it.

2. Information on preventing or limiting infectious disease outbreaks among program participants has been shared at several events, including our annual outreach event, 901 Counts, a resource event in line with Project Homeless Connect. These in-person events are led by the CoC Lead Agency in partnership with the Shelby County Health Department, Memphis Fire Department, City of Memphis Office of Emergency Management (OEM), and eight other homeless service providers, street outreach providers, and health agencies. Since 2023, thanks to many community partners, the CoC Lead Agency has delivered over 1,000 personal care bags (backpacks and drawstrings containing PPE, hygiene kits, survival items, snacks, and other materials) to street outreach providers and persons experiencing homelessness and over 50 housewarming baskets (laundry baskets with household supplies, cleaning items, PPE and more) to newly rehoused individuals through Coordinated Entry. The CoC Lead Agency acts as the point of contact for OEM, providing emergency shelter availability updates and notifying 500-1,000+ CoC mailing list subscribers when Emergency Cooling or Warming Centers are launched, as well as including messaging about preventing or limiting infectious disease in these often emergency congregate shelter settings.

1D-8.	Coordinated Entry Standard Processes.	
	NOFO Section V.B.1.o.	

Describe in the field below how your CoC's coordinated entry system:	
1.	can serve everybody regardless of where they are located within your CoC's geographic area;
2.	uses a standardized assessment process to achieve fair, equitable, and equal access to housing and services within your CoC;
3.	collects personal information in a trauma-informed way; and
4.	is updated at least annually using feedback received from participating projects and households that participated in coordinated entry.

**(limit 2,500 characters)**

1. Our CES covers the entire geographic area through virtual and physical points of entry for persons experiencing homelessness. Access points are available from a 24-hour hotline in hospitals, mental health providers, housing and outreach providers, and community meal sites. The CoC utilizes an assertive outreach team to reach people who are least likely to apply for assistance. Seven days a week, outreach workers visit highly frequented/identified areas where individuals experiencing homelessness are located to engage with them and enter them into the CES. Additionally, a major hospital and a mental health agency providing crisis services are active in CES and regularly engage and refer individuals who heavily utilize these systems but may be less likely to apply for homeless assistance.
2. The assessment process prioritizes people most in need of assistance and ensures they receive assistance promptly through a community created vulnerability assessment and an efficient By-Name List (BNL). Everyone entering CES is assessed for vulnerability and prioritized for housing placement via the Memphis Vulnerability Assessment (MVA), our community assessment tool, is placed onto a BNL according to vulnerability. CES participants are discussed at routine population-specific CES meetings to ensure they are being served with additional services, support, outreach, and the most sustainable permanent housing solution. Our community utilizes a phased assessment process to promote trauma-informed triage.
3. In addition to routine CES meetings, housing referrals are also facilitated outside of weekly meetings through the CES facilitators, who ensure a timely and warm handoff between outreach and the housing providers. Updates for CES are made on a secure online platform that allows outreach to communicate with the CES facilitators and housing providers, as well as within the HMIS system, where all client data is stored.
4. The CES team annually conducts office hours for the CES contributors throughout the community and can provide feedback as well as valuable information to assist CES facilitators in making changes to the system as it relates to the community's needs and abilities.

1D-8a.	Coordinated Entry–Program Participant-Centered Approach.	
	NOFO Section V.B.1.o.	

	Describe in the field below how your CoC's coordinated entry system:
1.	reaches people who are least likely to apply for homeless assistance in the absence of special outreach;
2.	prioritizes people most in need of assistance;
3.	ensures people most in need of assistance receive permanent housing in a timely manner, consistent with their needs and preferences; and
4.	takes steps to reduce burdens on people seeking assistance.

(limit 2,500 characters)

1. Our community outreach teams mobilize daily to service encampments and engage with persons experiencing unsheltered homelessness. With or without participation, these teams remain present and available to assist when needed. The outreach also works with local law enforcement and other civil entities to best assist with the real-time needs of those who identify as homeless. Additional connections have been made within the outreach community to the CJ system, mental health providers, libraries, and other public access points that witness those experiencing homelessness. The Lead Agency's website contains a get help button where citizens can search for community resources for homeless assistance and outreach.
2. Outreach workers and providers working with clients are expected to attend all By-Name List meetings and provide timely and accurate updates on clients, including changes in need, status of documentation, and any additional relevant information. The outreach worker will also identify non-self-reported factors that may impact the client's prioritization. Any issues identified will not affect placement and will be solely used to assess the client's needs. The outreach worker or local partner will begin the process of linking the client to community services while housing referral is pending.
3. When outreach teams make contact with clients, they assess them for all housing and basic needs, and then the data collected is entered into HMIS. Once needs are assessed, the most vulnerable are prioritized. Vulnerability encompasses MVA score, age, race, gender, medical needs, mental health needs, length of time homeless, and special populations (DV, IPV, youth, veterans, families, and more).
4. Providers with clients active in CES are encouraged to provide additional supportive services and housing resources for clients to ensure that CES is a one-stop shop for any housing needs, as the community's resources are limited. They conduct an initial brief assessment that eliminates the need to complete a MVA upon meeting an individual to avoid a longer and intrusive assessment. The initial assessment covers basic needs and allows the worker to inquire if further services are desired.

1D-8b.	Coordinated Entry–Informing Program Participants about Their Rights and Remedies–Reporting Violations.	
	NOFO Section V.B.1.o.	

Describe in the field below how your CoC through its coordinated entry:	
1.	affirmatively markets housing and services provided within the CoC's geographic area and ensures it reaches all persons experiencing homelessness;
2.	informs program participants of their rights and remedies available under federal, state, and local fair housing and civil rights laws; and
3.	reports any conditions or actions that impede fair housing choice for current or prospective program participants to the jurisdiction(s) responsible for certifying consistency with the Consolidated Plan.

(limit 2,500 characters)

1. The CoC Coordinated Entry System (CES) is Housing First focused with an understanding that Housing First does not stop at housing placement. Outreach workers engaging those experiencing homelessness routinely offer internal agency support, connection to a CoC partner agency for supportive services, and enrollment into CES to be prioritized for permanent housing. Outreach workers offer these resources regardless of whether the support is accepted or denied. The Lead Agency's website has a directory of CoC service providers, housing providers, and local agencies.
2. Upon entry into the CES, CoC outreach workers review the CES components and the participants' rights within the CES. Upon entry, CES participants are matched with a CoC housing provider. At the housing intake session, the CES participant is informed of their rights within the housing project and the program's grievance procedures.
3. Our CoCs bylaws clearly outline the policies and procedures related to fair housing choice, including how clients report conditions or actions impeding fair housing choice. As outlined in our Nondiscrimination Policy's Fair Housing Section, our CES provides access to housing providers who affirmatively market their housing and supportive services to eligible persons regardless of race, ethnicity, color, national origin, language, ancestry, religion, sex, familial status, age, gender identity, gender expression, LGBTQ+ (lesbian, gay, bisexual, transgender, queer/questioning, etc.) status, marital status, domestic or sexual violence victim status, or sensory, mental, or physical disability, who are least likely to apply in the absence of special outreach and maintain records of those marketing activities. When a recipient encounters a condition or action that impedes fair housing choice, the lead agency provides the participant and/or case manager with information on rights and remedies available under applicable federal, State, and local fair housing and civil rights laws.

1D-9.	Advancing Racial Equity in Homelessness—Conducting Assessment.	
	NOFO Section V.B.1.p.	

1.	Has your CoC conducted a racial disparities assessment in the last 3 years?	Yes
2.	Enter the date your CoC conducted its latest assessment for racial disparities.	09/01/2024

1D-9a.	Using Data to Determine if Racial Disparities Exist in Your CoC's Provision or Outcomes of CoC Program-Funded Homeless Assistance.	
	NOFO Section V.B.1.p.	

Describe in the field below:

- |    |   |
|----|---|
| 1. | the data your CoC used to analyze whether any racial disparities are present in your CoC's provision or outcomes of CoC Program-funded homeless assistance; and       |
| 2. | how your CoC analyzed the data to determine whether any racial disparities are present in your CoC's provision or outcomes of CoC Program-funded homeless assistance. |



**(limit 2,500 characters)**

1. Using the HUD CoC Racial Equity Analysis tool, we can see that Black, African American, or African individuals account for about 52% of the total Memphis and Shelby County population and nearly 74% of the population experiencing homelessness. By contrast, white individuals account for 35% of the total Memphis population but represent less than 21% of the population experiencing homelessness. In an equitable world, the total population would be equal (or close) to the population experiencing homelessness. Applying the HUD CoC Racial Equity Analysis tool to positive housing outcomes in Memphis and Shelby County, Black, African-American, or African individuals accounted for 83% of total clients enrolled in Coordinated Entry in 2024, and 97% of clients exiting the system to positive destinations. Likewise, White, Multiracial clients accounted for 17% of total clients served through Coordinated Entry and 3% of clients exiting to positive destinations. Additionally, our CoC reviews all consumer surveys from every CoC/YHDP-funded agency annually during the nofo process, which includes demographic information to identify trends in services related to race and ethnicity.

2. HUD recommends utilizing its racial equity analysis tool to better understand the ways structural and institutional racism causes disproportionate detriment across our community, particularly when it comes to homelessness and housing security. The tool is focused on comparing the demography of the annual Point-in-Time count and the overall population's size, as tracked by the American Community Survey (Census Bureau). Our CoC utilizes this tool to assess how racial disparity is presented in our community data annually to plan for the future. Racial and demographic data are collected and analyzed during the Point in Time Count and CoC project monitoring throughout the year. An annual report on racial equity is generated and posted on the Lead Agency website.

1D-9b.	Implemented Strategies to Prevent or Eliminate Racial Disparities.	
	NOFO Section V.B.1.p	

Select yes or no in the chart below to indicate the strategies your CoC is using to prevent or eliminate racial disparities.

1.	Are your CoC's board and decisionmaking bodies representative of the population served in the CoC?	Yes
2.	Did your CoC identify steps it will take to help the CoC board and decisionmaking bodies better reflect the population served in the CoC?	Yes
3.	Is your CoC expanding outreach in your CoC's geographic areas with higher concentrations of underrepresented groups?	Yes
4.	Does your CoC have communication, such as flyers, websites, or other materials, inclusive of underrepresented groups?	Yes
5.	Is your CoC training staff working in the homeless services sector to better understand racism and the intersection of racism and homelessness?	Yes
6.	Is your CoC establishing professional development opportunities to identify and invest in emerging leaders of different races and ethnicities in the homelessness sector?	Yes
7.	Does your CoC have staff, committees, or other resources charged with analyzing and addressing racial disparities related to homelessness?	Yes

8.	Is your CoC educating organizations, stakeholders, boards of directors for local and national nonprofit organizations working on homelessness on the topic of creating greater racial and ethnic diversity?	Yes
9.	Did your CoC review its coordinated entry processes to understand their impact on people of different races and ethnicities experiencing homelessness?	Yes
10.	Is your CoC collecting data to better understand the pattern of program use for people of different races and ethnicities in its homeless services system?	Yes
11.	Is your CoC conducting additional research to understand the scope and needs of different races or ethnicities experiencing homelessness?	Yes
	Other:(limit 500 characters)	
12.		

1D-9c.	Plan for Ongoing Evaluation of System-level Processes, Policies, and Procedures for Racial Equity.	
	NOFO Section V.B.1.p.	

Describe in the field below your CoC's plan for ongoing evaluation of system-level processes, policies, and procedures for racial equity.

(limit 2,500 characters)

Our continuum of care understands the importance of utilizing a proactive, comprehensive, data-driven approach to continuously evaluate our system-level policies, procedures, and processes for racial equity. We conduct an annual review of community data to identify and address equity gaps, as well as monitor for any new inequities. These findings are incorporated into our Annual Gaps Analysis and guide updates to our Strategic Plan, ensuring that racial equity continues to inform our work.

We will continue to provide numerous feedback opportunities to stakeholders, including a feedback survey to be included in our biweekly newsletter and other engagement methods to gather insight that allows us to improve our system processes and respond to potential emerging equity gaps. Additionally, we have secured funding through the Youth Homelessness System Improvement (YHSI) grant to perform a thorough systemwide equity assessment for Memphis & Shelby County. The results of this assessment will inform future adjustments to our policies and procedures, enhancing our efforts to promote racial equity across all levels of our system.

Lastly, the Lead Agency developed and implemented the Memphis & Shelby County Homeless Consortium Language Access Plan, which offers all CoC/YHDP funded agencies access to free translation and interpretation services. This plan helps our community ensure equitable service delivery to all racial and ethnic groups. Ongoing evaluation of this plan is part of our commitment to maintaining equitable access and improving system effectiveness.

1D-9d.	Plan for Using Data to Track Progress on Preventing or Eliminating Racial Disparities.	
	NOFO Section V.B.1.p.	

Describe in the field below:

1.	the measures your CoC plans to use to continuously track progress on preventing or eliminating racial disparities in the provision or outcomes of homeless assistance; and
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2.	the tools your CoC plans to use to continuously track progress on preventing or eliminating racial disparities in the provision or outcomes of homeless assistance.
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**(limit 2,500 characters)**

1. The CoC regularly collects and analyzes system data to determine and address any disparities. Each year, the CoC utilizes the HUD Equity Analysis Tool Dashboard to perform an in-depth review of our system’s data. Additionally, we annually publish our findings in our Lead Agency's Gaps Analysis and use the data to evaluate current approaches and partnerships throughout the CoC, informing our planning for the future. The measures analyzed are the distribution of race and ethnicity across populations, including all people, families, youth, and veterans as they relate to experiencing homelessness, whether it is unsheltered or sheltered, and poverty. Data is then compared statewide to all CoCs.

The Lead Agency also evaluates YHDP projects quarterly through the continuous quality improvement (CQI) process, made possible through our YHDP award. This CQI process was developed in collaboration with youth experiencing homelessness, youth serving agencies and institutions, ICF Technical Assistance providers, and the CoC Lead Agency. Measures included diversion of youth from literal homelessness, exits to positive housing destinations, length of time homeless, returns to homelessness, income etc.

2. This data is gathered annually in our Point in Time Count, where detailed demographic data is collected from sheltered and unsheltered individuals identified during the count. This data is then used in the HUD Racial Equity Analysis tool, which provides us with the dashboards necessary for our evaluation process. Data is also collected through our CoC’s Coordinated Entry System via our CoC’s updated HMIS database, which allows the Lead Agency to access real-time data as needed for analysis. The Continuous Quality Improvement evaluation tool was developed to show youth-specific data imported from the dedicated HMIS, RHY surveys, and consumer reports to show any disparities in services or equity quarter to quarter.

1D-10.	Involving Individuals with Lived Experience of Homelessness in Service Delivery and Decisionmaking—CoC’s Outreach Efforts.	
	NOFO Section V.B.1.q.	

Describe in the field below your CoC’s outreach efforts (e.g., social media announcements, targeted outreach) to engage those with lived experience of homelessness in leadership roles and decisionmaking processes.
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**(limit 2,500 characters)**

The CoC recruits members for the Lived Experience by requesting CoC-funded service agencies and other local organizations to refer clients interested in serving in the committee. All CoC funded agencies are required to have an individual with lived experience on their board. The CoC Board (Governing Council) also includes a permanent seat for an individual with current or previous lived experience of homelessness and a permanent seat for representatives from the CoC Lived Experience Committee. Members of the CoC Lived Experience Committee attend monthly meetings to participate in CoC leadership activities. The FY24 CoC NOFO Competition and FY24 CoC Builds NOFO Competition Rank and Review Committees recruited several representatives from the Lived Experience Committee to serve on the competition committees. The CoC recruits youth and young adults ages 17-25 with lived experience to join the Youth Action Board (YAB) through social media and targeted outreach to youth service providers. Additionally, at monthly CoC Youth Committee Meetings, the Youth Action Board reports on the Youth Action Board's latest activities and calls for recruiting new members. Most recently, the YAB has recruited new members at community events and through partnerships with local colleges and universities by attending their recruitment and engagement fairs. The CoC works with the Youth Action Board to expand youth representation in CoC leadership roles and decision making processes. For example, members of the Youth Action Board are invited to attend the monthly CoC Youth Committee meetings and quarterly CQI Committee Meetings, a committee development to monitor progress towards and review data on YHDP projects within our community and provide input on planning for these meetings. The CoC Board includes a permanent seat for the Youth Action Board Chair.

1D-10a.	Active CoC Participation of Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.q.	

You must upload the Lived Experience Support Letter attachment to the 4B. Attachments Screen.  
 Enter in the chart below the number of people with lived experience who currently participate in your CoC under the four categories listed:

	Level of Active Participation	Number of People with Lived Experience Within the Last 7 Years or Current Program Participant	Number of People with Lived Experience Coming from Unsheltered Situations
1.	Routinely included in the decisionmaking processes related to addressing homelessness.	18	0
2.	Participate on CoC committees, subcommittees, or workgroups.	18	0
3.	Included in the development or revision of your CoC's local competition rating factors.	3	0
4.	Included in the development or revision of your CoC's coordinated entry process.	3	0

1D-10b.	Professional Development and Employment Opportunities for Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.q.	

Describe in the field below how your CoC or CoC membership organizations provide professional development and employment opportunities to individuals with lived experience of homelessness.

**(limit 2,500 characters)**

In 2024, the Lead Agency formed the Lived Experience Committee (LEC) for individuals with lived experience of homelessness to participate in system-level planning and decision-making. Members are compensated for their involvement and offered training and professional development opportunities. Lived Experience Committee members receive \$20 per hour for their involvement. The CoC also recruited individuals from the LEC to serve on the rank and review committees for the CoC, and CoC Builds Nofos. Scholarships are also provided to individuals with lived experience who are interested in attending the annual Symposium on Ending Homelessness conference and other professional development opportunities.

Hospitality Hub, a CoC member agency and YHDP sub-recipient, offers employment opportunities to individuals with current or past experiences of homelessness through its Work Local program, which partners with the City of Memphis to provide temporary employment as part of a city-wide blight abatement initiative. One of the committee members is an employee at the Hub and participates in the Work Local program.

The Lead Agency also provides professional development and employment opportunities for youth and young adults with lived experience of homelessness through the Youth Action Board (YAB). YAB members are compensated \$20 per hour for meeting attendance. The YAB provides youth with lived experience the opportunity to participate in CoC decision making processes and serve in leadership roles. YAB members serve on the CoC Youth Committee, the CoC Board (Governing Council), and the rank & review committee. The CoC strives to connect YAB members to professional development opportunities by inviting them to attend relevant training, webinars, and conferences.

The CoC Board (Governing Council) also includes a permanent seat for an individual with current or previous lived experience of homelessness and the Youth Action Board Chair.

1D-10c.	Routinely Gathering Feedback and Addressing Challenges of Individuals with Lived Experience of Homelessness.	
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NOFO Section V.B.1.q.

Describe in the field below:

1.	how your CoC gathers feedback from people experiencing homelessness;
2.	how often your CoC gathers feedback from people experiencing homelessness;
3.	how your CoC gathers feedback from people who received assistance through the CoC Program or ESG Program;
4.	how often your CoC gathers feedback from people who have received assistance through the CoC Program or ESG Program; and
5.	steps your CoC has taken to address challenges raised by people with lived experience of homelessness.

**(limit 2,500 characters)**

1. The CoC gathers feedback from people experiencing homelessness in multiple ways, including anonymous surveys to unsheltered individuals at outreach centers and events, an active Lived Experience Committee (LEC), focus groups, and the annual Symposium on Ending Homelessness. The Symposium on Ending Homelessness held a forum for advocates with lived experiences of homelessness to share their input and experiences with service providers in the community. At this forum, people with lived experience of homelessness had the opportunity to lead a discussion on gaps in our local homeless response system. At the most recent Symposium, both presenters and attendees included persons with lived experience of homelessness.

2. Feedback is gathered multiple times throughout the year. Anonymous surveys of unsheltered individuals and focus groups are performed quarterly unless a special event is planned. The LEC meets monthly to provide feedback on policies, procedures, or other components of the homeless response system, and the committee chairs also participate in monthly Governing Council (CoC Board) meetings, as well as rank and review committees.

3. All CoC & YHDP renewal projects are required to collect consumer surveys. This input is gathered from people who have received assistance through the CoC or ESG programs. This year, the CoC collected consumer surveys before the FY24 Nofo process to assess project-level and client-level satisfaction with housing and services. The results were incorporated into the annual Gaps Analysis to inform system planning efforts and funding priorities and the project renewal scorecards.

4. All CoC and YHDP consumer surveys are due annually as part of the CoC Nofo process.

5. Data collected from anonymous and consumer surveys was incorporated into the annual gaps analysis to inform strategic planning efforts and funding priorities. The forum discussions from the Symposium highlighted the barriers that prevent people with lived experience from serving in leadership positions and participating in CoC decision making processes. As a result, the CoC worked to formalize the Lived Experience Committee for individuals with lived experience of homelessness to participate in system-level planning and decision-making. The CoC also established compensation policies for committee members and transportation assistance to reduce barriers to participation for people with lived experience.

1D-11.	Increasing Affordable Housing Supply.	
	NOFO Section V.B.1.s.	
	Describe in the field below at least two steps your CoC has taken in the past 12 months to engage city, county, or state governments that represent your CoC's geographic area regarding the following:	
1.	reforming zoning and land use policies to permit more housing development; and	
2.	reducing regulatory barriers to housing development.	

**(limit 2,500 characters)**

1. The CoC participates in policy workgroups that engage with local zoning and land use decision-making to promote affordable housing development. This includes involvement in the Memphis 3.0 Comprehensive Plan, which includes key stakeholders such as BLDG Memphis and the City of Memphis. This plan was a city wide initiative that held community workshops and forums to engage the community to reform zoning and land use policies, focusing on the development and maintenance of affordable housing units.

The CoC's internal advocacy plan also includes guidelines for educating the public on initiatives around increasing affordable housing and communicating with public officials to promote these initiatives. The CoC also collaborated with the City of Memphis HCD on their HOME-ARP Action Plan, and \$13.5 million will be allocated towards the development of Affordable Rental Housing. HCD estimates that these funds will be used to construct new affordable rental housing units, as well as acquire and rehabilitate units for occupancy by individuals and families from qualifying populations. These funds will also allow for supportive services to be offered to qualifying populations until 2030.

2. In 2023, the CoC supported The Greater Memphis Housing Justice Project (GMHJP), a multi-year campaign designed to conduct research, raise awareness, and explore policy and structural changes to address the rental housing crisis in Memphis. Annually, our CoC hosts a symposium that collaborates with CoC-funded agencies and local and state governments to talk and create strategies to eliminate barriers in our community. Last year, we engaged with mayoral candidates to discuss ways in which their administrations will address the barriers that the community faces. This panel discussion opened the door for our CoC to continue to engage local and state officials about the barriers present in Memphis and Shelby County. In March 2024, representatives from the CoC traveled again to the state capitol in Nashville to participate in Tennessee Solidarity Network's Day on the Hill for Housing and Homelessness to meet with senators and representatives to discuss housing issues, including barriers to affordable housing development.

## 1E. Project Capacity, Review, and Ranking–Local Competition

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1E-1.	Web Posting of Advance Public Notice of Your CoC’s Local Competition Deadline, Scoring and Rating Criteria.	
	NOFO Section V.B.2.a. and 2.g.	

1.	Enter the date your CoC published its submission deadline and scoring and rating criteria for New Project applicants to submit their project applications for your CoC’s local competition.	08/15/2024
2.	Enter the date your CoC published its submission deadline and scoring and rating criteria for Renewal Project applicants to submit their project applications for your CoC’s local competition.	08/15/2024

1E-2.	Project Review and Ranking Process Your CoC Used in Its Local Competition. We use the response to this question and the response in Question 1E-2a along with the required attachments from both questions as a factor when determining your CoC’s eligibility for bonus funds and for other NOFO criteria below.	
	NOFO Section V.B.2.a., 2.b., 2.c., 2.d., and 2.e.	

You must upload the Local Competition Scoring Tool attachment to the 4B. Attachments Screen.

Select yes or no in the chart below to indicate how your CoC ranked and selected project applications during your local competition:

1.	Established total points available for each project application type.	Yes
2.	At least 33 percent of the total points were based on objective criteria for the project application (e.g., cost effectiveness, timely draws, utilization rate, match, leverage), performance data, type of population served (e.g., DV, youth, Veterans, chronic homelessness), or type of housing proposed (e.g., PSH, RRH).	Yes
3.	At least 20 percent of the total points were based on system performance criteria for the project application (e.g., exits to permanent housing destinations, retention of permanent housing, length of time homeless, returns to homelessness).	Yes
4.	Provided points for projects that addressed specific severe barriers to housing and services.	Yes
5.	Used data from comparable databases to score projects submitted by victim service providers.	No



6.	Provided points for projects based on the degree the projects identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and has taken or will take steps to eliminate the identified barriers.	Yes
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1E-2a.	<p>Scored Project Forms for One Project from Your CoC's Local Competition. We use the response to this question and Question 1E-2. along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below.</p> <p>NOFO Section V.B.2.a., 2.b., 2.c., and 2.d.</p>	
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You must upload the Scored Forms for One Project attachment to the 4B. Attachments Screen.  
Complete the chart below to provide details of your CoC's local competition:

1.	What were the maximum number of points available for the renewal project form(s)?	124
2.	How many renewal projects did your CoC submit?	19
3.	What renewal project type did most applicants use?	PH-PSH

1E-2b.	<p>Addressing Severe Barriers in the Local Project Review and Ranking Process.</p> <p>NOFO Section V.B.2.d.</p>	
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Describe in the field below:

1.	how your CoC analyzed data regarding each project that has successfully housed program participants in permanent housing;
2.	how your CoC analyzed data regarding how long it takes to house people in permanent housing;
3.	how your CoC considered the specific severity of needs and vulnerabilities experienced by program participants preventing rapid placement in permanent housing or the ability to maintain permanent housing when your CoC ranked and selected projects; and
4.	the severe barriers your CoC considered.

(limit 2,500 characters)

1. Each project was assessed and scored based on system performance measures and objective criteria including retention or exits to permanent housing, increasing income, cost effectiveness, and occupancy. All Rank & Review (R&R) members were trained on homelessness in TN-501, which included a discussion of system performance measures and community gaps. During the project R&R process, the R&R committee reviewed projects based on scores, the subpopulation served, the impact if a project were to be reallocated, and the overall cost based on the number of households that were proposed to be served. This year, the R&R committee also reviewed denial data from all renewal projects to determine if all CES denials were allowable.
2. During the Rank and Review process, the CoC analyzed CES data and agency denials. The CoC Lead Agency trained all R&R committee members on the system performance measures, which include length of time homeless. This training helped guide committee members in their analysis of each new and renewal projects submitted for the 2024 CoC Nofo. The Lead Agency website also features CES dashboard lists with the number of single individuals who have been added to the community's By-Name List each month (Enrollments), the number of individuals exited from the By-Name List (Exits), a breakdown of exit destinations, and the average number of days it takes to find permanent housing solutions.
3. The CoC takes the severity of needs and vulnerabilities of project participants into consideration when reviewing and ranking projects by having a robust R&R process that looks beyond just the project's performance evaluation score to include strategic resource reallocation and community need. Projects are encouraged to submit comments for the R&R committee to provide context, especially for programs that serve specific subpopulations. This year, four agencies are being put on a performance improvement plan because they scored lower in their scorecard but our community needs them based on their ability to serve highly vulnerable Subpopulations.
4. The CoC requires all projects to accept all new clients from the CES, which ensures that these projects provide housing and services to the most vulnerable individuals and families. Prioritization policies include length of time homeless, vulnerability assessment scores, severity of need, crisis utilization, vulnerability due to illness or death, prioritized subpopulations, and continued risk of homelessness

1E-3.	Advancing Racial Equity through Participation of Over-Represented Populations in the Local Competition Review and Ranking Process.	
	NOFO Section V.B.2.e.	
	Describe in the field below:	
1.	how your CoC used input from persons of different races and ethnicities, particularly those over-represented in the local homelessness population, to determine the rating factors used to review project applications;	
2.	how your CoC included persons of different races and ethnicities, particularly those over-represented in the local homelessness population in the review, selection, and ranking process; and	
3.	how your CoC rated and ranked projects based on the degree that proposed projects identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and steps the projects took or will take to eliminate the identified barriers.	

**(limit 2,500 characters)**

1. The CoC obtained input when determining the rating factors used to review project applications from all providers in the CoC, including those led by persons of race who are over-represented in the local homeless population. According to the HUD Racial Equity Analysis tool, the majority of individuals experiencing homelessness in Memphis/Shelby County identify as Black/African American with 70%. All rating factor scorecards are approved by the CoC Board, which includes members of the Lived Experience Committee, Youth Action Board, CoC funded agencies, Government officials, and community partners. The members of this committee are primarily made up of races over-represented in the local homelessness population, with 80% identifying as Black/ African American.

2. Community members and CoC Board representatives not affiliated with agencies submitting project applications served as the committee responsible for the review, selection, and ranking process. The CoC board utilized the scoring tools developed by the CoC, which reflected the input of persons overrepresented in the local homeless population. The CoC Board approved the rating factors for new and renewal project applications. The CoC annually reviews the composition of this board and provides oversight to ensure the rank & review committee selection reflects racial equity. The racial identity distribution of this year’s R&R committee comprised of 85% Black/African American and 15% White.

3. In 2023-2024, the Lead Agency developed and implemented a Language Access Plan (LAP) for the Memphis/Shelby County Homeless Consortium to ensure equity of access for individuals with communication disabilities or whose primary language is not English (LEP). Leading up to the release of this plan, multiple workgroups were hosted to allow CoC/YHDP-funded agencies the opportunity to participate in the plan development. During the annual monitoring of these projects, bonus points were awarded to agencies who contributed to developing the LAP. These agencies helped address all barriers LEP individuals face when accessing services through our CoC agencies. These bonus points were listed on the 2024 Nofo renewal project scorecard under monitoring bonus points. The CoC also requires all projects to accept all new clients from the Coordinated Entry System, which ensures that all CoC projects provide housing and services to the most vulnerable and hardest to serve individuals and families.

<b>1E-4.</b>	<b>Reallocation—Reviewing Performance of Existing Projects.</b>	
	NOFO Section V.B.2.f.	

Describe in the field below:	
1.	your CoC’s reallocation process, including how your CoC determined which projects are candidates for reallocation because they are low performing or less needed;
2.	whether your CoC identified any low performing or less needed projects through the process described in element 1 of this question during your CoC’s local competition this year;
3.	whether your CoC reallocated any low performing or less needed projects during its local competition this year; and
4.	why your CoC did not reallocate low performing or less needed projects during its local competition this year, if applicable.

**(limit 2,500 characters)**

1. Our CoC’s reallocation process, which is reviewed and approved annually by the CoC Board, states that “Renewal projects scored in the bottom 25% of all renewal projects and/or ranked in the bottom 25% of all renewal projects will be asked by the Lead Agency to submit a performance improvement plan, as specified in Section 4.6: Performance Improvement Plans Policy. Failure to expend awarded CoC grant funds or make progress as determined by the Rank & Review (R&R) Committee may result in a recommendation for reallocation of the project’s renewal funding the following year.
2. Yes, four projects were placed on Performance Improvement Plans (PIP) following the most recent CoC competition in 2024. Four projects were determined by the R&R Committee to have made insufficient progress in system performance measures, HMIS timeliness of data entry, and/or sufficient spending of awarded grant funding.
3. No, our CoC did not reallocate funding from any projects during the 2024 local competition.
4. The Rank and Review Committee determined that all renewal projects were either performing well or had demonstrated the potential to improve in the upcoming year through a Performance Improvement Plan.

1E-4a.	Reallocation Between FY 2019 and FY 2024.	
	NOFO Section V.B.2.f.	

	Did your CoC cumulatively reallocate at least 20 percent of its ARD between FY 2019 and FY 2024?	Yes
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1E-5.	Projects Rejected/Reduced–Notification Outside of e-snaps.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of Projects Rejected-Reduced attachment to the 4B. Attachments Screen.	

1.	Did your CoC reject any project application(s) submitted for funding during its local competition?	No
2.	Did your CoC reduce funding for any project application(s) submitted for funding during its local competition?	No
3.	Did your CoC inform applicants why your CoC rejected or reduced their project application(s) submitted for funding during its local competition?	
4.	If you selected Yes for element 1 or element 2 of this question, enter the date your CoC notified applicants that their project applications were being rejected or reduced, in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2024, 06/27/2024, and 06/28/2024, then you must enter 06/28/2024.	

1E-5a.	Projects Accepted–Notification Outside of e-snaps.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of Projects Accepted attachment to the 4B. Attachments Screen.	

	Enter the date your CoC notified project applicants that their project applications were accepted and ranked on the New and Renewal Priority Listings in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2024, 06/27/2024, and 06/28/2024, then you must enter 06/28/2024.	10/24/2024
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1E-5b.	Local Competition Selection Results for All Projects.	
	NOFO Section V.B.2.g.	
	You must upload the Local Competition Selection Results attachment to the 4B. Attachments Screen.	

	Does your attachment include: 1. Project Names; 2. Project Scores; 3. Project Status—Accepted, Rejected, Reduced Reallocated, Fully Reallocated; 4. Project Rank; 5. Amount Requested from HUD; and 6. Reallocated Funds +/-.	Yes
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1E-5c.	Web Posting of CoC-Approved Consolidated Application 2 Days Before CoC Program Competition Application Submission Deadline.	
	NOFO Section V.B.2.g. and 24 CFR 578.95.	
	You must upload the Web Posting—CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.	

	Enter the date your CoC posted the CoC-approved Consolidated Application on the CoC’s website or partner’s website—which included: 1. the CoC Application; and 2. Priority Listings for Reallocation forms and all New, Renewal, and Replacement Project Listings.	10/28/2024
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1E-5d.	Notification to Community Members and Key Stakeholders by Email that the CoC-Approved Consolidated Application is Posted on Website.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.	

	Enter the date your CoC notified community members and key stakeholders that the CoC-approved Consolidated Application was posted on your CoC’s website or partner’s website.	10/28/2024
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## 2A. Homeless Management Information System (HMIS) Implementation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

<b>2A-1.</b>	<b>HMIS Vendor.</b>	
	Not Scored—For Information Only	

	Enter the name of the HMIS Vendor your CoC is currently using.	Clarity Human Services by Bitfocus
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<b>2A-2.</b>	<b>HMIS Implementation Coverage Area.</b>	
	Not Scored—For Information Only	

	Select from dropdown menu your CoC’s HMIS coverage area.	Single CoC
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<b>2A-3.</b>	<b>HIC Data Submission in HDX.</b>	
	NOFO Section V.B.3.a.	

	Enter the date your CoC submitted its 2024 HIC data into HDX.	05/10/2024
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<b>2A-4.</b>	<b>Comparable Databases for DV Providers—CoC and HMIS Lead Supporting Data Collection and Data Submission by Victim Service Providers.</b>	
	NOFO Section V.B.3.b.	

	In the field below:	
	1. describe actions your CoC and HMIS Lead have taken to ensure DV housing and service providers in your CoC collect data in HMIS comparable databases; and	
	2. state whether DV housing and service providers in your CoC are using a HUD-compliant comparable database—compliant with the FY 2024 HMIS Data Standards.	

**(limit 2,500 characters)**

1. To ensure that domestic violence (DV) housing and service providers in our Continuum of Care (CoC) collect data in a HUD-compliant comparable database, our CoC and HMIS Lead have taken the following actions:

- 1) Collaboration and Communication: Regular meetings with DV providers were initiated to discuss data collection needs and challenges. A collaborative framework was also established where providers could share experiences and best practices related to data entry and reporting.
- 2) Training and Technical Assistance: Provided targeted training sessions for DV service providers using the HMIS comparable database. Developed training materials and workshops focusing on HUD’s FY 2024 Data Standards to ensure understanding and compliance.
- 3) Technical Support: Offered ongoing technical support for providers transitioning to the comparable database and created a dedicated support line and resource hub to assist providers with data entry issues and questions.
- 4) Customized Data Collection Tools: Worked with DV providers to develop customized data collection tools that align with the HUD standards while addressing the unique needs of DV survivors. Ensured these tools capture essential demographic, service utilization, and outcome data without compromising client confidentiality.
- 5) Monitoring and Compliance Checks: Implemented regular audits and feedback mechanisms to ensure data accuracy and compliance. Established a schedule for reviewing data submissions and providing constructive feedback to improve compliance with HUD standards.
- 6) Resource Sharing: Distributed resources and documentation outlining the importance of using a comparable database and how it aligns with funding requirements. Created a centralized repository of guidelines and best practices that is easily accessible to all service providers.
- 7) Data Integration Efforts: Worked towards integrating data from DV providers into the HMIS system to streamline reporting and improve data usability. Collaborated with IT specialists to ensure seamless data flow between systems and comply with HUD standards.

Currently, all DV service providers in our CoC are using a HUD-compliant comparable database that adheres to the FY 2024 Data Standards. This ensures that they can effectively report on their services while maintaining the confidentiality and safety of DV survivors.

2. All ESG and CoC-funded DV housing service providers in the CoC are using a HUD-compliant comparable database.

2A-5.	Bed Coverage Rate—Using HIC, HMIS Data—CoC Merger Bonus Points.	
	NOFO Section V.B.3.c. and V.B.7.	
	Using the 2024 HDX Competition Report we issued your CoC, enter data in the chart below by project type:	

Project Type	Adjusted Total Year-Round, Current Non-VSP Beds [Column F of HDX Report]	Adjusted Total Year-Round, Current VSP Beds [Column K of HDX Report]	Total Year-Round, Current, HMIS Beds and VSP Beds in an HMIS Comparable Database [Column M of HDX Report]	HMIS and Comparable Database Coverage Rate [Column O of HDX Report]
1. Emergency Shelter (ES) beds	635	0	635	100.00%
2. Safe Haven (SH) beds	0	0	0	0.00%
3. Transitional Housing (TH) beds	233	0	233	100.00%
4. Rapid Re-Housing (RRH) beds	238	0	238	100.00%
5. Permanent Supportive Housing (PSH) beds	1,412	0	920	65.16%
6. Other Permanent Housing (OPH) beds	36	0	36	100.00%

2A-5a.	Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-5. NOFO Section V.B.3.c.
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For each project type with a bed coverage rate that is at or below 84.99 percent in question 2A-5, describe:

1.	steps your CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type; and
2.	how your CoC will implement the steps described to increase bed coverage to at least 85 percent.

(limit 2,500 characters)



1. To increase the bed coverage rate to at least 85 percent for our project type over the next 12 months, our Continuum of Care (CoC) will implement the following steps:
  - 1) Conduct a comprehensive analysis of current bed usage and identify gaps in coverage. Use HMIS (Homeless Management Information System) data to assess bed availability, client demographics, and service utilization patterns.
  - 2) Host meetings with service providers, local government, and community organizations. Establish a task force to foster collaboration, gather insights, and align agency goals.
  - 3) Launch a targeted outreach campaign to increase awareness of available beds. Use social media, local events, and partnerships with community organizations to reach vulnerable populations.
  - 4) Identify potential sites for additional beds or temporary housing solutions. Work with local partners to secure funding, including grants and donations, to expand capacity.
  - 5) Streamline the intake process to reduce barriers for individuals seeking shelter. Train staff on efficient intake procedures and develop a centralized referral system to guide clients to available beds.
  - 6) Establish metrics to track bed coverage rates and evaluate the effectiveness of initiatives. Set up a quarterly review process to assess progress and adjust strategies based on real-time data.
  - 7) Integrate support services (e.g., case management, mental health support) to retain clients in beds longer. Collaborate with health and social service providers to offer comprehensive support for individuals and families.
  - 8) Advocate for policies that support funding and resources for homeless services. Engage with local government and policymakers to promote legislative initiatives prioritizing homelessness prevention and services.
  - 9) Provide training and resources for service providers to improve their capacity to serve clients. Organize workshops and training sessions on best practices in client engagement, and data management.
  - 10) Create channels for feedback from clients and providers to continually improve services. Implement regular surveys and focus groups to gather insights and make data-informed service adjustments.
2. By following action and implementation steps systematically, our CoC aims to enhance bed coverage, ensuring that at least 85 percent of available beds are utilized effectively within the next year. Continuous monitoring and adaptation will be key to overcoming challenges and ensuring we meet our goal

2A-6.	Longitudinal System Analysis (LSA) Submission in HDX 2.0.	
	NOFO Section V.B.3.d.	
	You must upload your CoC's FY 2024 HDX Competition Report to the 4B. Attachments Screen.	

Did your CoC submit at least two usable LSA data files to HUD in HDX 2.0 by January 24, 2024, 11:59 p.m. EST?	Yes
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## 2B. Continuum of Care (CoC) Point-in-Time (PIT) Count

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

<b>2B-1.</b>	<b>PIT Count Date.</b>	
	NOFO Section V.B.4.a	

	Enter the date your CoC conducted its 2024 PIT count.	01/24/2024
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<b>2B-2.</b>	<b>PIT Count Data–HDX Submission Date.</b>	
	NOFO Section V.B.4.a	

	Enter the date your CoC submitted its 2024 PIT count data in HDX.	05/10/2024
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<b>2B-3.</b>	<b>PIT Count–Effectively Counting Youth in Your CoC’s Most Recent Unsheltered PIT Count.</b>	
	NOFO Section V.B.4.b.	

	Describe in the field below how your CoC:	
1.	engaged unaccompanied youth and youth serving organizations in your CoC’s most recent PIT count planning process;	
2.	worked with unaccompanied youth and youth serving organizations to select locations where homeless youth are most likely to be identified during your CoC’s most recent PIT count planning process; and	
3.	included youth experiencing homelessness as counters during your CoC’s most recent unsheltered PIT count.	

(limit 2,500 characters)

1. The CoC collaborated with the Memphis Youth Action Board (YAB) and youth serving organizations to plan the 2024 Youth PIT Count. The CoC collected input and recommendations on the 2024 Youth Count design from community stakeholders and youth providers through the CoC Youth Committee and at YAB meetings. The YAB reviewed and revised the Youth Count survey in collaboration with the HMIS and PIT Count teams at the CoC Lead Agency and shared feedback on how to best engage unaccompanied youth. Guided by input from the YAB, the CoC offered a virtual call-in option through a Youth Count Hotline and tabled at a local library and university to spread the word about the count and connect with youth in the community who may be experiencing housing insecurity or homelessness.
2. The YAB provided feedback on where and how to engage with unsheltered youth during the Count. In response to input from the YAB to provide options for youth without transportation, the CoC continued the use of a Youth Count Hotline that was utilized for the 2023 Youth Count. The call in line offered youth the option to call or text to be engaged in the counting process and then connect to the community’s Youth Navigation Project for referral to services, as requested. The YAB, along with the Youth Navigation team, provided input on best locations to connect with youth, identifying local universities and libraries. Additionally, the CoC collaborated with the YAB to develop a social media strategy to alert youth experiencing homelessness about how to get counted and connected to resources. The YAB chair, along with several YAB members, developed a Youth Count flyer and social media posts. The YAB and the Youth Team at the CoC lead agency leveraged connections with community partners such as Memphis Public Libraries, Rhodes College, the University of Memphis, and providers that serve homeless youth to advertise the Youth Count using these materials to help spread the word about the count.
3. The YAB Chair, along with YAB members, operated the Youth Count call line and guided youth through the process of being counted. The YAB recruited members with current or previous experiences of homelessness to operate the hotline and table at the two outreach events held at the Memphis Public Library and the University of Memphis. In addition, Youth Service Providers played a pivotal role in engaging youth participants in their programs to help spread the word about the count through their networks.

2B-4.	PIT Count–Methodology Change–CoC Merger Bonus Points.	
	NOFO Section V.B.5.a and V.B.7.c.	

	In the field below:	
1.	describe any changes your CoC made to your sheltered PIT count implementation, including methodology or data quality changes between 2023 and 2024, if applicable;	
2.	describe any changes your CoC made to your unsheltered PIT count implementation, including methodology or data quality changes between 2023 and 2024, if applicable;	
3.	describe whether your CoC’s PIT count was affected by people displaced either from a natural disaster or seeking short-term shelter or housing assistance who recently arrived in your CoCs’ geographic; and	
4.	describe how the changes affected your CoC’s PIT count results; or	
5.	state “Not Applicable” if there were no changes or if you did not conduct an unsheltered PIT count in 2024.	

**(limit 2,500 characters)**

1. The 2024 sheltered PIT count was conducted on a single night. Our community's Coordinated Entry system collaborates with key service providers, regardless of their federal funding, through the CoC competition. This ensures that clients can access programs and services in a timely and organized manner. Once initial engagement occurs, the process of accessing services and housing is initiated. All our clients must go through the CES to strengthen our community's assistance. This year, one of the largest men's emergency shelters chose not to participate in the sheltered count for the Housing Inventory Chart (HIC) or the Point in Time Count (PIT). This provider is neither federally funded nor a subrecipient of federal funds. This provider has never used the dedicated HMIS database but has offered to share data in past years.

2. The TN-501 CoC utilized a census-count enumeration of all homeless people within the CoC's boundaries (Memphis and Shelby County) for the 2024 Point-in-Time Unsheltered Count. The census count was used to generate the necessary demographic information required by HUD. The CoC also utilized a combination of complete coverage, known locations, and service-based counts. A survey tool was used to assess all persons experiencing unsheltered homelessness to gather basic data for the Count as required by HUD in Notice CPD-18-08, as well as accurately deduplicate individuals who may have been surveyed multiple times. The methodology used in 2023 and 2024 were ultimately the same, with the exception of the time span of the unsheltered count. In 2023, the count was performed over a week at multiple service sites, and the 2024 count was performed in a single day.

3. Our PIT count was not affected by displaced people from a natural disaster or recently arrived families and individuals.

4. The changes affected our 2024 PIT count results by producing a drastic decrease in the shelter bed utilization numbers. This was attributed to the largest men's emergency shelter choosing not to participate in the HIC or PIT. The unsheltered portion of the PIT showed similar results as 2023's count.

## 2C. System Performance

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

<b>2C-1.</b>	<b>Reducing the Number of First Time Homeless—Risk Factors Your CoC Uses.</b>	
	NOFO Section V.B.5.b.	
	In the field below:	
1.	describe how your CoC determined the risk factors to identify persons experiencing homelessness for the first time;	
2.	describe your CoC’s strategies to address individuals and families at risk of becoming homeless; and	
3.	provide the name of the organization or position title that is responsible for overseeing your CoC’s strategy to reduce the number of individuals and families experiencing homelessness for the first time	

**(limit 2,500 characters)**

1. The CoC typically identifies risk factors for individuals and families experiencing homelessness for the first time through a combination of data analysis, community surveys, and stakeholder input. Common risk factors in our community include economic instability, including underemployment or unemployment, no or low income, and high housing costs; physical or mental health challenges that impact stability; housing instability, including frequent moves, eviction history, or substandard living conditions; and transportation barriers.

2. To address these risk factors, the CoC may implement several strategies, including partnering with prevention programs that can provide financial assistance for rent, utilities, or deposits to help families stay housed; offering housing stabilization services, including case management, counseling, and support services to help individuals maintain housing; conducting outreach in high-risk areas to connect individuals with resources before they become homeless; continuing to build partnerships with health care providers, social services, and legal aid organizations to provide comprehensive support; and ultimately utilizing data to identify trends and adjust programs to meet community needs better. The 901 Home Together: Strategic Plan to End Homelessness in Memphis and Shelby County highlights our community’s strategies for ensuring homelessness is rare and includes 1) Working proactively with publicly funded institutions and systems of care to develop and implement discharge policies that help prevent homelessness, 2) Expanding data sharing agreements, and 3) Improving system Data Quality to accurately reflect the scope of need within Shelby County.

3. The responsibility for overseeing the CoC’s strategy to reduce first-time homelessness typically falls to the CoC Lead Agency, Community Alliance for the Homeless. The Lead Agency organizes the implementation of policies, coordinates between various stakeholders, and ensures that strategies are aligned with local and federal guidelines. The CoC board will also provide guidance and oversight to ensure that the strategies are effectively addressing the needs of the community

<b>2C-1a.</b>	<b>Impact of Displaced Persons on Number of First Time Homeless.</b>	
	NOFO Section V.B.5.b	

Was your CoC’s Number of First Time Homeless [metric 5.2] affected by the number of persons seeking short-term shelter or housing assistance displaced due to:

1.	natural disasters?	No
2.	having recently arrived in your CoC’s geographic area?	No

<b>2C-2.</b>	<b>Reducing Length of Time Homeless—CoC’s Strategy.</b>	
	NOFO Section V.B.5.c.	

In the field below:

1.	describe your CoC’s strategy to reduce the length of time individuals and persons in families remain homeless;	
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2.	describe how your CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the length of time individuals and families remain homeless.

**(limit 2,500 characters)**

1. The CoC employs a comprehensive strategy to reduce the length of time individuals and families experience homelessness by utilizing the Coordinated Entry System (CES), leveraged funds from other sources, and partnerships. The 901 Home Together: Strategic Plan to End Homelessness in Memphis and Shelby County highlights our community's strategies for ensuring homelessness is brief and includes 1) Increasing and improving street outreach and service coordination programs that allow persons experiencing homelessness to access services quickly and efficiently in response to, and based on, the input of people with lived experience and outreach workers, 2) Increasing the number and capacity of free, low-barrier, equal access shelter, 3) Expanding CES partnerships to increase and improve entry and exit points and better connect community partners, and 4) Increasing and maximizing permanent housing resources. This year, the Lead Agency also began implementing a new Affordable Low Barrier Housing program grant funded by Shelby County Government. The program offers security deposits and first month's rent for individuals who can independently rent their own apartment but might have barriers preventing them from starting that process. Additionally, the program offers a risk mitigation fund for landlords to entice them to rent to clients who might otherwise be denied. Outreach workers also partner with Memphis Area Legal Services to combat evictions and additional legal barriers to housing.

2. The CoC identifies and houses individuals and persons in families with the longest lengths of time homeless by utilizing CES and a range of prioritization factors- which includes the length of time homeless as a main factor. The CES fosters strong coordination among agencies and stakeholders, offering a "No Wrong Door Approach" to accessing services. This is the first year that family CES has been included in the No Wrong Door Approach and isThe CoC's outreach teams work with community partners to identify and engage homeless individuals and families. Once identified, clients are given access to resources, shelter referrals, and assessments for housing services. The CoC collaborates with the Public Housing Authority to develop a referral process to incorporate Emergency Housing Vouchers into the CES.

3. The Lead Agency, Community Alliance for the Homeless, is responsible for the CoC's strategy to reduce the length of time individuals and families remain homeless.

2C-3.	Successful Permanent Housing Placement or Retention –CoC's Strategy.	
	NOFO Section V.B.5.d.	

In the field below:

1.	describe your CoC's strategy to increase the rate that individuals and persons in families residing in emergency shelter, safe havens, transitional housing, and rapid rehousing exit to permanent housing destinations;
2.	describe your CoC's strategy to increase the rate that individuals and persons in families residing in permanent housing projects retain their permanent housing or exit to permanent housing destinations; and

3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to increase the rate that individuals and families exit to or retain permanent housing.
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**(limit 2,500 characters)**

1. The CoC implements a multifaceted strategy to enhance the rate at which individuals and families residing in emergency shelters, safe havens, transitional housing (TH), and rapid rehousing (RRH) programs successfully transition to permanent housing. Our CoC strategy includes partnering with emergency shelters that engage households upon entrance into the shelter and engaging directly with individuals and families through outreach workers and system navigators upon entrance to CES. Individuals in emergency shelters are entered into CES to access RRH and PSH through outreach workers, with our largest shelters having outreach on-site. RRH and PSH case managers will also work with individuals and families upon entrance into shelter to develop a plan to self-resolve. Additionally, the CoC ensures all participants exit to permanent housing destinations by scoring projects on their performance, which includes objective criteria as a part of the renewal application process. Lastly, the CoC also works with the Memphis Housing Authority to offer Housing Vouchers for individuals and families who are identified as needing longer-term support after their RRH assistance ends.

2. The CoC helps individuals and families residing in permanent housing(PH) projects retain their PH by providing intensive case management and necessary resources. This year, new case management meetings were added between RRH/permanent supportive housing(PSH) case managers and CES staff to ensure case conferencing and support are provided when navigating the challenging situations that clients face. PSH and RRH providers also work with SOAR specialists to help clients gain disability income and utilize evidence-based interventions to help encourage participants to engage in mental health/substance abuse treatment if needed. Before a program plans to terminate a client's assistance, they must notify the CoC/CES Lead Agency to case conference and discuss potential referrals or transfers to additional programs. This year, the CoC updated the existing transfer policies to reflect best practices when clients need transfers between RRH and PSH.

3. The Lead Agency Community Alliance for the Homeless is responsible for overseeing the CoC's strategy to increase the rate at which individuals and families exit to or retain permanent housing.

2C-4.	Reducing Returns to Homelessness—CoC's Strategy.	
	NOFO Section V.B.5.e.	

In the field below:

1.	describe your CoC's strategy to identify individuals and families who return to homelessness;
2.	describe your CoC's strategy to reduce the rate that individuals and families return to homelessness; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the rate individuals and persons in families return to homelessness.

**(limit 2,500 characters)**



1. The CoC employs a systematic strategy to identify individuals and families who experience a return to homelessness. This involves continuously monitoring data from HMIS to track re-entry patterns. Regular supportive services assessments with clients who have exited homelessness are conducted to identify those at risk of returning. Additionally, the CoC engages with providers in CES case management meetings to share insights and collaborate on identifying clients needing further support. The 901 Home Together: Strategic Plan to End Homelessness in Memphis and Shelby County also highlights our community’s strategies for ensuring homelessness is non-recurring and includes 1) Developing protocols for case managers to facilitate appropriate connections between people experiencing homelessness and the appropriate service providers to prevent returns to homelessness, 2) Formalizing the participation of persons with lived experience in decision making in the CoC, through either focus groups or feedback more routinely collected from clients in existing programs (outreach, emergency housing, healthcare providers, Lived Experience Committee, Youth Action Board).

2: Our CoC’s strategy to reduce the rate of returns to homelessness focuses on providing timely and evidence-based interventions. Regular supportive services assessments identify those at risk of returning to homelessness, and the CoC’s Housing Navigation team works with service providers to help with housing stability. This includes our Affordable Low Barrier Housing program, which provides security deposit and assistance with first month’s rent payment for individuals and families. Additionally, landlords are incentivized to work with this program by having access to risk mitigation funds. The CoC also emphasizes the importance of building a strong support system and connections between clients and community resources to ensure that individuals can access the support they need to maintain their housing. For those with severe mental health vulnerabilities at risk of housing instability, the CoC can connect with mental health services externally, as well as within PSH agencies. In cases of potential housing termination, the CES policy mandates a case conference to explore additional support or transfers.

3: The Lead Agency, Community Alliance for the Homeless, is responsible for the CoC’s strategy to reduce the rate of individuals and persons in families returning to homelessness.

2C-5.	Increasing Employment Cash Income–CoC’s Strategy.	
	NOFO Section V.B.5.f.	
	In the field below:	
1.	describe your CoC’s strategy to access employment cash sources;	
2.	describe how your CoC works with mainstream employment organizations to help individuals and families experiencing homelessness increase their employment cash income; and	
3.	provide the organization name or position title that is responsible for overseeing your CoC’s strategy to increase income from employment.	

**(limit 2,500 characters)**

1. The CoC employs a strategic approach to increasing access to employment income through collaboration with employment agencies to facilitate job placements and training programs tailored to the needs of homeless individuals. This strategy also involves identifying potential employment opportunities and financial assistance programs that can provide immediate income support. The CoC has promoted partnerships and access to employment opportunities with private employment organizations through job fairs and targeted outreach to flexible employers. The Outreach Committee informs members of resources, including workforce development organizations, adult education providers, and community centers, to connect CoC agencies to job training and educational opportunities for clients. The CoC has also pursued partnerships with the Labor & Workforce Development Agency’s American Job Center to increase educational and job training resources for individuals and families experiencing homelessness.

2. To enhance employment cash income, the CoC collaborates closely with mainstream employment organizations that assist with employment and job readiness training, including HopeWorks, United Way, and more. Many CoC agencies also employ clients in their programs to help increase client income and provide clients with experience and a space to learn employment skills. Utilizing eligible supportive services, CoC and YHDP funded agencies also provide wraparound services, such as transportation assistance and childcare resources. This assistance helps remove barriers that may hinder individuals from securing and maintaining employment. All CoC member agencies are encouraged to share resources among the Consortium to increase access to cash income for clients.

3. The Lead Agency Community Alliance for the Homeless is responsible for overseeing the CoC’s strategy to increase job and income growth from employment.

2C-5a.	Increasing Non-employment Cash Income–CoC’s Strategy	
	NOFO Section V.B.5.f.	
	In the field below:	
	1. describe your CoC’s strategy to access non-employment cash income; and	
	2. provide the organization name or position title that is responsible for overseeing your CoC’s strategy to increase non-employment cash income.	

**(limit 2,500 characters)**

1. The CoC employs a comprehensive strategy to access non-employment cash sources for individuals and families experiencing homelessness. This strategy includes increasing access to transportation and on-site events with government benefit agencies to allow clients to access non-employment cash benefits. Multiple CoC agencies work to provide improved access to SNAP, SSI/SSDI, VA disability compensation, and retirement income to ensure clients are able to begin the process as soon as possible. CoC agencies also collaborate with DHS to have DHS workers come to agencies several times a year, with multiple CoC agencies having an onsite DHS representative to help sign clients up for benefits. Annually, the Lead Agency hosts Project Homeless Connect or 901 Counts events. These one-stop resource fairs are an additional opportunity for individuals and families who need assistance to connect with these resources. Utilizing partnerships is also a large part of the strategy to increase access to non-employment case resources. A hospital network within the CoC partners has a SOAR/SSI specialist on staff to assist frequent emergency room visitors with accessing benefits through the hospital network. A permanent supportive housing CoC funded agency has a SOAR regional trainer on staff, ensuring easy access to training for our CoC. For Veteran clients, CoC veteran providers utilize the VA's Homeless Providers Assistance Program to determine benefits clients can access. The CoC also maintains a mainstream benefits guide on the CoC Lead Agency website to inform providers of mainstream assistance programs and enrollment.

2. The Lead Agency, Community Alliance for the Homeless, is responsible for overseeing the CoC's strategy to increase non-employment cash income. By monitoring the effectiveness of these initiatives and evaluating client outcomes, the Lead Agency ensures that best practices are implemented across the CoC. Furthermore, the Lead Agency advocates for policies that expand access to non-employment income sources, enhancing the overall support system for individuals and families experiencing homelessness. Through this collaborative approach, Community Alliance for the Homeless plays a vital role in promoting financial stability and reducing reliance on unstable income sources.

### 3A. Coordination with Housing and Healthcare

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

<b>3A-1.</b>	<b>New PH-PSH/PH-RRH Project–Leveraging Housing Resources.</b>	
	NOFO Section V.B.6.a.	
	You must upload the Housing Leveraging Commitment attachment to the 4B. Attachments Screen.	

	Is your CoC applying for a new PH-PSH or PH-RRH project that uses housing subsidies or subsidized housing units which are not funded through the CoC or ESG Programs to help individuals and families experiencing homelessness?	Yes
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<b>3A-2.</b>	<b>New PH-PSH/PH-RRH Project–Leveraging Healthcare Resources.</b>	
	NOFO Section V.B.6.b.	
	You must upload the Healthcare Formal Agreements attachment to the 4B. Attachments Screen.	

	Is your CoC applying for a new PH-PSH or PH-RRH project that uses healthcare resources to help individuals and families experiencing homelessness?	Yes
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<b>3A-3.</b>	<b>Leveraging Housing/Healthcare Resources–List of Projects.</b>	
	NOFO Sections V.B.6.a. and V.B.6.b.	

If you selected yes to questions 3A-1. or 3A-2., use the list feature icon to enter information about each project application you intend for HUD to evaluate to determine if they meet the criteria.

Project Name	Project Type	Rank Number	Leverage Type
FY 2024 Leasing P...	PH-PSH	18	Both

### **3A-3. List of Projects.**

**1. What is the name of the new project?** FY 2024 Leasing Program

**2. Enter the Unique Entity Identifier (UEI):** EGJLY556T9E1

**3. Select the new project type:** PH-PSH

**4. Enter the rank number of the project on your CoC's Priority Listing:** 18

**5. Select the type of leverage:** Both

### 3B. New Projects With Rehabilitation/New Construction Costs

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

3B-1.	Rehabilitation/New Construction Costs–New Projects.	
	NOFO Section V.B.1.r.	

Is your CoC requesting funding for any new project application requesting \$200,000 or more in funding for housing rehabilitation or new construction?	No
--	----

3B-2.	Rehabilitation/New Construction Costs–New Projects.	
	NOFO Section V.B.1.r.	

If you answered yes to question 3B-1, describe in the field below actions CoC Program-funded project applicants will take to comply with:

1.	Section 3 of the Housing and Urban Development Act of 1968 (12 U.S.C. 1701u); and
2.	HUD’s implementing rules at 24 CFR part 75 to provide employment and training opportunities for low- and very-low-income persons, as well as contracting and other economic opportunities for businesses that provide economic opportunities to low- and very-low-income persons.

**(limit 2,500 characters)**

### 3C. Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

3C-1.	Designating SSO/TH/Joint TH and PH-RRH Component Projects to Serve Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section V.F.	

	Is your CoC requesting to designate one or more of its SSO, TH, or Joint TH and PH-RRH component projects to serve families with children or youth experiencing homelessness as defined by other Federal statutes?	No
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3C-2.	Cost Effectiveness of Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section V.F.	

You must upload the Project List for Other Federal Statutes attachment to the 4B. Attachments Screen.

If you answered yes to question 3C-1, describe in the field below:

1.	how serving this population is of equal or greater priority, which means that it is equally or more cost effective in meeting the overall goals and objectives of the plan submitted under Section 427(b)(1)(B) of the Act, especially with respect to children and unaccompanied youth than serving the homeless as defined in paragraphs (1), (2), and (4) of the definition of homeless in 24 CFR 578.3; and
2.	how your CoC will meet requirements described in Section 427(b)(1)(F) of the Act.

(limit 2,500 characters)

## 4A. DV Bonus Project Applicants for New DV Bonus Funding

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

4A-1.	New DV Bonus Project Applicants.	
	NOFO Section I.B.3.j.	

	Did your CoC submit one or more new project applications for DV Bonus Funding?		Yes
--	--	--	-----

4A-1a.	DV Bonus Project Types.	
	NOFO Section I.B.3.j.	

Select yes or no in the chart below to indicate the type(s) of new DV Bonus project(s) your CoC included in its FY 2024 Priority Listing.

	Project Type	
1.	SSO Coordinated Entry	No
2.	PH-RRH or Joint TH and PH-RRH Component	Yes

**You must click "Save" after selecting Yes for element 1 SSO Coordinated Entry to view questions 4A-2, 4A-2a. and 4A-2b.**

4A-3.	Data Assessing Need for New DV Bonus Housing Projects in Your CoC's Geographic Area.	
	NOFO Section I.B.3.j.(1)(c) and I.B.3.j.(3)(c)	

1.	Enter the number of survivors that need housing or services:	3,743
2.	Enter the number of survivors your CoC is currently serving:	221
3.	Unmet Need:	3,522



4A-3a.	How Your CoC Calculated Local Need for New DV Bonus Housing Projects.	
	NOFO Section I.B.3.j.(1)(c)	
	Describe in the field below:	
	1. how your CoC calculated the number of DV survivors needing housing or services in question 4A-3 element 1 and element 2; and	
	2. the data source (e.g., comparable databases, other administrative data, external data source, HMIS for non-DV projects); or	
	3. if your CoC is unable to meet the needs of all survivors please explain in your response all barriers to meeting those needs.	

**(limit 2,500 characters)**

1. To determine element 1, requesting the number of DV survivors needing housing and services, our CoC gathered data directly from agencies within the community serving DV survivors. Data was requested from multiple sources for a one-year period (7/1/23 - 6/30/24) for the following agencies: The Shelby County Crime Victims and Rape Crisis Center, Love Doesn't Hurt, YWCA, and the Family Safety Center. The total number of DV survivors identified as needing housing or services was calculated to be 3,743 for the year. This figure was determined by reported data from these agencies: the CVRCC reported 1,885 clients, YWCA reported 715 clients, Love Doesn't Hurt reported 731 clients (including 60 clients requesting financial assistance to prevent homelessness), and the Family Safety Center reported 412 clients.

The data came from ongoing reporting by these same agencies to determine the number of DV survivors our CoC is currently serving. Together, they are currently providing housing and services to approximately 221 clients each month, totaling 2,652 annually. This amount is significantly lower than the annual need, highlighting the substantial, ongoing demand for support within the City of Memphis and Shelby County.

2. The CoC utilized multiple external data sources and administrative data from partners (identified above) to calculate the number of DV survivors who need housing or services.

4A-3b.	Information About Unique Project Applicant Requesting New DV Bonus Housing Project(s).	
	NOFO Section I.B.3.j.(1)	
	Use the list feature icon to enter information on each unique project applicant applying for New PH-RRH and Joint TH and PH-RRH Component DV Bonus projects—only enter project applicant information once, regardless of how many DV Bonus projects that applicant is applying for.	

<b>Applicant Name</b>
Midsouth Genesis ...

## Project Applicants Applying for New PH-RRH and Joint TH and PH-RRH DV Bonus Projects

4A-3b.	Information About Unique Project Applicant Requesting New DV Bonus Housing Project(s).	
	NOFO Section I.B.3.j.(1)	

Enter information in the chart below on the project applicant that applied for one or more New DV Bonus housing projects included on your CoC's FY 2024 Priority Listing for New Projects:

1.	Applicant Name	Midsouth Genesis Community Development Corporation
2.	Rate of Housing Placement of DV Survivors–Percentage	84%
3.	Rate of Housing Retention of DV Survivors–Percentage	72%

4A-3b.1.	Applicant's Housing Placement and Retention Data Explanation.	
	NOFO Section I.B.3.j.(1)(d)	

For the rate of housing placement and rate of housing retention of DV survivors reported in question 4B-3b., describe in the field below:

1.	how the project applicant calculated the rate of housing placement;
2.	whether the rate for housing placement accounts for exits to safe housing destinations;
3.	how the project applicant calculated the rate of housing retention; and
4.	the data source (e.g., comparable databases, other administrative data, external data source, HMIS for non-DV projects).

**(limit 1,500 characters)**

1. The Healing Place has previously operated with private funding/dollars and, thus, no external or HMIS data sources. Rather, the Healing Place utilized an internal database coupled with administrative data. The Healing Place calculates the rate of housing placement by exits to safe housing with leases in the name of the survivor, which substantiates the holistic wraparound processes of the Healing Place, which provides the ability for the survivor to move from crisis to stability.
2. The rates account for exits to safe housing destinations.
3. The retention rates provide data for survivors who exited over the past 12 months and remained in safe housing.
4. The data source is an internal/administrative data set.

4A-3c.	Applicant's Experience Housing DV Survivors.	
	NOFO Section I.B.3.j.(1)(d)	

Describe in the field below how the project applicant:

1.	ensured DV survivors experiencing homelessness were quickly moved into safe affordable housing;
----	---

2.	prioritized survivors—you must address the process the project applicant used, e.g., Coordinated Entry, prioritization list, CoC's emergency transfer plan;
3.	determined survivors' supportive services needs;
4.	connected survivors to supportive services; and
5.	moved survivors from assisted housing to housing they could sustain—address housing stability after the housing subsidy ends.

(limit 2,500 characters)

The Healing Place has not previously received CoC funding, but it will incorporate the required procedures as per CoC guidelines. It is important to note that over the last 24 months, The Healing Place has provided transitional housing and exits to permanent housing as follows: 1) Through established protocols and procedures, The Healing Place has access to 30 units to place survivors and can apply the needed resources very quickly for safe and immediate placement based on availability. 2) The Healing Place utilized a Prioritization List based on referrals received and, with a 68% average, was able to accommodate most referrals with immediate effect. If awarded funding, the Healing Place will utilize Coordinated Entry, the CoC Prioritization list, and the Emergency Transfer plan to ensure safe placement for all referred. 3) The Healing Place has a team of Case Managers and a Director with LPC licensure. The team is well qualified and has substantive experience in wraparound care and ensuring holistic care for all family members/individuals. A complete ISP is conducted to determine the needs of the survivor and each family member in households with children. This is done via a two step process (meetings with the survivor and case management meetings with the team to ensure a full scope of services are offered/provided). 4) The Healing Place works with over 200 community and employer partners. This large and viable network of service providers offers holistic services to move the survivors from crisis to stability. Services offered include (but are not limited to): safety planning, behavioral health care, parenting services, mentoring, soft skills training, workforce development supports, life skills training, legal services, housing/counseling services and financial literacy education. This robust network of care providers supplements the programmatic services provided at The Healing Place. Each survivor is offered the services they envision are needed for self-sufficiency and are utilized/accessed of their own volition. 5) Via partnership with other community partners and within the scope of housing opportunities at the current site locations, survivors are moved from The Healing Place programming to housing they can support and sustain independently. The Healing Place provides support via the emergency assistance program and will always be available to participants. Financial literacy classes remain available as well.

4A-3d.	Applicant's Experience in Ensuring DV Survivors' Safety.	
	NOFO Section I.B.3.j.(1)(d)	
	Describe in the field below examples of how the project applicant ensured the safety and confidentiality of DV survivors experiencing homelessness by:	
1.	taking steps to ensure privacy/confidentiality during the intake and interview process to minimize potential coercion of survivors;	
2.	making determinations and placements into safe housing;	
3.	keeping survivors' information and locations confidential;	
4.	training staff on safety and confidentiality policies and practices; and	

5.	taking security measures for units (congregate or scattered site), that support survivors' physical safety and location confidentiality.
----	--

**(limit 2,500 characters)**

The Healing Place program of the Midsouth Genesis Community Development Corporation takes great pride in the effectiveness and efficiency of ensuring the confidentiality and safety of survivors. The program provides closed and secure spaces during the interview/intake processes that are conducted in safe and welcoming spaces by a Case Manager. There are safe spaces for children to play and have snacks (for households with children) so that the parent/guardian can provide detailed information to the Case Manager to ensure that the best Individual Safety Plan (ISP) is completed. Further, the Case Manager and Project Director work to ensure placement in a safe environment that is conducive to healing, mitigating the crisis, and encouraging forward movement by discussing and reviewing placement into housing. Via a Housing First approach, the Healing Place team and the survivor work to determine the safest location for housing (based on availability), and the team moves forward with immediate placement. While The Healing Place ensures Housing First guidelines and placements, the program requires that all survivors agree to keep the location and information regarding other program participants confidential. This is a signed agreement between survivors and The Healing Place to ensure the safety and well-being of all.

All team members of The Healing Place receive semi-annual training (all new staff receive safety training at onboarding) to ensure that every staff member has thorough knowledge of safety and security measures for each scattered site and each family, as well as confidentiality training. A second layer of training is added per the contractual agreement with the on-site security team. A full day's training is conducted annually to provide updates to safety measures, ensure protocols are understood by all, and provide necessary accommodations in the event of an emergency. These comprehensive written protocols are acknowledged and signed off on by every team member.

4A-3d.1.	Applicant's Experience in Evaluating Its Ability to Ensure DV Survivors' Safety.	
	NOFO Section I.B.3.j.(1)(d)	

Describe in the field below how the project evaluated its ability to ensure the safety of DV survivors the project served in the project, including any areas identified for improvement throughout the project's operation.
--

**(limit 2,500 characters)**

The Healing Place ensures survivor safety and, at the same time, promotes and encourages the autonomy of the survivor via the following three-pronged approach:

- I. Partnership with local law enforcement: This partnership is essential as local law enforcement (MPD and the Shelby County Sheriff's Office provide support when police reports are needed, when it is time to file an Order of Protection, and when emergency crises occur. This well-developed and successful partnership provides positive interaction with law enforcement for survivors, and they are seen as an ally. In coordination with the security team, local law enforcement provides additional patrols across the housing sites, and direct contact is available with the precinct commander when needed.
- II. Through weekly case management meetings, each Healing Place team member is able to report any safety concerns or elements requiring attention specific to each survivor/family. These confidential case management meetings allow for detailed discussion/review and follow-up of families currently housed. This time also allows for facility updates in the event additional security measures are required, such as doorbell cameras, personal safety alarms, etc.
- III. Finally, the Executive Director reviews the viability of all safety plans for each family and facility bi-weekly. The ED and the Healing Place Program Director meet to discuss needs and forecast future needs.

This three-pronged approach allows for consistent frequency and evaluation, essentially, in "real-time" to ensure the safety of DV survivors served by this project.

4A-3e.	Applicant's Experience in Placing and Stabilizing Survivors in Permanent Housing Using Trauma-Informed, Survivor-Centered Approaches.	
	NOFO Section I.B.3.j.(1)(d)	
	Describe in the field below the project applicant's experience in:	
	1. prioritizing placement and stabilization of survivors;	
	2. placing survivors in permanent housing;	
	3. placing and stabilizing survivors consistent with their preferences; and	
	4. placing and stabilizing survivors consistent with their stated needs.	

**(limit 2,500 characters)**

The Healing Place team members collectively have over 18 years of trauma-informed care training and have implemented victim-centered approaches. Trauma-informed care is implemented efficiently and consistently.

Trauma-informed care and a victim-centered approach are utilized during placement and even onto the determination and placement of permanent housing by completing intake sessions that are co-led by the survivor. While the case management team provides guidance while utilizing active listening, the survivor is given autonomy to describe their needs and desires for their ISP. This allows for proper prioritization and placement that will be conducive to the survivor's next steps.

4A-3f.	Applicant's Experience in Trauma-Informed, Survivor-Centered Approaches.	
NOFO Section I.B.3.j.(1)(d)		
Describe in the field below examples of the project applicant's experience using trauma-informed, victim-centered approaches to meet needs of DV survivors by:		
1.	establishing and maintaining an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures survivors and staff interactions are based on equality, and minimize power differentials;	
2.	providing survivors access to information on trauma, e.g., training staff on providing survivors with information on the effects of trauma;	
3.	emphasizing survivors' strengths, e.g., strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans worked towards survivor-defined goals and aspirations;	
4.	centering on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination, language access, improving services to be culturally responsive, accessible, and trauma-informed;	
5.	providing a variety of opportunities for survivors' connections, e.g., groups, mentorships, peer-to-peer, spiritual needs; and	
6.	offering support for survivor parenting, e.g., trauma-informed parenting classes, childcare, connections to legal services.	

(limit 5,000 characters)

1. By allowing the survivor to co-lead the discussion during intake/ placement and the creation of the ISP, mutual respect is developed, and autonomy is encouraged. The Case Management team understands that survivors may have had little to no autonomy in their lives during the abuse, and the team works to foster a true sense of independence and mutual respect. The program does not use punitive actions, and all services offered are voluntary.
2. Each week, life skill workshops are held, and trauma is addressed in new and creative ways in each workshop. The team has received formalized training on trauma informed care (and training occurs twice per year) and provides information on trauma in several ways: a. some survivors certainly do not want to address trauma in group settings (life skills workshops) thus bi-weekly case management sessions allow for this discussion; b. pamphlets and workbooks are provided for survivors and are easily accessible and available for the survivor to obtain indiscreetly if they so desire.
3. The Healing Place utilizes a strengths-based approach in all of its programmatic services and provides strengths based coaching (individual and group sessions), tools and surveys to determine strengths
4. All Healing Place team members are provided training on cultural awareness and sensitivity. Training/information on inclusivity is provided to survivors as well. While survivors live in scattered site apartments and individual secure spaces, it is important that COMMUNITY is established for all Healing Place families/individuals. Inclusivity is embraced by all and is encouraged via group workshops. Staff members are trained on cultural competence on an annual basis and during onboarding as well.
5. The Healing Place thrives on building connections for survivors. Often, many survivors were intentionally disconnected from family/having a support network and community at the hands of the abuser. The Healing Place engenders and encourages building community networks and support by providing peer mentoring, the opportunity to partner with local churches and their support groups/activities, and connections for survivors to SERVE other survivors via programs established by community partners. There are presently over 75 ways for survivors to gain a sense of connection at The Healing Place.
6. The Healing Place partners with four local nonprofits that provide free parenting support to Healing Place parents. These supports are instrumental in family healing and forward movement. Additionally, we partner with 15 four-star child care entities and can make referrals, yet autonomy is provided to the parent, and selection is ultimately theirs. Finally, via community partnerships with local attorneys and MALS, legal services are available and free of charge to survivors.

4A-3g.	Applicant's Experience Meeting Service Needs of DV Survivors.	
	NOFO Section I.B.3.j.(1)(d)	

Describe in the field below examples of supportive services the project provided to domestic violence survivors while quickly moving them into permanent housing and addressing their safety needs.

**(limit 5,000 characters)**

1. The Healing Place assisted DV survivors in pursuing necessary legal matters relative to child custody, obtaining orders of protection, obtaining vehicle titles, and more via a partnership with attorneys connected to The Healing Place and offering services free of charge; Memphis Area Legal Services also provided supports to The Healing Place survivors. A total of 5 survivors were in need of assistance this funding year, and all received support and assistance.
2. The Healing Place provided transportation to and from legal matters, doctor's appointments, job interviews, etc., for over 115 trips total for Healing Place survivors. All of these efforts were free of charge to the survivors and their families.
3. The Healing Place has two volunteers who are certified in credit repair and financial literacy to provide support for survivors as they forge forward in obtaining permanent housing. These sessions are held in group workshops and individual meetings to ensure confidentiality using a harm reduction approach. It is imperative that survivors do not see bad credit as just one more challenge to permanent housing; rather, support is provided to ensure that there is hope and constant forward movement. 23 survivors received credit repair support.
4. Housing search and counseling is conducted via a Midsouth Genesis CDC team member that hold several years of housing counseling experience and has a list of many community partners with safe and equitable housing. The Healing Place and Midsouth Genesis CDC also partner with other CDC's to make the search for permanent housing easily accessible via a harm reduction approach.
5. Long term safety planning is completed with survivors and the Case Management team of The Healing Place. ALL survivors served utilized long term safety planning and remained free from harm for the last 12 months.
6. Parent Training and Supports are provided by three local nonprofits that offer workshops on-site and virtually. 59 survivors received this free support.
7. A variety of education services were provided to survivors, including enrollment in Southwest Tennessee Community College (1 ), free CNA programs (4), and other various certification programs (2).
8. Workforce development and job placement support were provided to all Healing Place survivors. Fourteen were placed into full-time employment, and nineteen were placed into part-time employment.

4A-3h.	Applicant's Plan for Placing and Stabilizing Survivors in Permanent Housing Using Trauma-Informed, Survivor-Centered Approaches in the New DV Bonus Housing Project(s).	
	NOFO Section I.B.3.j.(1)(e)	

Describe in the field below how the project(s) will:	
1.	prioritize placement and stabilization of program participants;
2.	place program participants in permanent housing;
3.	place and stabilize program participants consistent with their preferences; and
4.	place and stabilize program participants consistent with their stated needs.

**(limit 2,500 characters)**

The Healing Place will implement the NEW project via the following methods: Placement will be prioritized through the CoC Coordinated system of care and prioritization list. Referrals will be received from community partners, yet for this project, the prioritization list will guide placement efforts. Stabilization and placement into PH will occur via a strengths-based approach, with survivor autonomy at the forefront of decision-making.



4A-3i.	Applicant's Plan for Administering Trauma-Informed, Survivor-Centered Practices in the New DV Bonus Housing Project(s).	
	NOFO Section I.B.3.j.(1)(e)	

Describe in the field below examples of how the new project(s) will:	
1.	establish and maintain an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures program participant and staff interactions are based on equality, and minimize power differentials;
2.	provide program participants access to information on trauma, e.g., training staff on providing program participants with information on the effects of trauma;
3.	emphasize program participants' strengths—for example, strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans work towards survivor-defined goals and aspirations;
4.	center on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination, language access, improving services to be culturally responsive, accessible, and trauma-informed;
5.	provide a variety of opportunities for program participants' connections, e.g., groups, mentorships, peer-to-peer, spiritual needs; and
6.	offer support for survivor parenting, e.g., trauma-informed parenting classes, childcare, connections to legal services.

(limit 5,000 characters)

1. The Healing Place has never utilized a system of punitive measures and allows survivors to heal and grow in a safe and supportive environment that allows for next steps that best suit the needs of the individual/family. The Healing Place staff operate from a system of mutual respect and meet people where they are in order to empower survivors to have autonomy over their own lives.
2. Survivors are provided information on trauma in a manner that is best suited for each individual and family. The NEW project will afford survivors the opportunity to receive information via voluntary workshops, individual sessions with the Case Management team. Information is provided in the manner best for the SURVIVOR as all may be in varied places in managing their trauma and experiences.
3. Strengths-based service provision is essential to positive programming as it teaches the survivors how to enhance skills and how to encourage the use of the great skills that they possess and perhaps have not identified. For the NEW project, the strengths-based coaching and surveys will help them define their goals and aspirations, utilizing the measures that work best for the individual and family. This is critically important as many survivors need help in becoming cognizant of their own strengths; it is the goal of The Healing Place to ensure that all survivors access these strengths for their own personal growth and empowerment.
4. All programmatic services are based on mutual respect and inclusivity. The NEW project will include group workshops and fun family events that create opportunities to build community. there will be training on equal access cultural competence, nondiscrimination, language access, improving services to be culturally responsive, accessible, and trauma-informed care for STAFF and survivors as well.
- 5/6. Through 117 identified community partners, The Healing Place participants will have opportunities to build a network of resources and community through spiritual needs, mentoring, child-friendly activities, and support groups. These vary from church partnerships to other nonprofit partnerships and community groups. All survivors will have the opportunity to design the activities and needs best suited for their families.

4A-3j.	Applicant's Plan for Involving Survivors in Policy and Program Development, Operations, and Evaluation in the New DV Bonus Housing Project(s).	
	NOFO Section I.B.3.j.(1)(f)	
	Describe in the field below how the new project will involve survivors:	
1.	with a range of lived expertise; and	
2.	in policy and program development throughout the project's operation.	

**(limit 2,500 characters)**

The Healing Place has a contingent of survivors from all age groups and all walks of life that are committed to peer mentoring and presently serve in an advisory capacity for The Healing Place program of services.

1. Survivors with lived experience help establish program guidelines and speak into service provision. Their lived experience includes a 64-year-old grandmother with custody of her grandchildren who fled DV at the hands of a live-in boyfriend. She serves as a member of the Advisory Committee. Her lived experience also includes being a Registered Nurse who never imagined having to manage small children and an abusive situation. Yet, she has come out for the better and serves to provide guidance and hope to other survivors.

2. The Advisory Committee meets quarterly unless there is an emergency that requires their input and suggestions. The Committee also provides input in policy and program development and daily operations.

The AC is an important portion of service provision, and The Healing Place is grateful for the service and commitment of these 8 individuals.

## 4B. Attachments Screen For All Application Questions

We have provided the following guidance to help you successfully upload attachments and get maximum points:

- |    |   |
|----|---|
| 1. | You must include a Document Description for each attachment you upload; if you do not, the Submission Summary screen will display a red X indicating the submission is incomplete.  |
| 2. | You must upload an attachment for each document listed where 'Required?' is 'Yes'.  |
| 3. | We prefer that you use PDF files, though other file types are supported—please only use zip files if necessary. Converting electronic files to PDF, rather than printing documents and scanning them, often produces higher quality images. Many systems allow you to create PDF files as a Print option. If you are unfamiliar with this process, you should consult your IT Support or search for information on Google or YouTube. |
| 4. | Attachments must match the questions they are associated with.  |
| 5. | Only upload documents responsive to the questions posed—including other material slows down the review process, which ultimately slows down the funding process.  |
| 6. | If you cannot read the attachment, it is likely we cannot read it either.   |
|    | . We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).   |
|    | . We must be able to read everything you want us to consider in any attachment.   |
| 7. | After you upload each attachment, use the Download feature to access and check the attachment to ensure it matches the required Document Type and to ensure it contains all pages you intend to include.  |
| 8. | Only use the "Other" attachment option to meet an attachment requirement that is not otherwise listed in these detailed instructions.   |

Document Type	Required?	Document Description	Date Attached
1C-7. PHA Homeless Preference	No	1C-7. PHA Homeles...	10/23/2024
1C-7. PHA Moving On Preference	No	1C-7. PHA Moving ...	10/23/2024
1D-10a. Lived Experience Support Letter	Yes	Lived Experience ...	10/24/2024
1D-2a. Housing First Evaluation	Yes	Housing First Eva...	10/23/2024
1E-2. Local Competition Scoring Tool	Yes	Local Competition...	10/23/2024
1E-2a. Scored Forms for One Project	Yes	Scored Forms for ...	10/23/2024
1E-5. Notification of Projects Rejected-Reduced	Yes	1E-5. Notificatio...	10/24/2024
1E-5a. Notification of Projects Accepted	Yes	1E-5a. Notificat...	10/25/2024
1E-5b. Local Competition Selection Results	Yes	Local Competition...	10/23/2024
1E-5c. Web Posting—CoC-Approved Consolidated Application	Yes		
1E-5d. Notification of CoC-Approved Consolidated Application	Yes		

2A-6. HUD's Homeless Data Exchange (HDX) Competition Report	Yes	2024 HDX Competit...	10/23/2024
3A-1a. Housing Leveraging Commitments	No	3A-1a Housing Lev...	10/23/2024
3A-2a. Healthcare Formal Agreements	No	Healthcare Formal...	10/23/2024
3C-2. Project List for Other Federal Statutes	No		
Other	No		

## **Attachment Details**

**Document Description:** 1C-7. PHA Homeless Preference

## **Attachment Details**

**Document Description:** 1C-7. PHA Moving On Preference

## **Attachment Details**

**Document Description:** Lived Experience Support Letter

## **Attachment Details**

**Document Description:** Housing First Evaluation

## **Attachment Details**

**Document Description:** Local Competition Scoring Tool

## **Attachment Details**

**Document Description:** Scored Forms for One Project

## **Attachment Details**

**Document Description:** 1E-5. Notification of Projects Rejected-Reduced

## **Attachment Details**

**Document Description:** 1E-5a. Notification of Projects Accepted

## **Attachment Details**

**Document Description:** Local Competition Selection Results

## **Attachment Details**

**Document Description:**

## **Attachment Details**

**Document Description:**

## **Attachment Details**

**Document Description:** 2024 HDX Competition Report

## **Attachment Details**

**Document Description:** 3A-1a Housing Leveraging Commitments

## **Attachment Details**

**Document Description:** Healthcare Formal Agreements

## **Attachment Details**

**Document Description:**

## **Attachment Details**

**Document Description:**



## Submission Summary

**Ensure that the Project Priority List is complete prior to submitting.**

Page	Last Updated
1A. CoC Identification	10/04/2024
1B. Inclusive Structure	10/24/2024
1C. Coordination and Engagement	10/25/2024
1D. Coordination and Engagement Cont'd	10/25/2024
1E. Project Review/Ranking	Please Complete
2A. HMIS Implementation	10/25/2024
2B. Point-in-Time (PIT) Count	10/25/2024
2C. System Performance	10/25/2024
3A. Coordination with Housing and Healthcare	10/25/2024
3B. Rehabilitation/New Construction Costs	10/25/2024
3C. Serving Homeless Under Other Federal Statutes	10/25/2024

<b>4A. DV Bonus Project Applicants</b>	10/25/2024
<b>4B. Attachments Screen</b>	Please Complete
<b>Submission Summary</b>	No Input Required

# **PHA Homeless Preference 1C-7**

# Memphis Housing Authority

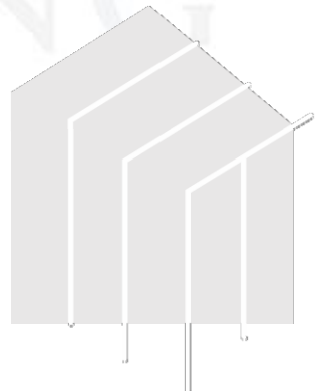


## Administrative Plan

Approved Date:  
Effective Date:  
Resolution No.

*Submitted to:*  
Memphis Housing Authority  
700 Adams Ave  
Memphis, TN 38105

*Submitted by:*  
Quadel Consulting and Training, LLC  
1200 G St. NW  
Washington DC 20005



waiting list requesting updated information. The intent of the notification is also to determine whether the applicant is still interested in the Housing Choice Voucher Program.

Notices will be made available in accessible format upon the request of a person with a disability. An extension to reply to the update notification will be considered as a reasonable accommodation if requested by a person with a disability.

## 4.5 Change in Circumstances

### Preference Status

Changes in an applicant's circumstances while on the wait list may affect the family's entitlement to a preference. Applicants are required to notify MHA in writing when their circumstances change.

When an applicant claims an additional preference, they will be placed on the waiting list in the appropriate order determined by the newly claimed preference.

The exception to this is, if at the time the family applied, the waiting list was only open to families who claimed that preference. In such case, the applicant must verify that they were eligible for the first preference before they returned to the waiting list with the new preference.

### Change to the Family Composition

Changes to the family composition after an application has been submitted include addition of family members born to, adopted, or otherwise granted custody to the family by operation of the law, which may include foster children, live in aides and spouses, provided the additional family member(s) meet all applicable waiting list requirements and remain eligible for the waiting list.

MHA will require documentation that the head of household has authorization to include a minor as part of the household. Court approved custody or guardianship is not the only mechanism for establishing that a head of household has authorization to include a minor in the family composition.

Changes to the family composition may also be allowed for families in which one or more children less than eighteen years of age live with the designee of the parent or legal custodian, with the parent or custodians' written consent. Documentation can include but is not limited to court documents, pre-need guardian, school records, other state and federal public assistance documentation, or durable powers of attorney. All other additions to the family will be considered only on a case-by-case basis and must be documented at the time such changes occur. These additions may include immediate family members (sons, daughters, siblings, parents, grandparents, grandchildren) and may be made for humanitarian or extraordinary reasons.

## 4.6 Local Preferences

Link: [24 CFR 982.207](#)

Preferences establish the order of applicants on the waiting list. An admission preference does not guarantee admission. Every applicant must still meet MHA's selection criteria before being offered a voucher.

### MHA Public Housing Resident Preference

MHA will give preference in admission to MHA public housing residents who are required to relocate due to one of the following conditions:

- As a resident of public housing, the family is living in a unit that has been identified as hazardous to the family because the family has one or more children under the age of six with an Environmental Intervention Blood Lead Level, as defined by 24 CFR Part 35; or, there is a presence of other serious

environmental hazards that affect the family's health or safety. The preference may be given if there are no lead-free units available in any other public housing development. An application preference does not constitute issuance of a voucher. Any voucher issuance is dependent on funding availability.

- Families (including single persons) who are currently residing in public housing units and who will be displaced by demolition, disposition, rehabilitation, or vacancy consolidation.

Eligibility for this preference will be verified through MHA's public housing division. Applicants claiming this preference, but determined to be ineligible to receive it, will be returned to the waiting list according to their sequential number.

#### Homeless/Special Needs Set-Aside Program

In response to local needs, MHA may set-aside up to forty Housing Choice Vouchers annually when funding permits, to be used by homeless families who are referred by an approved local service provider. Eligible families may only be referred to MHA by an approved service provider that has been awarded funding by the City of Memphis Department of Housing and Community Development (HCD) Department and/or the Community Redevelopment Agency. To qualify, families must be homeless, as certified by the referring service agency, and commit to receiving case management and supportive services. Families admitted into this program must meet all regular admissions and eligibility criteria.

#### Homeless Referral Preference

MHA may give preference in admission to families who are certified as homeless and referred to MHA by a designated local service provider. To qualify, the family must be homeless, as certified by the referring service agency and commit to receiving case management and supportive services.

#### Elderly Veteran Referral Preference

MHA may give preference in admission to elderly veterans who are referred to MHA by a designated local service provider. Eligible elderly veterans will receive priority placement on waiting lists for admission to designated Project-Based Voucher sites.

#### Denial of Preference

If an applicant makes a false statement in order to qualify for a Local preference, MHA will deny the preference. If MHA denies a preference, MHA will notify the applicant in writing of the reasons why the preference was denied and offer the applicant an opportunity for an informal meeting review with the Program Director or his/her designee. If the preference denial is upheld as a result of the meeting, or the applicant does not request a meeting, the applicant will not be placed on the waiting list. Applicants may exercise other rights if they believe they have been discriminated against.

## 4.7 Waiting List Placement

Only applicants who submitted complete pre-applications prior to the deadline will be placed on the list for selection in the random selection process. Applicants who did not submit complete pre-applications or submitted the pre-application after the deadline will not be placed on the list for selection for the random selection process. Applicants selected in the computerized random selection process will receive notification that they have been placed on the waiting list. MHA may enhance addresses provided by applicants and/or in its system of record to standardize and/or make minor corrections to the address so that it is compliant with USPS regulations for mail delivery.

Once the list of all applicants has been created, families will be selected for the waiting list based upon a computerized random selection process. The waiting list will consist of the pre-determined number of families to be selected, in numeric order based upon the random selection sequence of their pre-

applications. Families will be selected from the waiting list in numeric order, based on the family's assigned sequential number with consideration provided for eligible preference/s. When a family is selected from the waiting list, the family will be required to submit a full application and documentation to determine eligibility prior to housing assistance becoming available.

## 4.8 Targeted Assistance

Link: 24 CFR 982.203; [982.203 \(2\)\(b\)\(1-5\)](#)

MHA will admit a family that is not on the waiting list, or without considering the family's waiting list position or preferences in certain circumstances. This may occur when HUD has awarded funding to MHA for a targeted group of households living in specified units or when the City/County or other government entity provides targeted funding. Targeted funding programs MHA may administer include Mainstream, Veterans Affairs Supportive Housing (VASH), Family Unification Program (FUP) and others, such as:

- Families displaced because of demolition or disposition of a public or Indian housing development;
- Families residing in a multifamily rental housing development when HUD sells, forecloses or demolishes the development;
- Housing covered by the Low Income Preservation and Resident Homeownership Act of 1990;
- Non-purchasing families residing in a development subject to a homeownership program;
- Families displaced because of a mortgage prepayment or voluntary termination of a mortgage insurance contract;
- Families residing in a development covered by a project-based Housing Choice Voucher HAP contract at or near the end of the HAP contract term;
- Non-purchasing families residing in a HOPE 1 or HOPE 2 development;
- Families in a witness protection program.

MHA is committed to follow all applicable program rules and regulations as established by HUD and other applicable federal statutes in the administration and implementation of these programs.

### 4.8.1 Mainstream

Link: [Notice PIH 2022-18 and 2022-19](#)

The Mainstream Program provides Housing Choice Voucher (HCV) rental assistance for households that include one or more nonelderly persons with disabilities. The Mainstream program is operated the same as the Housing Choice Voucher program, except Mainstream vouchers shall be targeted to nonelderly persons with disabilities who are transitioning out of institutions or other segregated settings at serious risk of institutionalization, homeless, or at risk of becoming homeless.

For Mainstream, MHA may give preference in admission to nonelderly persons who are referred to MHA by a designated service provider and certified as a nonelderly household with one or more disabled family members who is transitioning out of an institution or other segregated setting, at serious risk of institutionalization, homeless, or at risk of becoming homeless.

### Funding and Eligible Uses

MHA received extraordinary administrative fees for the Mainstream program. MHA will administer the administrative fee funding in accordance with Notice PIH 2022-18 and/or subsequent HUD guidance.

Mainstream extraordinary administrative fee funding will be used to provide services/activities that best address the leasing challenges faced by Mainstream eligible individuals and families and to assist them to successfully lease units with a Mainstream voucher.

In accordance with the eligible uses for the extraordinary administrative fees, MHA will make available the following service activities to eligible Mainstream individuals and families.

- a. **Housing Search Assistance** during the initial housing search.
- b. **Housing Navigation & Readiness Support** to help address or mitigate barriers that may be encountered when renting a unit.
- c. **Owner Incentive and Retention Payment** to owners that agree to initially lease their unit and/or renew the lease.

MHA will also use the extraordinary administrative fees to conduct owner recruitment and outreach specifically for Mainstream families.

#### 4.8.2 Family Unification Program (FUP)

The Family Unification Program provides Housing Choice Voucher (HCV) rental assistance to provide housing to (1) families for whom the lack of adequate housing is a primary factor in either the imminent placement of the family's child or children in out-of-home care or the delay in the discharge of the child or children to the family from out-of-home care and (2) youth at least 18 years old and not more than 24 years old who left foster care at age 16 or older or will leave foster care within 90 days, in accordance with a transition plan described in section 475(5)(H) of the Social Security Act; and are homeless; or are at risk of homelessness. The FUP program is operated the same as the Housing Choice Voucher program, except FUP vouchers shall be used to keep child welfare involved families safely together, prevent and reduce homelessness and provide safe, stable housing for families and youth. MHA may give preference in admission to FUP eligible youth and families who are referred to MHA by designated Public Child Welfare agencies.

Welfare agencies.

There is no time limit on FUP vouchers issued to families; however, FUP youth are entitled to receive housing assistance for 36 months. FUP youth may be entitled to receive an extension of assistance for up to an additional 24 if they meet certain requirements:

- The FUP youth is a parent or other household member responsible for the care of a dependent child under the age of six or for the care of an incapacitated person;
- The FUP youth is a person who is regularly and actively participating in a drug addiction or alcohol treatment and rehabilitation program;
- The FUP youth participated in an FSS program; or
- The FUP youth is a person who is incapable of complying with the requirement to participate in a FSS program as described above or engage in education, workforce development, or employment activities as described below, as applicable, due to a documented medical condition.

If MHA is unable to offer a FUP youth a FSS slot during their first 36 months of receiving FUP youth assistance, the youth may have their voucher extended if they meet the education, workforce development, or employment requirement. The FUP youth is or was:

- Enrolled in a postsecondary credential or a secondary school diploma or certificate program or its equivalent;



# **PHA Moving On Preference**

## **1C-7**

# Memphis Housing Authority



## Administrative Plan

Approved Date:  
Effective Date:  
Resolution No.

*Submitted to:*  
Memphis Housing Authority  
700 Adams Ave  
Memphis, TN 38105

*Submitted by:*  
Quadel Consulting and Training, LLC  
1200 G St. NW  
Washington DC 20005

QUADEL  
CONSULTING

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- Enrolled in a postsecondary credential or a secondary school diploma or certificate program or its equivalent;

**Lived  
Experience  
Support Letter  
1D-11a**

October 22, 2024

D. Chere Bradshaw, Executive Director  
Community Alliance for the Homeless  
2670 Union Avenue Extended, Suite 700  
Memphis, TN 38112

Dear Ms. Bradshaw,


This letter is in support of Community Alliance for the Homeless' application for the FY2024 Continuum of Care NOFO. As a co-chair of the Lived Experience Committee for Memphis/Shelby County Homeless Consortium, I am writing to offer our committee's acknowledgement that the CoC Lead Agency Community Alliance for the Homeless (CAFTH) and the Lived Experience committee have a working relationship in a number of ways.

- 1) The Lived Experience Committee uses the CAFTH offices for regular meetings.
- 2) Members of our committee (who have lived experience of homelessness) participate in the Memphis/Shelby County Homeless Consortium's Governing Council and are voting members. The Consortium is the governing body of the CoC TN-501.
- 3) Members of our group regularly sit on Rank and Review Committees for HUD grant applications.
- 4) Members of our group participated in the process of hiring new CAFTH employees and are essential in making decisions based on the needs of the committee and community.
- 5) They are financially compensated for any participation in CAFTH and Memphis/ Shelby County Homeless Consortium activities.

We agree that the policy priorities outlined in the FY2024 NOFO are part of our CoC-wide plan for ending homelessness. The CoC actively works to develop housing and healthcare resources, better street outreach, and access to low-barrier shelters for people with severe service needs. They are focusing more on these efforts and making progress in developing a system that is more equitable for everyone.

Please accept this letter of support for the TN-501 CoC's application for the FY2024 NOFO funding. It would bring much-needed additional funding into our community.

Sincerely,

A handwritten signature in black ink that reads "Marian Bacon & Schanaque Watson". The signature is written in a cursive, flowing style.

Marian Bacon & Schanaque Watson  
Co-Chairs of the Lived Experience Committee



# Memphis Youth Action Board

October 23, 2024

D. Chere Bradshaw, Executive Director  
Community Alliance for the Homeless  
2670 Union Avenue Extended, Suite 700  
Memphis, TN 38112

**A coalition of youth  
committed to elevating  
youth voice and fighting  
to end youth  
homelessness in  
Memphis/Shelby  
County.**

Subject: YAB Letter of Support - Community Alliance for the Homeless Application for the FY2024 Continuum of Care NOFO

Dear Ms. Bradshaw

On behalf of the Memphis Youth Action Board (YAB), this letter is written in full support of Community Alliance for the Homeless Application for the FY2024 Continuum of Care NOFO.

As a formal committee of the Memphis/Shelby County Homeless Consortium, the YAB has voting power on policy decisions of the CoC, particularly policies that relate to preventing and ending youth homelessness. The YAB is currently composed of 9 youth members who range from 17 to 25 years of age.

As interim chair of the Memphis Youth Action Board, I am writing to acknowledge the working relationship that exists between Community Alliance for the Homeless (CAFTH) and the YAB. This relationship is fostered by:

- YAB member involvement on the CoC Youth Committee, providing input on initiatives to strengthen the youth homeless response system within our community
- YAB representation on the Memphis and Shelby County Homeless Consortium's Governing Council
- Our partnership and collaboration with CAFTH staff members and community partners part of the CoC on the Youth Homelessness Demonstration Program (YHDP) Grant activities and the Youth Homelessness System Improvement (YHSI) Grant planning
- Involvement in the planning of the CoC's Youth Point-in-Time Count
- YAB members are financially compensated for their participation in CAFTH and Memphis/Shelby County Homeless Consortium Activities.

The YAB supports and agrees with the policy priorities outlined in the FY2024 NOFO. The CoC is working to strengthen and ensure equity in their response to homelessness in our community.

Please accept this letter of support for the TN-501 CoC application for the FY2024 NOFO funding. It would bring much needed funding and resources to our community.

Sincerely,

**Rachel Bonner**

Interim Chair  
Memphis Youth Action Board  
TN-501 Memphis/Shelby County Continuum of Care

## YAB Members

Rachel Bonner  
Asia Williams  
Kylon Smallie  
Parnika Pagadala  
Parth Sinojia  
Kattera Payne  
Alecia Williams  
Alivia Templeton  
Faroza Nova

# **Housing First Evaluation 1D-2a**



## **FY2024 CoC/YHDP Housing First Approach Acknowledgment**

Housing First is a homeless assistance approach that prioritizes providing permanent housing to individuals experiencing homelessness. The core belief is that basic needs, such as food and housing, must be met before addressing other issues like employment, budgeting, or substance use.

As a CoC/YHDP Housing provider in Memphis/Shelby County, you are required to operate your program in alignment with the Housing First approach. The following outlines specific guidelines related to housing and program participants:

### **Key Principles of Housing First**

- **Client Choice:** Housing selection, neighborhood selection, and participation in supportive services are based on client choice, which increases the likelihood of successful and sustained housing.
- **No Preconditions:**
  - Sobriety is not a requirement.
  - Medication compliance is not a requirement.
  - Participation in services is not a requirement.
  - Participation in religious activities is not a requirement.
  - There is no minimum income requirement.
  - Participation in drug testing is not a requirement.
- **No Service Mandates:** Individuals are not required to address specific problems, including behavioral health issues, or complete service programs before accessing housing. Participation in services is voluntary and not a condition for retaining housing.
- **Non-Discriminatory Access:**
  - Substance use alone, without other lease violations, is not grounds for eviction.
  - Substance abuse treatment and mental health treatments, without other lease violations, are not grounds for eviction.
  - Access to programs is not contingent on sobriety, income, criminal record, treatment completion, or service participation.
  - Programs must avoid rejecting individuals or families due to poor credit, rental history, minor criminal convictions, or perceived lack of "housing readiness."

- Programs should avoid adding requirements to a lease that would not be required on a lease for a person NOT experiencing homelessness.
- **Disability Accommodations:** People with disabilities must be offered reasonable accommodations during application, screening, and tenancy processes. Building and apartment units must include features that accommodate disabilities.

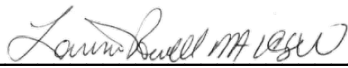
By signing below, you acknowledge and agree to operate your proposed CoC/YHDP Housing program in full alignment with the Housing First approach and its principles.

North Hill Woods \_\_\_\_\_  
Project Name


\_Alliance Healthcare Services \_\_\_\_\_  
Agency Name

\_Laurie Powell \_\_\_\_\_  
Name of Agency Representative

\_CEO \_\_\_\_\_  
Title of Agency Representative

 \_\_\_\_\_  
Signature of Agency Representative

9/12/2024 \_\_\_\_\_  
Date

 \_\_\_\_\_  
Signature of Community Alliance for the Homeless Representative

09/13/2024 \_\_\_\_\_  
Date

**FY 2024 Continuum of Care Monitoring Tool**

<b>Agency:</b>	Alliance Healthcare Services
<b>Grant Name:</b>	North Hill Woods 2021
<b>Grant Number:</b>	TN0147L4J012112
<b>Agency staff in attendance:</b>	Darren Bell
<b>Monitored by:</b>	CoC Program Overview: Stephanie Reyes, Errin Woods
	Coordinated Entry: Kirsten Hipkins
	HMIS: Tara Williams
	Finances & HR: Charlotte Parry, Kathryn Yourch
<b>Additional CAFTH staff present:</b>	
<b>Date of monitoring site visit:</b>	07.01.24
<b>Date for return of documents:</b>	7.15.24
<b>Instructions for return of documents:</b>	Upload all documents into the original google drive folder or send an email with new documents attached. Then email Stephanie Reyes (Stephanie@cafth.org) & Errin Woods (Errin@cafth.org) with a list of new additions and corrections to review. Any area that did not receive full points has notes listed. You are welcome to submit additional documentation for any section but some sections may not be able to recoup points lost. After the date listed above, you will receive an updated score taking into account any new documentation or files uploaded. If you have any questions, please reach out to Stephanie or Errin.
<b><u>How is the tool scored?</u></b>	All questions address HUD requirements and contain the citation for the source of the requirement (statute, regulation, NOFO, or grant agreement).
	If the requirement is fully met, the CoC Lead Agency reviewer will select "Yes."
	If the requirement is not met, the CoC Lead Agency reviewer will select "No."
	If some areas of the requirement are addressed but not all, the reviewer will select "Needs If a question is not applicable to a program, "N/A" will be selected, and full points will be

	<b>Final Points</b>	<b>Initial Points Received</b>	<b>Possible Points</b>
<b><u>Total</u></b>			
Section I: Overall Grant Management	22	21	24
Section II: HMIS	24	24	24
Section III: Financial and Internal Controls	19	18	19
<b>Total Score without bonus</b>	<b>65</b>	<b>63</b>	<b>67</b>
Bonus Points:	10	10	13
<b>Total Final Score</b>	<b>75</b>	<b>73</b>	<b>80</b>

**SECTION I:**

<b>Overall Grant Management:</b>	<b>Possible Points</b>	<b>Points received</b>
Has the program established and maintained standard operating procedures to ensure that CoC Program funds align with HUD CoC Regulations? This includes but is not limited to:	<b>Yes- 2 points</b>	2
1.) Homeless Status Documentation		
2.) Income Documentation		
3.) Program Participants Records		
4.) Housing Standards		
5.) Services Provided		
6.) Intake/Screening Procedures		
7.) Termination Procedures		
8.) Privacy/Confidentiality Policy		
[24 CFR 578.103(a)] [24 CFR 578.103(a)(3) and (4)] [24 CFR 578.103(b)] [24 CFR 578.91]	<b>No- 0 points</b>	0
	<b>Needs Work- 1 Point</b>	0
	<b>N/A- 2 Points</b>	0
<b>Describe Basis for Conclusion:</b>		

<b>Lease or Occupancy/Rental Agreement:</b>		
<p><i>PSH Only:</i> Does the agency have a standard lease or occupancy agreement with all program participants residing in housing? AND does the lease meet Housing First standards?</p> <p>[24 CFR 578.77(a)]</p>	<b>Yes- 2 points</b>	2
	<b>No- 0 points</b>	0
	<b>Needs Work- 1 Point</b>	0
	<b>N/A- 2 Points</b>	0
<b>Describe Basis for Conclusion:</b>		

<b>Supervision/Case Management:</b>		
<p>Did the recipient provide residential supervision as necessary to facilitate the adequate provision of supportive services to the residents of the housing throughout the term of the commitment to operate supportive housing?</p> <p>[24 CFR 578.75(f)]</p>	<b>Yes- 2 points</b>	2
	<b>No- 0 points</b>	0
	<b>Needs Work- 1 Point</b>	0
	<b>N/A- 2 Points</b>	0

**Describe Basis for Conclusion:**

Did the recipient or its subrecipients physically inspect each unit to assure that the unit met Housing Quality Standards (HQS) before any CoC Program funds were used to lease the unit or provide rental assistance for the unit?  [24 CFR 578.75(b)(2); 24 CFR 578.103(a)(8) (or 24 CFR 578.103(a)(9) for funds awarded under the FY 2015 CoC Program Competition or later)]	<b>Yes- 2 points</b>	2
	<b>No- 0 points</b>	0
	<b>Needs Work- 1 Point</b>	0
	<b>N/A- 2 Points</b>	0

**Describe Basis for Conclusion:**

**Homeless Participation:**

Was there participation of not less than one homeless individual or formerly homeless individual on the board of directors or other equivalent policymaking entity of the recipient?  [24 CFR 578.75(g)(1); 24 CFR 578.103(a)(12) (or 24 CFR 578.103(a)(13))]	<b>Yes- 2 points</b>	0
	<b>No- 0 points</b>	0
	<b>Needs Work- 1 Point</b>	0
	<b>N/A- 2 Points</b>	0

**Describe Basis for Conclusion:**

Advisory group has not started yet.

Did the recipient, to the maximum extent practicable, involve homeless individuals and families through employment; volunteer services; or otherwise in constructing, rehabilitating, maintaining, and operating the project, and in providing supportive services for the project?  [24 CFR 578.75(g)(2); 24 CFR 578.103(a)(12) (or 24 CFR 578.103(a)(13) for funds awarded under the FY 2015 CoC Program Competition or later)]	<b>Yes- 2 points</b>	2
	<b>No- 0 points</b>	0
	<b>Needs Work- 1 Point</b>	0
	<b>N/A- 2 Points</b>	0

**Describe Basis for Conclusion:**

<b>Termination of Assistance:</b>		
<p>Does the recipient have a formal termination of assistance process that includes at least the following:</p> <p>a. the program participant's receipt of written program rules and the termination process before the participant began to receive assistance; [24 CFR 578.91(b)(1); 24 CFR 578.103(a)(7)(ii) (or 24 CFR 578.103(a)(8)(ii) for funds awarded under the FY 2015 CoC Program Competition or later)]</p> <p>b. the program participant's receipt of written notice containing a clear statement of the reasons for termination; [24 CFR 578.91(b)(2); 24 CFR 578.103(a)(7)(ii) (or 24 CFR 578.103(a)(8)(ii) for funds awarded under the FY 2015 CoC Program Competition or later)]</p> <p>c. a review of the decision, in which the program participant was given the opportunity to present written or oral objections before a person other than the person (or a subordinate of that person) who made or approved the termination decision; and [24 CFR 578.91(b)(3); 24 CFR 578.103(a)(7)(ii) (or 24 CFR 578.103(a)(8)(ii) for funds awarded under the FY 2015 CoC Program Competition or later)]</p> <p>d. the program participant's receipt of prompt written notice of the final decision? [24 CFR 578.91(b)(4); 24 CFR 578.103(a)(7)(ii) (or 24 CFR 578.103(a)(8)(ii) for funds awarded under the FY 2015 CoC Program Competition or later)]</p>	<b>Yes- 2 points</b>	2
	<b>No- 0 points</b>	0
	<b>Needs Work- 1 Point</b>	0
	<b>N/A- 2 Points</b>	0
<b>Describe Basis for Conclusion:</b>		

<b>Housing First Practices</b>		
<p>Is the recipient actively using housing first practices when engaging with clients, and if so, are those practices written into the policies and procedures manual?</p>	<b>Yes- 2 points</b>	2
	<b>No- 0 points</b>	0
	<b>Needs Work- 1 Point</b>	0
	<b>N/A- 2 Points</b>	0
<b>Describe Basis for Conclusion:</b>		

<b>Coordinated Entry Participation</b>		
<p>Did the recipient receive all of the clients through coordinated entry referral?</p> <p><i>All funded projects agreed to Coordinated Entry participation during the original application phase.</i></p>	<b>Yes- 2 points</b>	2
	<b>No- 0 points</b>	0
	<b>Needs Work- 1 Point</b>	0
	<b>N/A- 2 Points</b>	0
<b>Describe Basis for Conclusion:</b>		

Did an appropriate representative from the recipient's organization regularly participate in Coordinated Entry meetings?  <i>All funded projects agreed to Coordinated Entry participation during the original application phase. Attending CES meetings is part of the participation in coordinated entry.</i>	<b>Yes- 2 points</b>	2
	<b>No- 0 points</b>	0
	<b>Needs Work- 1 Point</b>	0
	<b>N/A- 2 Points</b>	0
<b>Describe Basis for Conclusion:</b>		

<b><u>Consortium Participation</u></b>		
Does the recipient have an active 2023-2024 Memphis & Shelby County Consortium Membership?	<b>Yes- 2 points</b>	2
	<b>No-0 points</b>	0
Did the recipient actively and consistently participate in the CoC Planning committee?	<b>Yes, recipient missed less than two meetings- 2 points</b>	2
	<b>Recipient missed two- four meetings -1 points</b>	0
	<b>No, Recipient missed more than four CoC Planning meetings-0 points</b>	0
<b>Describe Basis for Conclusion:</b>		

**SECTION I: Total**

<b><u>Overall Grant Management:</u></b>	<b>Possible Points</b>	<b>Points received</b>
	24	22

<b>SECTION II: HMIS</b>		
<b>HMIS Numbers for Client Files Reviewed:</b>		
<b>1.FC86F8AB0</b>	<b>2. B72037B39</b>	<b>3. B22F3DA02</b>
Does the recipient/subrecipient use HMIS or a comparable database to document program participants' homeless status? Rapid Rehousing - Literal homelessness Permanent Supportive Housing - Chronic Homelessness Joint Transitional/Rapid Rehousing  [24 CFR 578.103(a)(3); 24 CFR 576.500(b)]	<b>Possible Points</b>	<b>Points received</b>
	<b>Yes- 2 points</b>	2
	<b>No- 0 points</b>	0
	<b>Needs Work- 1 Point</b>	0
<b>N/A- 2 Points</b>		
<b>Describe Basis for Conclusion:</b>		

<b>Documentation of Disability</b>		
a. written verification of the disability from a professional licensed by the state to diagnose and treat the disability and b. written verification from the Social Security Administration; c. the receipt of a disability check (e.g., Social Security Disability Insurance check or Veteran Disability Compensation); d. intake staff-recorded observation of disability that, no later than 45 days of the application for assistance, is e. other documentation approved by HUD.  [24 CFR 578.37(a)(i); 24 CFR 578.103(a)]	<b>Yes- 2 points</b>	2
	<b>No- 0 points</b>	0
	<b>Needs Work- 1 Point</b>	0
	<b>N/A- 2 Points</b>	0
<b>Describe Basis for Conclusion:</b>		

<b>Data Quality</b>		
1.) Does the agency provide documentation of policies or procedures in place to check HMIS data quality at least monthly?  2.) Does the agency provide documentation indicating the procedures for when consumers revoke their previous consent?	<b>Yes- 2 points</b>	2
	<b>No- 0 points</b>	0
	<b>Needs Work- 1 Point</b>	0
	<b>N/A- 2 Points</b>	0
<b>Describe Basis for Conclusion:</b>		

<b>Documentation of Ongoing Assessment of Services</b>		
1.) Does the selected file include the HMIS Release of Information/Consent to be Entered in System form? 2.) Does the file include the Proof of Homelessness documentation? 3.) Does the file include the Proof of Chronic Homelessness Status including the following? a.) Agency letter b.) HMIS summary c.) Other: _____ 4.) Does the file include the client's SSN card? 5.) Does the file include Proof of Disability? 6.) Does the file include Proof of Income? 7.) Does the file include Proof of Non-Cash Benefits? 8.) Does the file include Housing Quality Standards Inspection?	<b>Yes- 2 points</b>	2
	<b>No- 0 points</b>	0
	<b>Needs Work- 1 Point</b>	0
	<b>N/A- 2 Points</b>	0
<b>Describe Basis for Conclusion:</b>		
HQS is located in hmis and on the second tab of the clients file.		

<b>Supportive Services:</b>



<p>1. Did the recipient provide supportive services for residents of the project and homeless persons using the project – to the extent practicable, which may be designated by the recipient or participant?</p> <p>2. Did the recipient or its subrecipients conduct an ongoing assessment of the supportive services needed by program participants, the availability of such services, and the coordination of services needed to ensure long-term housing stability and were appropriate adjustments made? [24 CFR 578.75(e)]</p>	<b>Yes- 2 points</b>	2
	<b>No- 0 points</b>	0
	<b>Needs Work- 1 Point</b>	0
	<b>N/A- 2 Points</b>	0
<b>Describe Basis for Conclusion:</b>		

<b>Leasing and Rental Assistance Requirements:</b>		
<p>Where an occupancy charge or rent was charged to a household, do records confirm that the recipient or its subrecipients retained the following documentation of annual income:</p> <p>1. income evaluation form completed by the recipient; [24 CFR 578.103(a)(6)(i) (or 24 CFR 578.103(a)(7)(i) for funds awarded under the FY 2015 CoC Program Competition or later)]</p> <p>2. Source documents for the assets held by the program participant and income received before the date of the evaluation (e.g., most recent wage statements, unemployment compensation statement, public benefits statements, bank statement); [24 CFR 578.103(a)(6)(ii) (or 24 CFR 578.103(a)(7)(ii) for funds awarded under the FY 2015 CoC Program Competition or later)]</p> <p>3. If source documents were unavailable, a written statement by the relevant third party or the written certification by the recipient's intake staff of the oral verification by the relevant third party of the income the program participant received over the most recent 3-month period; or [24 CFR 578.103(a)(6)(iii) (or 24 CFR 578.103(a)(7)(iii) for funds awarded under the FY 2015 CoC Program Competition or later)]</p> <p>4. If source documents and third-party verification were unavailable, the written certification by the program participant of the amount of income that the program participant was reasonably expected to receive over the 3-month period following the evaluation? [24 CFR 578.103(a)(6)(iv) (or 24 CFR 578.103(a)(7)(iv) for funds awarded under the FY 2015 CoC Program Competition or later)]</p>	<b>Yes- 8 points</b>	8
	<b>No- 0 points</b>	0
	<b>Needs Work- 2,4,or 6 points</b>	0
	<b>N/A- 2 points</b>	0
<b>Describe Basis for Conclusion:</b>		
File attachment in the HMIS database.		

<b>Participant Eligibility:</b>		
<p><b>PARAGRAPH 1 – HOMELESS DEFINITION</b></p> <p>For program participants who qualified because their primary nighttime residence was a public or private place not designed for or ordinarily used as a regular sleeping accommodation for human beings, including a car, park, abandoned building, bus or train station, airport, or camping ground, or because they were living in a supervised shelter designed to provide temporary living arrangements, does a review of program participant files include one of the following:</p> <p>a. a written referral by another housing or service provider;</p> <p>b. a printed record from HMIS or a comparable database used by a victim service or legal service provider;</p> <p>c. a written observation by an outreach worker of the conditions where the individual or family was living; or</p> <p>d. a written certification by the individual or head of household seeking assistance? [24 CFR 578.103(a)(3); 24 CFR 576.500(b)(1)]</p>	<b>Yes- 2 points</b>	2
	<b>No- 0 points</b>	0
	<b>Needs Work- 1 Point</b>	0
	<b>N/A- 2 Points</b>	0
<b>Describe Basis for Conclusion:</b>		

<p>For program participants who qualified as homeless because they were exiting an institution where they resided for 90 days or less, and had resided in an emergency shelter or place not meant for human habitation immediately before entering that institution, does a review of program participant files confirm that they were in the institution 90 days or less as evidenced by:</p> <p>a. discharge paperwork or written or oral referral from a social worker, case manager, or other appropriate official of the institution, stating the beginning and end dates of the time residing in the institution, or</p> <p>b. a written record of the intake worker's due diligence in attempting to obtain the information above and a written certification by the individual seeking assistance that stated he or she is exiting (or has just exited) the institution where he or she resided for 90 days or less?</p> <p><b>NOTE: Intake workers must document the content of oral statements. Where the intake worker is unable to contact an appropriate official, the intake worker must document his/her due diligence in attempting to obtain a statement from the institution.</b> [24 CFR 578.103(a)(3); 24 CFR 576.500(b)(2)]</p>	<b>Yes- 2 points</b>	0
	<b>No- 0 points</b>	0
	<b>Needs Work- 1 Point</b>	0
	<b>N/A- 2 Points</b>	2
<b>Describe Basis for Conclusion:</b>		

<p>For program participants who qualified as homeless because they were exiting an institution where they resided for 90 days or less and had resided in an emergency shelter or place not meant for human habitation immediately before entering that institution, does a review of program participant files confirm that the program participant resided in a shelter or place not meant for human habitation immediately <b>prior to entering the institution</b>, as evidenced by:</p> <p>a. a written referral by another housing or service provider;</p> <p>b. a printed record from HMIS or a comparable database used by victim service providers or legal service</p> <p>c. a written observation by an outreach worker of the conditions where the individual or family was living; or</p>	<b>Yes- 2 points</b>	0
	<b>No- 0 points</b>	0
	<b>Needs Work- 1 Point</b>	0

d. written certification by the individual or head of household seeking assistance? [24 CFR 578.103(a)(3); 24 CFR 576.500(b)(2)]	N/A- 2 Points	2
<b>Describe Basis for Conclusion:</b>		

**SECTION II: Total**

<b>HMIS:</b>	<b>Possible Points</b>	<b>Points received</b>
	24	24

<b>Section III: FINANCIAL AND INTERNAL CONTROLS</b>	<b>Possible Points</b>	<b>Points received</b>
Does the recipient timely submit the required annual performance (APR) report to HUD?  [24 CFR 578.103(e) and 2 CFR 200.328(b)(1)]	<b>Yes- 2 points</b>	2
	<b>No- 0 points</b>	0
	<b>Needs Work- 1 Point</b>	0
	<b>N/A- 2 Points</b>	0
<b>Describe Basis for Conclusion:</b>		

Do records document that the recipient drew down funds at least once per quarter of the program year (after eligible activities commenced)?  [24 CFR 578.85(c)(3); 24 CFR 578.103(a)]	<b>Yes- 2 points</b>	2
	<b>No- 0 points</b>	0
	<b>Needs Work- 1 Point</b>	0
	<b>N/A- 2 Points</b>	0
<b>Describe Basis for Conclusion:</b>		

Did the recipient establish fiscal controls and accounting procedures to assure the proper disbursement of, and accounting for, grant funds to ensure that all financial transactions were conducted, and records maintained, in accordance with generally accepted accounting principles?  [24 CFR 578.23(c)(5); CoC grant agreement; 24 CFR 578.99(e) (pre-2015 version); 24 CFR 578.103(a)(17);	<b>Yes- 2 points</b>	2
	<b>No- 0 points</b>	0
	<b>Needs Work- 1 Point</b>	0
	<b>N/A- 2 Points</b>	0
<b>Describe Basis for Conclusion:</b>		

Were grant funds expended for the payment of project administration costs related to the planning and execution of CoC activities, including costs for staff and overhead directly related to carrying out overall program management, coordination, monitoring, and evaluation; providing training on CoC program requirements and attending HUD-sponsored CoC trainings; and carrying out environmental reviews?  [24 CFR 578.59(a)]	<b>Yes- 2 points</b>	2
	<b>No- 0 points</b>	0
	<b>Needs Work- 1 Point</b>	0
	<b>N/A- 2 Points</b>	0
<b>Describe Basis for Conclusion:</b>		

Do the fiscal records provide evidence that the recipient(s) has effective control over, and accountability for, all grant funds, property and other assets, and that these assets are adequately safeguarded?  [24 CFR 578.99(e) (2015 and future competition versions) and 2 CFR 200.302(b)(4); 24 CFR 578.103(a); 24	<b>Yes- 2 points</b>	2
	<b>No- 0 points</b>	0
	<b>Needs Work- 1 Point</b>	0

	<b>N/A- 2 Points</b>	0
<b>Describe Basis for Conclusion:</b>		

Does a review of the sample transaction records indicate that grant expenditures were eligible costs under regulations? [24 CFR 578.37]	<b>Yes- 2 points</b>	2
	<b>No- 0 points</b>	0
	<b>Needs Work- 1 Point</b>	0
	<b>N/A- 2 Points</b>	0
<b>Describe Basis for Conclusion:</b>		

Does a review of the sample transaction records indicate that grant expenditures are supported by adequate source documentation (invoices, contracts, or purchase orders)? [24 CFR 578.99(e) (pre-2015 competition version); 24 CFR 84.21(b)(7); 24 CFR 85.20(a), (b)(6)]	<b>Yes- 2 points</b>	2
	<b>No- 0 points</b>	0
	<b>Needs Work- 1 Point</b>	0
	<b>N/A- 2 Points</b>	0
<b>Describe Basis for Conclusion:</b>		

<b><u>Vital Documents</u></b>		
Do records document that the agency has a current LIVEGIVE Mid-South profile? Did recipient provide documentation of the executed contract for the program? Did the recipient provide documentation of staff members that perform duties under grant? Did the recipient provide documentation of job descriptions of staff that perform duties under grant? Within the last 3 years, does the recipient have documentation of an complete audit?	<b>Yes, all documents are present- 5 points</b>	5
	<b>No- 0 points</b>	0
	<b>Some documents are present- 2 Point</b>	0
<b>Describe Basis for Conclusion:</b>		

**SECTION III: Total**

<b><u>FINANCIAL AND INTERNAL CONTROLS</u></b>	<b>Possible Points</b>	<b>Points received</b>
	19	19

<b>**BONUS SECTION IV: CoC PARTICIPATION</b>	<b>Possible Points</b>	<b>Points received</b>
Do the recipient participate in the development of the Homeless Consortium Language Access Plan (LAP) survey or workgroups?	Yes- 3 points	0
	No- 0 points	0
<b>Describe Basis for Conclusion:</b>		

Did the recipient participate in all required CoC trainings including:	<b>Yes, all trainings were attended.- 5 points</b>	5
<b>Coordinated Entry</b>	<b>More than two trainings were missed.- 0 points</b>	0
<b>Equity &amp; Inclusion- Training was cancelled</b>		
Housing First- Online	<b>Two or less trainings were missed.- 2 points</b>	0
<b>Harm Reduction</b>		
<b>Suicide Prevention</b>		
<b>Serving Victims of Violence (VAWA)</b>	<b>Describe Basis for Conclusion:</b>	
<b>Trafficking Awareness</b>	Recipients participated in all of the required trainings which included Coordinated Entry, VAWA, Suicide Prevention, and HMIS. Harm Reduction and Trafficking Awareness was administered in house for the recipients. Recipients also attended optional trainings De-escalation and Crisis Intervention and Motivational Interviewing.	
<b>HMIS</b>		
De-escalation and Crisis Intervention Training - optional		
Motivational Interviewing - optional		
CoC Structure- optional		

Do the recipient submit their Point in Time Count Data on time? Tuesday, January 30, 2024 3:00 p.m.	Yes- 5 points	5
	No- 0 points	0
<b>Describe Basis for Conclusion:</b>		

**SECTION VI: Total**

<b>**BONUS SECTION IV: CoC PARTICIPATION</b>	<b>Possible Points</b>	<b>Points received</b>
	13	10

**Local Competition  
Scoring Tool  
1E-2**

# FY2024 Memphis/Shelby County CoC New Project DV Bonus Scoring Tool

Agency: \_\_\_\_\_ Project: \_\_\_\_\_

<b>Threshold Requirements for New Projects</b> <i>Must be "yes" for all for project application to be considered</i>	
<b>Threshold</b>	<b>Met: Yes/No</b>
Application submitted in e-snaps by deadline <b>(September 27, 2024 at 3:00 pm)</b>	
Project must agree to participate in the CoC's Coordinated Entry (CE) process and HMIS <i>(new project application Screen 3B #4 must select "yes")</i>	
Project must follow a Housing First approach to meet local CoC policies <i>(new project application Screen 3B #5d must populate "yes")</i>	
Project application must show required 25% match <i>(new project application Screen 6l)</i>	
Applicant is a <i>current active and paid</i> member of the 2024-2025 Memphis/Shelby County Homeless Consortium.	
Applicant has Active SAM registration with current information.	
Applicant has Valid UEI number in application.	
Applicant has no Outstanding Delinquent Federal Debts	
Applicant has current Live Give Midsouth Profile (via Community Foundation platform)	
Applicant proposes to serve eligible population per 2024 NOFO Notice Section B.3.k. and 24 CFR	
Applicant has no Debarments and/or Suspensions - In accordance with 2 CFR 2424, no award of federal funds may be made to debarred or suspended applicants, or those proposed to be debarred or suspended from doing business with the Federal Government.	
Applicant has Accounting System - HUD will not award or disburse funds to applicants that do not have a financial management system that meets federal standards as described at 2 CFR 200.302. HUD may arrange for a survey of financial management systems for applicants selected for award who have not previously received federal financial assistance or where HUD Program officials have reason to question whether a financial management system meets federal standards, or for applicants considered high risk based on past performance or financial management findings.	
Disclosed any violations of Federal criminal law - Applicants must disclose in a timely manner, in writing to HUD, all violations of Federal criminal law involving fraud, bribery, or gratuity violations potentially affecting the Federal award. Failure to make required disclosures can result in any of the remedies described in 2 CFR §200.338, Remedies for noncompliance, including suspension or debarment. This mandatory disclosure requirement also applies to subrecipients of HUD funds who must disclose to the pass-through entity from which it receives HUD funds.	
Demonstrated they are Eligible Project Applicants - Eligible project applicants for the CoC Program Competition are, under 24 CFR 578.15, nonprofit organizations, States, local governments, and instrumentalities of State and local governments. Public housing agencies, as such term is defined in 24 CFR 5.100, are eligible without limitation or exclusion. Neither for-profit entities nor Indian tribes are eligible to apply for grants or to be subrecipients of grant funds.	

## FY2024 Memphis/Shelby County CoC New Project DV Bonus Scoring Tool

<b>I. Agency Experience – 50 points</b>		
Rating Factor	Scoring Scale	Points Awarded
<b>1. Applicant’s description of their experience in effectively utilizing federal funds (2B #1)</b>	<ul style="list-style-type: none"> <li>● 15 points – Very complete description</li> <li>● 12 points – Mostly complete description</li> <li>● 9 points – Somewhat complete description</li> <li>● 0 points – No experience or Incomplete narrative</li> </ul>	
<b>2. Applicant’s description of their experience in performing the activities proposed in the application (2B #1)</b>	<ul style="list-style-type: none"> <li>● 15 points – Very complete description</li> <li>● 12 points – Mostly complete description</li> <li>● 9 points – Somewhat complete description</li> <li>● 0 points – No experience or Incomplete narrative</li> </ul>	
<b>3. Applicant’s description of their experience in leveraging Federal, State, local and private sector funds (2B #2)</b>	<ul style="list-style-type: none"> <li>● 10 points – Very complete description</li> <li>● 7 points – Mostly complete description</li> <li>● 5 points – Somewhat complete description</li> <li>● 0 points – No experience or Incomplete narrative</li> </ul>	
<b>4. Applicant’s description of their financial management structure for organization (2B #3)</b>	<ul style="list-style-type: none"> <li>● 10 points – Very complete description</li> <li>● 7 points – Mostly complete description</li> <li>● 5 points – Somewhat complete description</li> <li>● 0 points – No experience or Incomplete narrative</li> </ul>	
<b>II. Proposed Project – 50 points</b>		
Rating Factor	Scoring Scale	Points Awarded
<b>5. Project Scope (3B #1)</b>	<p>The type of housing proposed, including the number and configuration of units, will fit the needs of the program participants (e.g., two or more bedrooms for families).</p> <ul style="list-style-type: none"> <li>● 10 points - Fits the needs of program participants</li> <li>● 7 points- Mostly fits the needs of program participants</li> <li>● 5 points- Somewhat fits the needs of program participants</li> <li>● 0 points- Does not fit the needs of program participants</li> </ul>	
<b>6. Supportive Services (4A #3-6)</b>	<p>The type of supportive services that will be offered to program participants will ensure successful retention in or help to obtain permanent housing, including all supportive services regardless of funding source.</p> <ul style="list-style-type: none"> <li>● 10 points – Supportive Services offered are sufficient</li> <li>● 7 points – Supportive Services offered are mostly sufficient</li> <li>● 5 points – Supportive Services offered are somewhat sufficient</li> <li>● 0 points – Supportive Services offered are not sufficient</li> </ul>	
<b>7. Mainstream Benefits (4A #2)</b>	<p>The proposed project has a specific plan for ensuring program participants will be individually assisted to obtain the benefits of mainstream health, social, and employment programs for which they are eligible to apply meets the needs of program participants (e.g., Medicare, Medicaid, SSI, Food Stamps, local Workforce office, early childhood education).</p> <ul style="list-style-type: none"> <li>● 10 points – The plan included to ensure program participants can access mainstream benefits is sufficient</li> <li>● 7 points- The plan included is mostly sufficient</li> <li>● 5 points – The plan included is somewhat sufficient</li> </ul>	



## FY2024 Memphis/Shelby County CoC New Project DV Bonus Scoring Tool

	<ul style="list-style-type: none"> <li>0 points – The plan included is not sufficient</li> </ul>	
<b>4. Housing Retention</b> (4A #1)	<p>Program participants are assisted to obtain and remain in permanent housing in a manner that fits their needs (e.g., provides the participant with some type of transportation to access needed services, safety planning, case management, additional assistance to ensure retention of permanent housing).</p> <ul style="list-style-type: none"> <li>10 points – The assistance that the project is proposing will be sufficient in helping clients obtain and remain in permanent housing.</li> <li>7 points – Assistance will be mostly sufficient</li> <li>5 points – Assistance will be somewhat sufficient</li> <li>0 points – Assistance will not be sufficient</li> </ul>	
<b>9. Cost per unit/household</b> <i>Project average:</i> PSH = \$11,619 RRH/Joint = \$12,117	<ul style="list-style-type: none"> <li>10 points – at or below project type community average</li> <li>7 points – 1-25% above average</li> <li>5 points – 26-50% above average</li> <li>0 points – &gt;51% above average</li> </ul>	
<b>Total New Project Points Awarded (out of 100):</b>		

**Note:** Scores from this scoring tool will only be used to compare DV Bonus project applications to other submitted DV Bonus project applications.

<b>I. Agency Experience – 50 points</b>		
Rating Factor	Scoring Scale	Points Awarded
<b>1. Applicant’s experience providing housing to DV survivors</b> <i>DV Bonus Supplemental Questions #2a-2d</i>	<ul style="list-style-type: none"> <li>10 points – Very experienced and complete description</li> <li>7 points – Mostly experienced and mostly complete description</li> <li>5 points – Somewhat experienced and somewhat complete description</li> <li>0 points – No experience or Incomplete narrative</li> </ul>	
<b>2. Applicant’s experience ensuring DV survivor safety</b> <i>DV Bonus Supplemental Questions #3a-3f</i>	<ul style="list-style-type: none"> <li>10 points – Very experienced and complete description</li> <li>7 points – Mostly experienced and mostly complete description</li> <li>5 points – Somewhat experienced and somewhat complete description</li> <li>0 points – No experience or Incomplete narrative</li> </ul>	
<b>3. Applicant’s experience evaluating ability to ensure DV survivor safety</b> <i>DV Bonus Supplemental Questions #4a</i>	<ul style="list-style-type: none"> <li>10 points – Very experienced and complete description</li> <li>7 points – Mostly experienced and mostly complete description</li> <li>5 points – Somewhat experienced and somewhat complete description</li> <li>0 points – No experience or Incomplete narrative</li> </ul>	

## FY2024 Memphis/Shelby County CoC New Project DV Bonus Scoring Tool

<p><b>4. Applicant’s experience in using trauma-informed, victim-centered approaches</b>  <i>DV Bonus Supplemental Questions #5a-5g</i></p>	<ul style="list-style-type: none"> <li>● 10 points – Very experienced and complete description</li> <li>● 7 points – Mostly experienced and mostly complete description</li> <li>● 5 points – Somewhat experienced and somewhat complete description</li> <li>● 0 points – No experience or Incomplete narrative</li> </ul>	
<p><b>5. Applicant’s experience meeting service needs of DV survivors</b>  <i>DV Bonus Supplemental Questions #6a-6b</i></p>	<ul style="list-style-type: none"> <li>● 10 points – Very experienced and complete description</li> <li>● 7 points – Mostly experienced and mostly complete description</li> <li>● 5 points – Somewhat experienced and somewhat complete description</li> <li>● 0 points – No experience or Incomplete narrative</li> </ul>	
<b>II. Proposed Project – 50 points</b>		
<b>Rating Factor</b>	<b>Scoring Scale</b>	<b>Points Awarded</b>
<p><b>6. New project implementation of trauma-informed, victim-centered approaches.</b>  <i>DV Bonus Supplemental Questions #7a-7g</i></p>	<ul style="list-style-type: none"> <li>● 40 points – Very complete description</li> <li>● 25 points – Mostly complete description</li> <li>● 15 points – Somewhat complete description</li> <li>● 0 points – No experience or Incomplete narrative</li> </ul>	
<p><b>7. New project commitment to use the HMIS comparable database (CDB) to collect required data elements for reporting deidentified information to the CoC.</b>  <i>CDB Commitment form</i></p>	<ul style="list-style-type: none"> <li>● 10 points – Commitment form signed</li> <li>● 0 points – No form included with application</li> </ul>	
<b>Total DV Bonus Points Awarded (out of 100):</b>		
<b>Total New Project Points Awarded (out of 100):</b>		
<b>Final Score (out of 200):</b>		

# FY2024 Memphis/Shelby County CoC New Project Scoring Tool

Agency: \_\_\_\_\_ Project: \_\_\_\_\_

Threshold Requirements for New Projects	
<i>Must be "yes" for all for project application to be considered</i>	
Threshold	Met: Yes/No
Application submitted in e-snaps by deadline (September 27, 2024 at 3:00 pm)	
Project must agree to participate in the CoC's Coordinated Entry (CE) process and HMIS <i>(new project application Screen 3B #4 must select "yes")</i>	
Project must follow a Housing First approach to meet local CoC policies <i>(new project application Screen 3B #5d must populate "yes")</i>	
Project application must show required 25% match <i>(new project application Screen 6I)</i>	
Applicant is a <i>current active and paid</i> member of the 2024-2025 Memphis/Shelby County Homeless Consortium.	
Applicant has Active SAM registration with current information.	
Applicant has Valid UEI number in application.	
Applicant has no Outstanding Delinquent Federal Debts	
Applicant has current Live Give Midsouth Profile (via Community Foundation platform)	
Applicant proposes to serve eligible population per 2024 NOFO Notice Section B.3.k. and 24 CFR	
Applicant has no Debarments and/or Suspensions - In accordance with 2 CFR 2424, no award of federal funds may be made to debarred or suspended applicants, or those proposed to be debarred or suspended from doing business with the Federal Government.	
Applicant has Accounting System - HUD will not award or disburse funds to applicants that do not have a financial management system that meets federal standards as described at 2 CFR 200.302. HUD may arrange for a survey of financial management systems for applicants selected for award who have not previously received federal financial assistance or where HUD Program officials have reason to question whether a financial management system meets federal standards, or for applicants considered high risk based on past performance or financial management findings.	
Disclosed any violations of Federal criminal law - Applicants must disclose in a timely manner, in writing to HUD, all violations of Federal criminal law involving fraud, bribery, or gratuity violations potentially affecting the Federal award. Failure to make required disclosures can result in any of the remedies described in 2 CFR §200.338, Remedies for noncompliance, including suspension or debarment. This mandatory disclosure requirement also applies to subrecipients of HUD funds who must disclose to the pass-through entity from which it receives HUD funds.	
Demonstrated they are Eligible Project Applicants - Eligible project applicants for the CoC Program Competition are, under 24 CFR 578.15, nonprofit organizations, States, local governments, and instrumentalities of State and local governments. Public housing agencies, as such term is defined in 24 CFR 5.100, are eligible without limitation or exclusion. Neither for-profit entities nor Indian tribes are eligible to apply for grants or to be subrecipients of grant funds.	

# FY2024 Memphis/Shelby County CoC New Project Scoring Tool

<b>I. Agency Experience – 50 points</b>		
<b>Rating Factor</b>	<b>Scoring Scale</b>	<b>Points Awarded</b>
<b>1. Applicant’s description of their experience in effectively utilizing federal funds (2B #1)</b>	<ul style="list-style-type: none"> <li>● 15 points – Very complete description</li> <li>● 12 points – Mostly complete description</li> <li>● 9 points – Somewhat complete description</li> <li>● 0 points – No experience or Incomplete narrative</li> </ul>	
<b>2. Applicant’s description of their experience in performing the activities proposed in the application (2B #1)</b>	<ul style="list-style-type: none"> <li>● 15 points – Very complete description</li> <li>● 12 points – Mostly complete description</li> <li>● 9 points – Somewhat complete description</li> <li>● 0 points – No experience or Incomplete narrative</li> </ul>	
<b>3. Applicant’s description of their experience in leveraging Federal, State, local and private sector funds (2B #2)</b>	<ul style="list-style-type: none"> <li>● 10 points – Very complete description</li> <li>● 7 points – Mostly complete description</li> <li>● 5 points – Somewhat complete description</li> <li>● 0 points – No experience or Incomplete narrative</li> </ul>	
<b>4. Applicant’s description of their financial management structure for organization (2B #3)</b>	<ul style="list-style-type: none"> <li>● 10 points – Very complete description</li> <li>● 7 points – Mostly complete description</li> <li>● 5 points – Somewhat complete description</li> <li>● 0 points – No experience or Incomplete narrative</li> </ul>	
<b>II. Proposed Project – 50 points</b>		
<b>Rating Factor</b>	<b>Scoring Scale</b>	<b>Points Awarded</b>
<b>5. Project Scope (3B #1)</b>	<p>The type of housing proposed, including the number and configuration of units, will fit the needs of the program participants (e.g., two or more bedrooms for families).</p> <ul style="list-style-type: none"> <li>● 10 points - Fits the needs of program participants</li> <li>● 7 points- Mostly fits the needs of program participants</li> <li>● 5 points- Somewhat fits the needs of program participants</li> <li>● 0 points- Does not fit the needs of program participants</li> </ul>	
<b>6. Supportive Services (4A #3-6)</b>	<p>The type of supportive services that will be offered to program participants will ensure successful retention in or help to obtain permanent housing, including all supportive services regardless of funding source.</p> <ul style="list-style-type: none"> <li>● 10 points – Supportive Services offered are sufficient</li> <li>● 7 points – Supportive Services offered are mostly sufficient</li> <li>● 5 points – Supportive Services offered are somewhat sufficient</li> <li>● 0 points – Supportive Services offered are not sufficient</li> </ul>	
<b>7. Mainstream Benefits (4A #2)</b>	<p>The proposed project has a specific plan for ensuring program participants will be individually assisted to obtain the benefits of mainstream health, social, and employment programs for which they are eligible to apply meets the needs of program participants (e.g., Medicare, Medicaid, SSI, Food Stamps, local Workforce office, early childhood education).</p>	

## FY2024 Memphis/Shelby County CoC New Project Scoring Tool

	<ul style="list-style-type: none"> <li>● 10 points – The plan included to ensure program participants can access mainstream benefits is sufficient</li> <li>● 7 points- The plan included is mostly sufficient</li> <li>● 5 points – The plan included is somewhat sufficient</li> <li>● 0 points – The plan included is not sufficient</li> </ul>	
<b>4. Housing Retention</b> (4A #1)	<p>Program participants are assisted to obtain and remain in permanent housing in a manner that fits their needs (e.g., provides the participant with some type of transportation to access needed services, safety planning, case management, additional assistance to ensure retention of permanent housing).</p> <ul style="list-style-type: none"> <li>● 10 points – The assistance that the project is proposing will be sufficient in helping clients obtain and remain in permanent housing.</li> <li>● 7 points – Assistance will be mostly sufficient</li> <li>● 5 points – Assistance will be somewhat sufficient</li> <li>● 0 points – Assistance will not be sufficient</li> </ul>	
<b>9. Cost per unit/household</b> <i>Project average:</i> PSH = \$10,939	<ul style="list-style-type: none"> <li>● 10 points – at or below project type community average</li> <li>● 7 points – 1-25% above average</li> <li>● 5 points – 26-50% above average</li> <li>● 0 points – &gt;51% above average</li> </ul>	
<b>Total New Project Points Awarded (out of 100):</b>		

## FY2024 Memphis/Shelby County CoC Project Renewal Scoring Tool – RRH

<b>Threshold Requirements for Renewal Projects</b>	
<i>Must be "yes" for all for project application to be considered</i>	
<b>Threshold</b>	<b>Met: Yes/No</b>
Application submitted in e-snaps by deadline (September 27, 2024 at 3:00 pm)	TBD
Project participates in the CoC's Coordinated Entry (CE) process and HMIS	Yes
Project follows a Housing First approach to meet local CoC policies	Yes
Project application shows required 25% match	TBD
Applicant is a <i>current active and paid</i> member of the 2024-2025 Memphis/Shelby County Homeless Consortium.	Yes
Applicant has Active SAM registration with current information.	Yes
Applicant has Valid UEI number in application.	Yes
Applicant has no Outstanding Delinquent Federal Debts	Yes
Applicant has current Live Give Midsouth Profile (via Community Foundation platform)	Yes
Applicant proposes to serve eligible population per 2024 NOFO Notice Section B.3.k. and 24 CFR	Yes
Applicant has no Debarments and/or Suspensions - In accordance with 2 CFR 2424, no award of federal funds may be made to debarred or suspended applicants, or those proposed to be debarred or suspended from doing business with the Federal Government.	Yes
Applicant has Accounting System - HUD will not award or disburse funds to applicants that do not have a financial management system that meets federal standards as described at 2 CFR 200.302. HUD may arrange for a survey of financial management systems for applicants selected for award who have not previously received federal financial assistance or where HUD Program officials have reason to question whether a financial management system meets federal standards, or for applicants considered high risk based on past performance or financial management findings.	Yes
Disclosed any violations of Federal criminal law - Applicants must disclose in a timely manner, in writing to HUD, all violations of Federal criminal law involving fraud, bribery, or gratuity violations potentially affecting the Federal award. Failure to make required disclosures can result in any of the remedies described in 2 CFR §200.338, Remedies for noncompliance, including suspension or debarment. This mandatory disclosure requirement also applies to subrecipients of HUD funds who must disclose to the pass-through entity from which it receives HUD funds.	Yes
Demonstrated they are Eligible Project Applicants - Eligible project applicants for the CoC Program Competition are, under 24 CFR 578.15, nonprofit organizations, States, local governments, and instrumentalities of State and local governments. Public housing agencies, as such term is defined in 24 CFR 5.100, are eligible without limitation or exclusion. Neither for-profit entities nor Indian tribes are eligible to apply for grants or to be subrecipients of grant funds.	Yes

I \_\_\_\_\_, certify that all of the above statements are correct.

\_\_\_\_\_

# FY2024 Memphis/Shelby County CoC Project Renewal Scoring Tool – RRH

Authorized Agency Representative Signature \_\_\_\_\_

Date \_\_\_\_\_

<b>I. Performance and Outcomes – 45 points</b>			
<b>Measure</b>	<b>Scoring Scale</b>	<b>Project Performance</b>	<b>Points Awarded</b>
<b>1. Permanent Housing Outcomes</b> <i>RRH average = 83%</i>	<ul style="list-style-type: none"> <li>15 points – &gt;81% exited to permanent housing destinations</li> <li>12 points – 77 - 81%</li> <li>7 points – 71 - 76%</li> <li>0 points – &lt;71%</li> </ul>		
<b>2. Maintained or Gained Income</b> <i>RRH average = 44%</i>	<ul style="list-style-type: none"> <li>15 points – &gt;27% of leavers had income</li> <li>12 points – 22 – 26%</li> <li>7 points – 17 – 21%</li> <li>0 points – &lt;17%</li> </ul>		
<b>3. Households Served who moved into housing</b> <i>RRH average = 116%</i>	<ul style="list-style-type: none"> <li>15 points – &gt;77% of proposed in application</li> <li>12 points – 71-76%</li> <li>7 points – 65-70%</li> <li>0 points – &lt;65%</li> </ul>		
<b>II. Grant Management – 55 points</b>			
<b>Measure</b>	<b>Scoring Scale</b>	<b>Project Performance</b>	<b>Points Awarded</b>
<b>4. Monitoring Results</b>	<p>Regular Score</p> <ul style="list-style-type: none"> <li>10 points – 67 points received</li> <li>9 points – 64-66 points received</li> <li>8 points – 62-63 points received</li> <li>7 points – 60-61 points received</li> <li>0 points – &lt;59 Below points received</li> </ul> <p><b>Bonus Points will be added after the total points awarded</b></p> <ul style="list-style-type: none"> <li><b>2 points- 79-80 points received</b></li> <li><b>1 Points - 68-78 points received</b></li> </ul>		
<b>5. Prior Year Grant Amount Spent</b>	<ul style="list-style-type: none"> <li>10 points – 100% spent</li> <li>7 points – 95 – 99.9% spent</li> <li>5 points – 90 – 94.9% spent</li> <li>0 points – &lt;90% spent</li> </ul>		
<b>6. Client Satisfaction</b>	<ul style="list-style-type: none"> <li>5 points – Client satisfaction rate avg. 4-5 pts</li> <li>0 points – Client satisfaction rate avg 0-3 pts</li> </ul>		
<b>7. Timeliness of HMIS Data</b>	<ul style="list-style-type: none"> <li>10 points – Data captured in 0-3 days</li> <li>7 points – Data captured in 4-10</li> <li>0 points – Data captured in 11+ days</li> </ul>		
<b>8. Involvement of People with Lived Experience</b>	<ul style="list-style-type: none"> <li>10 points – Person with Lived Experience serves on agency board or in decision-making capacity</li> <li>0 points – No person with LE involved</li> </ul>		
<b>9. Agency participation in Coordinated Entry</b>	<ul style="list-style-type: none"> <li>10 points – 100% of clients served were received from Coordinated Entry</li> <li>0 points – Less than 100% of clients served were received from Coordinated Entry</li> </ul>		
<b>Total Points Awarded (out of 100):</b>			
<b>Bonus points for utilizing HMIS (5 points):</b> <i>Awarded if agency uses HMIS to capture all supportive services per HMIS agreement</i>			
<b>Bonus points for zero returns to homelessness (2 points):</b>			

# FY2024 Memphis/Shelby County CoC Project Renewal Scoring Tool – RRH

<i>Awarded if agency has zero returns to homelessness during grant period</i>	
<b>Additional Bonus Points From #4. Monitoring Score (Up to 2 points):</b>	
<ul style="list-style-type: none"> <li>• 2 points- 79-80 Monitoring points received</li> <li>• 1 Points - 68-78 Monitoring points received</li> </ul>	
<b>Final Score (out of 109):</b>	

## Data Sources and Calculations - RRH

### 1. Permanent Housing Outcomes

*Data Source: APR for project period*

$$= \frac{Q8a \text{ households served who moved into housing} - Q23c \text{ negative (temporary) exits}}{Q8a \text{ households served who moved into housing}}$$

### 2. Maintained or Gained Income

*Data Source: APR for project period*

$$= \frac{Q18 \text{ one or more source of income (stayers + leavers)}}{Q18 \text{ total adults (stayers+leavers)}}$$

### 3. Households Served who moved into housing

*Data Source: APR for project period*

$$= \frac{Q8a \text{ households served who moved into housing}}{\text{number of households proposed to serve in most recent project application}}$$

### 4. Monitoring Results

*Data Source: FY2024 Monitoring Scorecard Report*

### 5. Prior Year Grant Amount Spent

*Data Source: Sage APR for latest complete grant term*

### 6. Client Satisfaction

*Data Source: submitted by agency*

### 7. Timeliness of HMIS Data

*Data Source: APR for latest complete grant term*

### 8. Involvement of People with Lived Experience

*Data Source: FY2024 Monitoring scorecard*

### 9. Agency Participation in Coordinated Entry

*Data Source: HMIS Data for project period*



# FY2024 Memphis/Shelby County CoC Project Renewal Scoring Tool – PSH

Agency: \_\_\_\_\_ Project: \_\_\_\_\_

<b>Threshold Requirements for Renewal Projects</b>	
<i>Must be “yes” for all for project application to be considered</i>	
<b>Threshold</b>	<b>Met: Yes/No</b>
Application submitted in e-snaps by deadline <b>(September 27, 2024 at 3:00 pm)</b>	
Project participates in the CoC’s Coordinated Entry (CE) process and HMIS	
Project follows a Housing First approach to meet local CoC policies	
Project application shows required 25% match	
Applicant is a <i>current active and paid</i> member of the 2024-2025 Memphis/Shelby County Homeless Consortium.	
Applicant has Active SAM registration with current information.	
Applicant has Valid UEI number in application.	
Applicant has no Outstanding Delinquent Federal Debts	
Applicant has current Live Give Midsouth Profile (via Community Foundation platform)	
Applicant proposes to serve eligible population per 2024 NOFO Notice Section B.3.k. and 24 CFR	
Applicant has no Debarments and/or Suspensions - In accordance with 2 CFR 2424, no award of federal funds may be made to debarred or suspended applicants, or those proposed to be debarred or suspended from doing business with the Federal Government.	
Applicant has Accounting System - HUD will not award or disburse funds to applicants that do not have a financial management system that meets federal standards as described at 2 CFR 200.302. HUD may arrange for a survey of financial management systems for applicants selected for award who have not previously received federal financial assistance or where HUD Program officials have reason to question whether a financial management system meets federal standards, or for applicants considered high risk based on past performance or financial management findings.	
Disclosed any violations of Federal criminal law - Applicants must disclose in a timely manner, in writing to HUD, all violations of Federal criminal law involving fraud, bribery, or gratuity violations potentially affecting the Federal award. Failure to make required disclosures can result in any of the remedies described in 2 CFR §200.338, Remedies for noncompliance, including suspension or debarment. This mandatory disclosure requirement also applies to subrecipients of HUD funds who must disclose to the pass-through entity from which it receives HUD funds.	
Demonstrated they are Eligible Project Applicants - Eligible project applicants for the CoC Program Competition are, under 24 CFR 578.15, nonprofit organizations, States, local governments, and instrumentalities of State and local governments. Public housing agencies, as such term is defined in 24 CFR 5.100, are eligible without limitation or exclusion. Neither for-profit entities nor Indian tribes are eligible to apply for grants or to be subrecipients of grant funds.	

Agency: \_\_\_\_\_

Project: \_\_\_\_\_

# FY2024 Memphis/Shelby County CoC Project Renewal Scoring Tool – PSH

<b>I. Performance and Outcomes – 60 points</b>			
<b>Measure</b>	<b>Scoring Scale</b>	<b>Project Performance</b>	<b>Points Awarded</b>
<b>1. Permanent Housing Outcomes and Retention</b> <i>PSH average = 97%</i>	<ul style="list-style-type: none"> <li>15 points – &gt;98% retained housing or exited to permanent housing destinations</li> <li>12 points – 95 - 97%</li> <li>7 points – 90 - 94%</li> <li>0 points – &lt;90%</li> </ul>		
<b>2. Maintained or Gained Income</b> <i>PSH average = 56%</i>	<ul style="list-style-type: none"> <li>15 points – &gt;47% had income</li> <li>12 points – 40 – 46%</li> <li>7 points – 30 – 39%</li> <li>0 points – &lt;30%</li> </ul>		
<b>3. Occupancy</b> <i>PSH average = 87%</i>	<ul style="list-style-type: none"> <li>15 points – &gt;90%</li> <li>12 points – 85-89%</li> <li>7 points – 75-84%</li> <li>0 points – &lt;74%</li> </ul>		
<b>4. Cost per unit</b> <i>PSH average =\$10,939</i>	<ul style="list-style-type: none"> <li>15 points – at or below PSH community average</li> <li>12 points – 1-25% above average</li> <li>7 points – 26-50% above average</li> <li>0 points – &gt;51% above average</li> </ul>		
<b>II. Grant Management – 45 points</b>			
<b>Measure</b>	<b>Scoring Scale</b>	<b>Project Performance</b>	<b>Points Awarded</b>
<b>5. Monitoring Results</b>	<p>Regular Score</p> <ul style="list-style-type: none"> <li>10 points – 67 points received</li> <li>9 points – 64-66 points received</li> <li>8 points – 62-63 points received</li> <li>7 points – 60-61 points received</li> <li>0 points – &lt;59 Below points received</li> </ul> <p><b>Bonus Points will be added after the total points awarded</b></p> <ul style="list-style-type: none"> <li><b>2 points- 79-80 points received</b></li> <li><b>1 Points - 68-78 points received</b></li> </ul>		
<b>6. Prior Year Grant Amount Spent</b>	<ul style="list-style-type: none"> <li>10 points – 100% spent</li> <li>7 points – 95 – 99.9% spent</li> <li>5 points – 90 – 94.9% spent</li> <li>0 points – &lt;90% spent</li> </ul>		
<b>7. Client Satisfaction</b>	<ul style="list-style-type: none"> <li>5 points – Client satisfaction rate avg. 4-5 pts</li> <li>0 points – Client satisfaction rate avg 0-3 pts</li> </ul>		
<b>8. Timeliness of HMIS Data</b>	<ul style="list-style-type: none"> <li>10 points – Data captured in 0-3 days</li> <li>7 points – Data captured in 4-10</li> <li>0 points – Data captured in 11+ days</li> </ul>		
<b>9. Involvement of People with Lived Experience</b>	<ul style="list-style-type: none"> <li>10 points – Person with Lived Experience serves on agency board or in decision-making capacity</li> <li>0 points – No person with LE involved</li> </ul>		
<b>10. Agency participation in Coordinated Entry</b>	<ul style="list-style-type: none"> <li>10 points – 100% of clients received from Coordinated Entry</li> <li>0 points – Less than 100% of clients received from Coordinated Entry</li> </ul>		
<b>Total Points Awarded (out of 115):</b>			
<b>Bonus points for utilizing HMIS (5 points):</b>			

# FY2024 Memphis/Shelby County CoC Project Renewal Scoring Tool – PSH

<i>Awarded if agency uses HMIS to capture all supportive services per HMIS agreement</i>	
<b>Bonus points for zero returns to homelessness (2 points):</b> <i>Awarded if agency has zero returns to homelessness during grant period</i>	
<b>Additional Bonus Points From #5. Monitoring Score (Up to 2 points):</b>	
<ul style="list-style-type: none"> <li>• 2 points- 79-80 Monitoring points received</li> <li>• 1 Points - 68-78 Monitoring points received</li> </ul>	
<b>Final Score (out of 124):</b>	

## Data Sources and Calculations - PSH

### 1. Permanent Housing Outcomes and Retention

Data Source: APR for period 7/1/23 – 6/30/24

$$= \frac{Q8a \text{ households served who moved into housing} - Q23c \text{ negative (temporary) exits}}{Q8a \text{ households served who moved into housing}}$$

### 2. Maintained or Gained Income

Data Source: APR for period 7/1/23 – 6/30/24

$$= \frac{Q18 \text{ one or more source of income (stayers+ leavers)}}{Q18 \text{ total adults (stayers+leavers)}}$$

### 3. Occupancy

Data Source: APR for period 7/1/23 – 6/30/24

$$= \frac{Q8b \text{ Averaged PIT Count of Households on the Last Wednesday}}{\text{number of units proposed in most recent project application}}$$

### 4. Cost per unit / household served

Data Source: APR for period 7/1/23 – 6/30/24

$$= \frac{\text{total project grant amount on most recent GIW}}{\text{Number of units in project}}$$

### 5. Monitoring Results

Data Source: FY2024 Monitoring Scorecard Report

### 6. Prior Year Grant Amount Spent

Data Source: Sage APR for latest complete grant term

### 7. Client Satisfaction

Data Source: submitted by agency

### 8. Timeliness of HMIS Data

Data Source: SAGE APR for latest complete grant term

### 9. Involvement of People with Lived Experience

Data Source: FY2024 Monitoring scorecard

# FY2024 Memphis/Shelby County CoC Project Renewal Scoring Tool – PSH

## 10. Agency Participation in Coordinated Entry

*Data Source: HMIS Data for period 7/1/23 – 6/30/24*

**Scored Forms for  
One Project  
1E-2a**

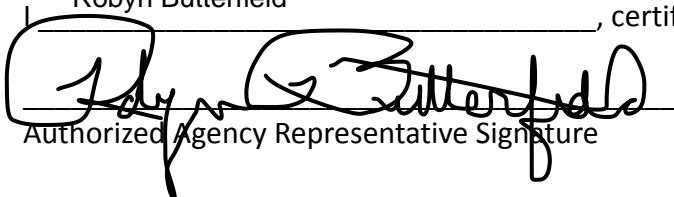
# FY2024 Memphis/Shelby County CoC Project Renewal Scoring Tool – PSH

Agency: Alliance Healthcare Services Project: North Hill Woods 2021

<b>Threshold Requirements for Renewal Projects</b>	
<i>Must be "yes" for all for project application to be considered</i>	
<b>Threshold</b>	<b>Met: Yes/No</b>
Application submitted in e-snaps by deadline (September 27, 2024 at 3:00 pm)	TBD
Project participates in the CoC's Coordinated Entry (CE) process and HMIS	Yes
Project follows a Housing First approach to meet local CoC policies	Yes
Project application shows required 25% match	TBD
Applicant is a <i>current active and paid</i> member of the 2024-2025 Memphis/Shelby County Homeless Consortium.	Yes
Applicant has Active SAM registration with current information.	Yes
Applicant has Valid UEI number in application.	Yes
Applicant has no Outstanding Delinquent Federal Debts	Yes
Applicant has current Live Give Midsouth Profile (via Community Foundation platform)	Yes
Applicant proposes to serve eligible population per 2024 NOFO Notice Section B.3.k. and 24 CFR	Yes
Applicant has no Debarments and/or Suspensions - In accordance with 2 CFR 2424, no award of federal funds may be made to debarred or suspended applicants, or those proposed to be debarred or suspended from doing business with the Federal Government.	Yes
Applicant has Accounting System - HUD will not award or disburse funds to applicants that do not have a financial management system that meets federal standards as described at 2 CFR 200.302. HUD may arrange for a survey of financial management systems for applicants selected for award who have not previously received federal financial assistance or where HUD Program officials have reason to question whether a financial management system meets federal standards, or for applicants considered high risk based on past performance or financial management findings.	Yes
Disclosed any violations of Federal criminal law - Applicants must disclose in a timely manner, in writing to HUD, all violations of Federal criminal law involving fraud, bribery, or gratuity violations potentially affecting the Federal award. Failure to make required disclosures can result in any of the remedies described in 2 CFR §200.338, Remedies for noncompliance, including suspension or debarment. This mandatory disclosure requirement also applies to subrecipients of HUD funds who must disclose to the pass-through entity from which it receives HUD funds.	Yes
Demonstrated they are Eligible Project Applicants - Eligible project applicants for the CoC Program Competition are, under 24 CFR 578.15, nonprofit organizations, States, local governments, and instrumentalities of State and local governments. Public housing agencies, as such term is defined in 24 CFR 5.100, are eligible without limitation or exclusion. Neither for-profit entities nor Indian tribes are eligible to apply for grants or to be subrecipients of grant funds.	Yes

Robyn Butterfield

, certify that all of the above statements are correct.

  
Authorized Agency Representative Signature

9-26-24

Date

## FY2024 Memphis/Shelby County CoC Project Renewal Scoring Tool – PSH

<b>I. Performance and Outcomes – 60 points</b>			
Measure	Scoring Scale	Project Performance	Points Awarded
<b>1. Permanent Housing Outcomes and Retention</b> <i>PSH average = 97%</i>	<ul style="list-style-type: none"> <li>● 15 points – &gt;98% retained housing or exited to permanent housing destinations</li> <li>● 12 points – 95 - 97%</li> <li>● 7 points – 90 - 94%</li> <li>● 0 points – &lt;90%</li> </ul>	<b>33/1=</b> <b>97%</b>	<b>12</b>
<b>2. Maintained or Gained Income</b> <i>PSH average = 56%</i>	<ul style="list-style-type: none"> <li>● 15 points – &gt;47% had income</li> <li>● 12 points – 40 – 46%</li> <li>● 7 points – 30 – 39%</li> <li>● 0 points – &lt;30%</li> </ul>	<b>20/33=</b> <b>61%</b>	<b>15</b>
<b>3. Occupancy</b> <i>PSH average = 87%</i>	<ul style="list-style-type: none"> <li>● 15 points – &gt;90%</li> <li>● 12 points – 85-89%</li> <li>● 7 points – 75-84%</li> <li>● 0 points – &lt;74%</li> </ul>	<b>31.25/32=</b> <b>98%</b>	<b>15</b>
<b>4. Cost per unit</b> <i>PSH average = \$10,939</i>	<ul style="list-style-type: none"> <li>● 15 points – at or below PSH community average</li> <li>● 12 points – 1-25% above average</li> <li>● 7 points – 26-50% above average</li> <li>● 0 points – &gt;51% above average</li> </ul>	<b>\$260,588/32=</b> <b>\$8,143.38</b>  <b>26% below</b>	<b>15</b>
<b>II. Grant Management – 55 points</b>			
Measure	Scoring Scale	Project Performance	Points Awarded
<b>5. Monitoring Results</b>	Regular Score <ul style="list-style-type: none"> <li>● 10 points – 67 points received</li> <li>● 9 points – 64-66 points received</li> <li>● 8 points – 62-63 points received</li> <li>● 7 points – 60-61 points received</li> <li>● 0 points – &lt;59 Below points received</li> </ul> <b>Bonus Points will be added after the total points awarded</b> <ul style="list-style-type: none"> <li>● <b>2 points- 79-80 points received</b></li> <li>● <b>1 Points - 68-78 points received</b></li> </ul>	<b>75</b>	<b>10</b>
<b>6. Prior Year Grant Amount Spent</b>	<ul style="list-style-type: none"> <li>● 10 points – 100% spent</li> <li>● 7 points – 95 – 99.9% spent</li> <li>● 5 points – 90 – 94.9% spent</li> <li>● 0 points – &lt;90% spent</li> </ul>	<b>100%</b>	<b>10</b>
<b>7. Client Satisfaction</b>	<ul style="list-style-type: none"> <li>● 5 points – Client satisfaction rate avg. 4-5 pts</li> <li>● 0 points – Client satisfaction rate avg 0-3 pts</li> </ul>	<b>4.47</b>	<b>5</b>
<b>8. Timeliness of HMIS Data</b>	<ul style="list-style-type: none"> <li>● 10 points – Data captured in 0-3 days</li> <li>● 7 points – Data captured in 4-10</li> <li>● 0 points – Data captured in 11+ days</li> </ul>	<b>0-3 days- 100%</b> <b>4-10 days- 0%</b> <b>11+ days- 0%</b>	<b>10</b>
<b>9. Involvement of People with Lived Experience</b>	<ul style="list-style-type: none"> <li>● 10 points – Person with Lived Experience serves on agency board or in decision-making capacity</li> <li>● 0 points – No person with LE involved</li> </ul>	<b>No</b>	<b>0</b>
<b>10. Agency participation in Coordinated Entry</b>	<ul style="list-style-type: none"> <li>● 10 points – 100% of clients received from Coordinated Entry</li> <li>● 0 points – Less than 100% of clients received from Coordinated Entry</li> </ul>	<b>100%</b>	<b>10</b>
<b>Total Points Awarded (out of 115):</b>			<b>102</b>

# FY2024 Memphis/Shelby County CoC Project Renewal Scoring Tool – PSH

Bonus points for utilizing HMIS (5 points): <i>Awarded if agency uses HMIS to capture all supportive services per HMIS agreement</i>	<b>5</b>
Bonus points for zero returns to homelessness (2 points): <i>Awarded if agency has zero returns to homelessness during grant period</i>	<b>0</b>
Additional Bonus Points From #5. Monitoring Score (Up to 2 points): <ul style="list-style-type: none"> <li>• 2 points- 79-80 Monitoring points received</li> <li>• 1 Points - 68-78 Monitoring points received</li> </ul>	<b>1</b>
<b>Final Score (out of 124):</b>	<b>108</b>

## Data Sources and Calculations - PSH

### 1. Permanent Housing Outcomes and Retention

Data Source: APR for project period

$$= \frac{Q8a \text{ households served who moved into housing} - Q23c \text{ negative (temporary) exits}}{Q8a \text{ households served who moved into housing}}$$

### 2. Maintained or Gained Income

Data Source: APR for project period

$$= \frac{Q18 \text{ one or more source of income (stayers+ leavers)}}{Q18 \text{ total adults (stayers+leavers)}}$$

### 3. Occupancy

Data Source: APR for project period

$$= \frac{Q8b \text{ Averaged PIT Count of Households on the Last Wednesday}}{\text{number of units proposed in most recent project application}}$$

### 4. Cost per unit / household served

Data Source: APR for project period

$$= \frac{\text{total project grant amount on most recent GIW}}{\text{Number of units in project}}$$

### 5. Monitoring Results

Data Source: FY2024 Monitoring Scorecard Report

### 6. Prior Year Grant Amount Spent

Data Source: APR for latest complete grant term

### 7. Client Satisfaction

Data Source: submitted by agency

### 8. Timeliness of HMIS Data

Data Source: APR for latest complete grant term

### 9. Involvement of People with Lived Experience

Data Source: FY2024 Monitoring scorecard

### 10. Agency Participation in Coordinated Entry

Data Source: HMIS Data for project period



**Notification of Projects  
Rejected-Reduced  
1E-5**



2670 Union Ave. Extended  
Suite 700  
Memphis, TN 38112  
P: (901) 527-1302

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### 1E-5 Notification of Projects Rejected- Reduced

During the TN-501 Memphis/Shelby County FY2024 CoC Nofo local competition, the rank and review committee did not reallocate or reduce any projects. All submitted projects met threshold requirements and were accepted to move forward in the competition for HUD review.



In Partnership with the City of  
Memphis/Shelby County

**Notification of Projects  
Accepted  
1E-5a**

# FY24 CoC Awards Letter Notification



**Errin Woods** <errin@cafth.org>

Wed, Oct 9, 2:39 PM



to Darren, Elizabeth, Ipowell@alliance-hs.org, Stephanie, Cheré, Sydne ▾

Dear Ms. Powell,

We are pleased to inform you that your project(s) have been accepted and included in the prioritization listing by the Rank & Review Committee to be submitted to HUD for the FY 2024-2025 Continuum of Care (CoC) competition.

If you have any questions, do not hesitate to contact Stephanie Reyes, [stephanie@cafth.org](mailto:stephanie@cafth.org) or Errin Woods, [errin@cafth.org](mailto:errin@cafth.org) by Thursday, October 16, 2024 at 9:59:59 am. Thank you and have a great day.

Please see your **award letter**(s) attached to this email.

**Errin Woods**(she/her/they/them)

**Continuum of Care Administrator**

2670 Union Avenue Extended, Suite 700

Memphis, TN 38112

Office: (901) 527-1302 ext. 312





# Community Alliance

## FOR THE HOMELESS

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In Partnership with the City of  
Memphis/Shelby County

October 9, 2024

Alliance Healthcare Services  
Ms. Laurie Powell,  
Executive Director  
2150 Whitney Avenue  
Memphis, TN 38127

RE: FY2024 Continuum of Care Program Competition Application

Dear Ms. Powell,

I am delighted to inform you that after careful review and strategic consideration by the Rank and Review Committee, the applications for Alliance Healthcare Services' STAY and North Hill Woods FY2024 projects will be accepted and included on the priority listing for the FY 2024 CoC Program Competition. The project applications will be included on the Priority Listing as follows:

- STAY: \$831,348 / Tier 1 /Score 87.5 /Rank #12 out of 22
- North Hill: \$285,494 / Tier 1 /Score 108 /Rank #4 out of 22

Both projects will be submitted to HUD for funding consideration. Please be reminded that acceptance and submission of the application are not a guarantee of award. HUD makes the final decision on which projects are actually funded.

The FY2024 CoC Program Competition is administered under the FY2024 CoC Program Competition NOFO and 24 CFR part 578. Again, we congratulate Alliance Healthcare Services on being accepted, and we appreciate all that you do for the community!

Sincerely,

D. Cheré Bradshaw, LMSW  
President/CEO  
Community Alliance for the Homeless

# FY24 CoC Awards Letter Notification



**Errin Woods** <errin@cafth.org>

Wed, Oct 9, 2:31PM



to Albert, Vandi, Stephanie, Cheré, Sydne ▾

Dear Mr. Edwards and Ms. Walker

We are pleased to inform you that your project(s) have been accepted and included in the prioritization listing by the Rank & Review Committee to be submitted to HUD for the FY 2024-2025 Continuum of Care (CoC) competition.

If you have any questions, do not hesitate to contact Stephanie Reyes, [stephanie@cafth.org](mailto:stephanie@cafth.org) or Errin Woods, [errin@cafth.org](mailto:errin@cafth.org) by Thursday, October 16, 2024 at 9:59:59 am. Thank you and have a great day.

Please see your **award letter**(s) attached to this email.

**Errin Woods**(she/her/they/them)

**Continuum of Care Administrator**

2670 Union Avenue Extended, Suite 700

Memphis, TN 38112

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# Community Alliance

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October 9, 2024

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Dr. Elena Delavega  
Jermaine Fletcher  
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Yvonne Madlock  
Rev. Lawrence Wilson

In Partnership with the City of  
Memphis/Shelby County

Alpha Omega Veterans Services  
Mr. Albert Edwards, Executive Director  
3114 Jackson Ave  
Memphis, TN 38112

RE: FY2024 Continuum of Care Program Competition Application

Dear Mr. Edwards

I am delighted to inform you that after careful review and strategic consideration by the Rank and Review Committee, the applications for Alpha Omega Veterans Services Court and Depot FY2024 projects will be accepted and included on the priority listing for the FY 2024 CoC Program Competition. The project applications will be included on the Priority Listing as follows:

- Court: \$204,558 / Tier 1 /Score 107.5 /Rank #5 out of 22
- Depot: \$316,716 / Tier 1 & Tier 2/Score 95.5 /Rank #19 out of 22

Because of its ranking, Alpha Omega Veterans Services' Combined Depot straddles Tier 1 & and Tier 2. The Tier 1 amount is \$236,968, and the Tier 2 amount is \$79,716. HUD will examine the project carefully to make a final determination.

Both projects will be submitted to HUD for funding consideration. Please be reminded that acceptance and submission of the application are not a guarantee of award. HUD makes the final decision on which projects are actually funded.

The FY2024 CoC Program Competition is administered under the FY2024 CoC Program Competition NOFO and 24 CFR part 578. Again, we congratulate Alpha Omega Veterans Services on being accepted, and we appreciate all that you do for the community!

Sincerely,

D. Cheré Bradshaw, LMSW  
President/CEO

Community Alliance for the Homeless



# Community Alliance

FOR THE HOMELESS

2670 Union Ave. Extended  
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Rev. Lawrence Wilson

In Partnership with the City of  
Memphis/Shelby County

October 9, 2024

Alpha Omega Veterans Services  
Mr. Albert Edwards, Executive Director  
3114 Jackson Ave  
Memphis, TN 38112

RE: FY2024 Continuum of Care Program Competition Application

Dear Mr. Edwards,

I am delighted to inform you that after careful review and strategic consideration by the Rank and Review Committee, the applications for Alpha Omega Veterans Services Leasing FY2024 projects will be accepted and included on the priority listing for the FY 2024 CoC Program Competition. The project applications will be included on the CoC Bonus priority listing as follows:

- AOVs Leasing: \$254,100 / Tier 1 /Score 71 /Rank #18 out of 22

The project will be submitted to HUD for funding consideration. Please be reminded that acceptance and submission of the application are not a guarantee of award. HUD makes the final decision on which projects are actually funded.

The FY2024 CoC Program Competition is administered under the FY2024 CoC Program Competition NOFO and 24 CFR part 578. Again, we congratulate Alpha Omega Veterans Services on being accepted, and we appreciate all that you do for the community!

Sincerely,

D. Cheré Bradshaw, LMSW  
President/CEO  
Community Alliance for the Homeless





# FY 24 CoC Awards Letter Notification



**Errin Woods** <errin@cafth.org>

to lawrence.wilson, stephenie.robb, Stephanie, Cheré, Sydne ▾

Wed, Oct 9, 2:22 PM



Dear Ms. Robb,

We are pleased to inform you that your project(s) have been accepted and included in the prioritization listing by the Rank & Review Committee to be submitted to HUD for the FY 2024-2025 Continuum of Care (CoC) competition.

If you have any questions, do not hesitate to contact Stephanie Reyes, [stephanie@cafth.org](mailto:stephanie@cafth.org) or Errin Woods, [errin@cafth.org](mailto:errin@cafth.org) by Thursday, October 16, 2024 at 9:59:59 am. Thank you and have a great day.

Please see your **award letter**(s) attached to this email.

**Errin Woods**(she/her/they/them)

**Continuum of Care Administrator**

2670 Union Avenue Extended, Suite 700

Memphis, TN 38112

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# Community Alliance

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Yvonne Madlock  
Rev. Lawrence Wilson

In Partnership with the City of  
Memphis/Shelby County

October 9, 2024

Behavioral Health Initiatives  
Ms. Stephenie Robb, Executive Director  
15 Executive Drive  
Jackson, TN 38305

RE: FY2024 Continuum of Care Program Competition Application

Dear Ms. Robb,

I am delighted to inform you that after careful review and strategic consideration by the Rank and Review Committee, the application for BHI's Phoenix Project FY2024 will be accepted and included on the priority listing for the FY2024 CoC Program Competition. The project application will be placed in category Tier 1 at \$113,014, with a score of 106 and a rank of #6 out of 22 projects

This project will be submitted to HUD for funding consideration. Please be reminded that acceptance and submission of the application are not a guarantee of award. HUD makes the final decision on which projects are actually funded.

The FY2024 CoC Program Competition is administered under the FY2024 CoC Program Competition NOFO and 24CFRpart 578. Again, we congratulate Behavioral Health Initiatives on being accepted, and we appreciate all that you do for the community!

Sincerely,

D. Cheré Bradshaw, LMSW  
President/CEO  
Community Alliance for the Homeless

# FY24 CoC Awards Letter Notification

External

Inbox x



**Errin Woods** <errin@cafth.org>

to Toni, Stephanie, Cheré, Sydne ▾

Wed, Oct 9, 2:25 PM



Dear Ms. Hall and Ms. Johnson,

We are pleased to inform you that your project(s) have been accepted and included in the prioritization listing by the Rank & Review Committee to be submitted to HUD for the FY 2024-2025 Continuum of Care (CoC) competition.

If you have any questions, do not hesitate to contact Stephanie Reyes, [stephanie@cafth.org](mailto:stephanie@cafth.org) or Errin Woods, [errin@cafth.org](mailto:errin@cafth.org) by Thursday, October 16, 2024 at 9:59:59 am. Thank you and have a great day.

Please see your **award letter**(s) attached to this email.

**Errin Woods**(she/her/they/them)

**Continuum of Care Administrator**

2670 Union Avenue Extended, Suite 700

Memphis, TN 38112

Office: (901) 527-1302 ext. 312



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Jamie "Griff" Griffin  
Yvonne Madlock  
Rev. Lawrence Wilson

In Partnership with the City of  
Memphis/Shelby County

October 9, 2024

Catholic Charities of West Tennessee  
Ms. Kiki Hall, Interim Executive Director  
1325 Jefferson ave  
Memphis, TN 38104

RE: FY2024 Continuum of Care Program Competition Application

Dear Ms. Hall,

I am delighted to inform you that after careful review and strategic consideration by the Rank and Review Committee, the application for Genesis Homeless Services FY2024 project will be accepted pending budget amendment and included on the priority listing for the FY 2024 CoC Program Competition. The project application will be placed in category Tier 1 at \$758,965 with a score of 106 and a rank of #14 out of 22 projects

This project will be submitted to HUD for funding consideration. Please be reminded that acceptance and submission of the application are not a guarantee of award. HUD makes the final decision on which projects are actually funded.

The FY2024 CoC Program Competition is administered under the FY2024 CoC Program Competition NOFO and 24 CFR part 578. Again, we congratulate Catholic Charities of West Tennessee on being accepted, and we appreciate all that you do for the community!

Sincerely,

D. Cheré Bradshaw, LMSW  
President/CEO  
Community Alliance for the Homeless

# FY24 CoC Awards Letter Notification



**Errin Woods** <errin@cafth.org>

Wed, Oct 9, 2:18 PM



to fhervery, Melinda, Stephanie, Cheré, Sydne ▾

Dear Ms.Hervery,

We are pleased to inform you that your project(s) have been accepted and included in the prioritization listing by the Rank & Review Committee to be submitted to HUD for the FY 2024-2025 Continuum of Care (CoC) competition.

If you have any questions, do not hesitate to contact Stephanie Reyes, [stephanie@cafth.org](mailto:stephanie@cafth.org) or Errin Woods, [errin@cafth.org](mailto:errin@cafth.org) by Thursday, October 16, 2024 at 9:59:59 am. Thank you and have a great day.

Please see your **award letter**(s) attached to this email.

**Errin Woods**(she/her/they/them)

**Continuum of Care Administrator**

2670 Union Avenue Extended, Suite 700

Memphis, TN 38112

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# Community Alliance

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Christina Cook  
Dr. Elena Delavega  
Jermaine Fletcher  
Jamie "Griff" Griffin  
Yvonne Madlock  
Rev. Lawrence Wilson

In Partnership with the City of  
Memphis/Shelby County

October 9, 2024

Case Management Incorporated  
Ms. E. Florence Hervery, CEO  
3171 Directors Row  
Memphis, TN 38131

RE: FY2024 Continuum of Care Program Competition Application

Dear Ms. Hervery,

I am delighted to inform you that after careful review and strategic consideration by the Rank and Review Committee, the application for the Home Plus Care FY2024 project will be accepted and included on the priority listing for the FY2024 CoC Program Competition. The project application will be placed in category Tier 2 at \$556,078, with a score of 84.5 and a rank of #21 out of 22 projects

This project will be submitted to HUD for funding consideration. Please be reminded that acceptance and submission of the application are not a guarantee of award. HUD makes the final decision on which projects are actually funded.

The FY2024 CoC Program Competition is administered under the FY2024 CoC Program Competition NOFO and 24CFRpart 578. Again, we congratulate Case Management Incorporated on being accepted, and we appreciate all that you do for the community!

Sincerely,

D. Cheré Bradshaw, LMSW  
President/CEO  
Community Alliance for the Homeless

# FY24 CoC Awards Letter Notification



**Errin Woods** <errin@cafth.org>

to Porsha, Stephanie, Sydne, Cheré ▾

Wed, Oct 9, 2:28 PM



Dear Ms. Goodman,

We are pleased to inform you that your project(s) have been accepted and included in the prioritization listing by the Rank & Review Committee to be submitted to HUD for the FY 2024-2025 Continuum of Care (CoC) competition.

If you have any questions, do not hesitate to contact Stephanie Reyes, [stephanie@cafth.org](mailto:stephanie@cafth.org) or Errin Woods, [errin@cafth.org](mailto:errin@cafth.org) by Thursday, October 16, 2024 at 9:59:59 am. Thank you and have a great day.

Please see your **award letter**(s) attached to this email.

**Errin Woods**(she/her/they/them)

**Continuum of Care Administrator**

2670 Union Avenue Extended, Suite 700

Memphis, TN 38112

Office: (901) 527-1302 ext. 312





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Suite 700  
Memphis, TN 38112  
P: (901) 527-1302

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In Partnership with the City of  
Memphis/Shelby County

October 9, 2024

Door of Hope  
Ms. Porsha Goodman, Executive Director  
245 North Bellevue  
Memphis, TN 38105

RE: FY2024 Continuum of Care Program Competition Application

Dear Ms. Goodman,

I am delighted to inform you that after careful review and strategic consideration by the Rank and Review Committee, the application for Door of Hope's Madison Place, 245 N. Bellevue, and Door of Hope DV FY2024 project will be accepted and included on the priority listing for the FY2024 CoC Program Competition. The project applications will be included as follows:

- Madison Place: \$125,097 / Tier 1 /Score 90 /Rank #7 out of 22
- 245 N. Bellevue: \$898,971 / Tier 1 /Score 80 /Rank #13 out of 22
- Door of Hope DV: \$446,018 / Tier 1 /Rank #16 out of 22

These projects will be submitted to HUD for funding consideration. Please be reminded that acceptance and submission of the application are not a guarantee of award. HUD makes the final decision on which projects are actually funded.

The FY2024 CoC Program Competition is administered under the FY2024 CoC Program Competition NOFO and 24CFRpart 578. Again, we congratulate Door of Hope on being accepted, and we appreciate all that you do for the community!

Sincerely,

A handwritten signature in blue ink that reads "D. Cheré Bradshaw".

D. Cheré Bradshaw, LMSW  
President/CEO  
Community Alliance for the Homeless



# FY 24 CoC Awards Letter Notification



**Errin Woods** <errin@cafth.org>

Wed, Oct 9, 2:14 PM



to Mia, diane.duke, Stephanie, Sydne, Cheré ▾

Dear Ms. Duke,

We are pleased to inform you that your project(s) have been accepted and included in the prioritization listing by the Rank & Review Committee to be submitted to HUD for the FY 2024-2025 Continuum of Care (CoC) competition.

If you have any questions, do not hesitate to contact Stephanie Reyes, [stephanie@cafth.org](mailto:stephanie@cafth.org) or Errin Woods, [errin@cafth.org](mailto:errin@cafth.org) by Thursday, October 16, 2024 at 9:59:59 am. Thank you and have a great day.

Please see your **award letter**(s) attached to this email.

**Errin Woods**(she/her/they/them)

**Continuum of Care Administrator**

2670 Union Avenue Extended, Suite 700

Memphis, TN 38112

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# Community Alliance

## FOR THE HOMELESS

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In Partnership with the City of  
Memphis/Shelby County

October 9, 2024

Friends for All  
Ms. Diane Duke, President & CEO  
1548 Poplar Ave.  
Memphis, TN 38104

RE: FY2024 Continuum of Care Program Competition Application

Dear Ms. Duke,

I am delighted to inform you that after careful review and strategic consideration by the Rank and Review Committee, the application for Aloysius Scattered Site FY2024 project will be accepted pending budget amendment and included on the priority listing for the FY 2024 CoC Program Competition. The project application will be included as follows:

**Aloysius Scattered Site: \$876,427 / Tier 2 /Score 64.5  
/Rank #22 out of 22**

Because of its ranking, Aloysius Scattered Site is in Tier 2. The Tier 2 amount is \$876,427. HUD will examine the project carefully to make a final determination.

This project will be submitted to HUD for funding consideration. Please be reminded that acceptance and submission of the application are not a guarantee of award. HUD makes the final decision on which projects are actually funded. The FY2024 CoC Program Competition is administered under the FY2024 CoC Program Competition NOFO and 24 CFR part 578. Again, we congratulate Friends for All on being accepted, and we appreciate all that you do for the community!

Sincerely,

D. Cheré Bradshaw, LMSW  
President/CEO  
Community Alliance for the Homeless

# FY 2024 Updated CoC Awards Letter



**Errin Woods** <errin@cafth.org>

to Phillis, Stephanie, Cheré, Sydne ▾

4:36 PM (0 minutes ago)



Dear Ms. Lewis,

We are pleased to inform you that your project(s) have been accepted and included in the prioritization listing by the Rank & Review Committee to be submitted to HUD for the FY 2024-2025 Continuum of Care (CoC) competition. We updated your letter to reflect your score out of 22 instead of 19 projects.

If you have any questions, do not hesitate to contact Stephanie Reyes, [stephanie@cafth.org](mailto:stephanie@cafth.org) or Errin Woods, [errin@cafth.org](mailto:errin@cafth.org) by Thursday, October 16, 2024 at 9:59:59 am. Thank you and have a great day.

Please see your award letter(s) attached to this email.

**Errin Woods** (she/her/they/them)

**Continuum of Care Administrator**

2670 Union Avenue Extended, Suite 700

Memphis, TN 38112

Office: (901) 527-1302 ext. 312



Donate





# Community Alliance

## FOR THE HOMELESS

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Rev. Lawrence Wilson

In Partnership with the City of  
Memphis/Shelby County

October 9, 2024

Love Doesn't Hurt  
Phillis Lewis, CEO  
P.O Box 17613  
Memphis, TN 38127

RE: FY2024 Continuum of Care Program Competition Application

Dear Ms. Lewis,

I am delighted to inform you that after careful review and strategic consideration by the Rank and Review Committee, the application for Love Doesn't Hurt Emergency Services FY24 project will be accepted and included on the priority listing for the FY 2024 CoC Program Competition. The project application will be included in category Tier 1 at \$201,968, with a score of 90 and rank of #15 out of 22 projects.

The project will be submitted to HUD for funding consideration. Please be reminded that acceptance and submission of the application are not a guarantee of award. HUD makes the final decision on which projects are actually funded.

The FY2024 CoC Program Competition is administered under the FY2024 CoC Program Competition NOFO and 24 CFR part 578. Again, we congratulate Love Doesn't Hurt on being accepted, and we appreciate all that you do for the community!

Sincerely,

D. Cheré Bradshaw, LMSW  
President/CEO  
Community Alliance for the Homeless

# FY24 CoC Awards Letter Notification

External

Inbox x



**Errin Woods** <errin@cafth.org>

Wed, Oct 9, 2:10 PM



to sheinz@mifa.org, Mary, Stephanie, Cheré, Sydne ▾

Dear Sally and Mary,

We are pleased to inform you that your project(s) have been accepted and included in the prioritization listing by the Rank & Review Committee to be submitted to HUD for the FY 2024-2025 Continuum of Care (CoC) competition.

If you have any questions, do not hesitate to contact Stephanie Reyes, [stephanie@cafth.org](mailto:stephanie@cafth.org) or Errin Woods, [errin@cafth.org](mailto:errin@cafth.org) by Thursday, October 16, 2024 at 9:59:59 am. Thank you and have a great day.

Please see your **award letter**(s) attached to this email.

**Errin Woods**(she/her/they/them)

**Continuum of Care Administrator**

2670 Union Avenue Extended, Suite 700

Memphis, TN 38112

Office: (901) 527-1302 ext. 312





2670 Union Ave. Extended  
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In Partnership with the City of  
Memphis/Shelby County

October 9, 2024

Metropolitan Inter-Faith Association  
Sara Jones Heinz, President & CEO  
910 Vance  
Memphis, TN 38126

RE: FY2024 Continuum of Care Program Competition Application

Dear Ms. Heinz,

I am delighted to inform you that after careful review and strategic consideration by the Rank and Review Committee, the application for MIFA RRH FY24 project will be accepted pending budget amendment and included on the priority listing for the FY 2024 CoC Program Competition. The project application will be included in category Tier 2 at \$605,255, with a score of 94.5 and a rank of #20 out of 22 projects.

This project will be submitted to HUD for funding consideration. Please be reminded that acceptance and submission of the application are not a guarantee of award. HUD makes the final decision on which projects are actually funded.

The FY2024 CoC Program Competition is administered under the FY2024 CoC Program Competition NOFO and 24 CFR part 578. Again, we congratulate MIFA on being accepted, and we appreciate all that you do for the community!

Sincerely,

A handwritten signature in blue ink that reads "D. Cheré Bradshaw".

D. Cheré Bradshaw, LMSW  
President/CEO  
Community Alliance for the Homeless

# FY2024 YHDP CoC NOFO Award Letter

External

Inbox x



**Natalie Jarvis**

to Molly, Joshua, Kelsey, Stephanie, me ▾

📧 2:36 PM (3 minutes ago)



Hello Molly,

Hope you are doing well! Attached is OUTMemphis's Award Letter for the FY24 CoC NOFO Application for OUTMemphis's Metamorphosis YHDP Renewal Project.

Thanks and let me know if you have any questions!

Kindly,

Natalie Jarvis

--

**Natalie Filipowicz Jarvis** (she/her)

**CoC Youth & Special Populations Administrator**

2670 Union Avenue Extended, Suite 700

Memphis, TN 38112

Office: (901) 527-1302



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In Partnership with the City of  
Memphis/Shelby County

October 9, 2024

Ms. Molly Quinn, Executive Director  
OUTMemphis  
892 S. Cooper St.  
Memphis, TN 38104

RE: FY2024 YHDP Continuum of Care Program Competition Application

Dear Ms. Quinn,

I am delighted to inform you that the application for OUTMemphis' Metamorphosis YHDP Renewal Project will be accepted and included on the priority listing for the FY2024 CoC program competition. The project application will be included as follows:

OUTMemphis Metamorphosis YHDP Renewal: \$185,213

This project will be submitted to HUD for funding consideration. Please be reminded that acceptance and submission of the application are not a guarantee of award. HUD makes the final decision on which projects are actually funded.

The FY2024 YHDP CoC Program Competition is administered under the FY2024 CoC Program Competition NOFO and 24CFRpart 578. Again, we congratulate OUTMemphis on being accepted, and we appreciate all that you do for the community!

Sincerely,

A handwritten signature in blue ink that reads "D. Cheré Bradshaw".

D. Cheré Bradshaw, LMSW  
President/CEO  
Community Alliance for the Homeless



# FY 24 CoC Awards Letter Notification



**Errin Woods** <errin@cafth.org>

Wed, Oct 9, 2:06 PM



to Joshua, mquinn, Stephanie, Sydne, Cheré ▾

Dear OUTMemphis,

We are pleased to inform you that your project(s) have been accepted and included in the prioritization listing by the Rank & Review Committee to be submitted to HUD for the FY 2024-2025 Continuum of Care (CoC) competition.

If you have any questions, do not hesitate to contact Stephanie Reyes, [stephanie@cafth.org](mailto:stephanie@cafth.org) or Errin Woods, [errin@cafth.org](mailto:errin@cafth.org) by Thursday, October 16, 2024 at 9:59:59 am. Thank you and have a great day.

Please see your **award letter**(s) attached to this email.

**Errin Woods**(she/her/they/them)

**Continuum of Care Administrator**

2670 Union Avenue Extended, Suite 700

Memphis, TN 38112

Office: (901) 527-1302 ext. 312





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Rev. Lawrence Wilson

In Partnership with the City of  
Memphis/Shelby County

October 9, 2024

Ms. Molly Quinn, Executive Director  
OUTMemphis  
892 S. Cooper St.  
Memphis, TN 38104

RE: FY2024 Continuum of Care Program Competition Application

Dear Ms. Quinn,

I am delighted to inform you that after careful review and strategic consideration by the Rank and Review Committee, the applications for OUTMemphis' New Metamorphosis Project FY24 will be accepted and included on the priority listing for the FY2024 CoC program competition. The project application will be included as follows:

- New Metamorphosis: \$269,566/ Tier 1 /Score 84 /Rank# 17 out of 22

This project will be submitted to HUD for funding consideration. Please be reminded that acceptance and submission of the application are not a guarantee of award. HUD makes the final decision on which projects are actually funded.

The FY2024 CoC Program Competition is administered under the FY2024 CoC Program Competition NOFO and 24CFRpart 578. Again, we congratulate OUTMemphis on being accepted, and we appreciate all that you do for the community!

Sincerely,

A handwritten signature in blue ink that reads "D. Cheré Bradshaw".

D. Cheré Bradshaw, LMSW  
President/CEO  
Community Alliance for the Homeless

# FY 2024 CoC Award Letter Notification

External

Inbox x



**Errin Woods** <errin@cafth.org>

Wed, Oct 9, 1:57 PM



to Brianna, Cornelius, Stephanie, Cheré, Sydne ▾

Dear Promise Development Corporation,

We are pleased to inform you that your project(s) have been accepted and included in the prioritization listing by the Rank & Review Committee for the FY 2024-2025 Continuum of Care (CoC) competition.

If you have any questions, do not hesitate to contact Stephanie Reyes, [stephanie@cafth.org](mailto:stephanie@cafth.org) or Errin Woods, [errin@cafth.org](mailto:errin@cafth.org) by Thursday, October 16, 2024 at 9:59:59 am. Thank you and have a great day.

Please see your **award letter**(s) attached to this email.

**Errin Woods**(she/her/they/them)

**Continuum of Care Administrator**

2670 Union Avenue Extended, Suite 700

Memphis, TN 38112

Office: (901) 527-1302 ext. 312





# Community Alliance

FOR THE HOMELESS

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Rev. Lawrence Wilson

In Partnership with the City of  
Memphis/Shelby County

October 9, 2024

Promise Development Corporation  
Mr. Cornelius Sanders  
379 Cossitt Place  
Memphis, TN 38126

RE: FY2024 Continuum of Care Program Competition Application

Dear Mr. Sanders,

I am delighted to inform you that after careful review and strategic consideration by the Rank and Review Committee, the applications for Promise Development Corporation's Promise Leasing and Promise Leasing Expansion FY24 project will be accepted pending budget amendment and included on the priority listing for the FY 2024 CoC Program Competition. The project application will be included as follows:

- Promise Leasing: \$921,230/ Tier 1 /Score 113 /Rank # 9 out of 22
- Promise Leasing Exp.: \$575,613/ Tier 1 /Score 112 /Rank #10 out of 22

Both project will be submitted to HUD for funding consideration. Please be reminded that acceptance and submission of the application are not a guarantee of award. HUD makes the final decision on which projects are actually funded.

The FY2024 CoC Program Competition is administered under the FY2024 CoC Program Competition NOFO and 24 CFR part 578. Again, we congratulate Promise Development Corporation on being accepted, and we appreciate all that you do for the community!

Sincerely,

D. Cheré Bradshaw, LMSW  
President/CEO  
Community Alliance for the Homeless



# Community Alliance

## FOR THE HOMELESS

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Rev. Lawrence Wilson

In Partnership with the City of  
Memphis/Shelby County

October 9, 2024

Promise Development Corporation  
Mr. Cornelius Sanders  
379 Cossitt Place  
Memphis, TN 38126

RE: FY2024 Continuum of Care Program Competition Application

Dear Mr. Sanders,

I am delighted to inform you that after careful review and strategic consideration by the Rank and Review Committee, the applications for Promise Development Corporation's Promise Casey's Motel FY24 new project will be accepted and included on the CoC Bonus priority listing for the FY 2024 CoC Program Competition. The project application will be included as follows:

- **Promise Casey's Motel: \$175,000/ CoC Bonus /Score 82/Rank # 11 out of 22**

The project will be submitted to HUD for funding consideration. Please be reminded that acceptance and submission of the application are not a guarantee of award. HUD makes the final decision on which projects are actually funded.

The FY2024 CoC Program Competition is administered under the FY2024 CoC Program Competition NOFO and 24 CFR part 578. Again, we congratulate Promise Development Corporation on being accepted, and we appreciate all that you do for the community!

Sincerely,

D. Cheré Bradshaw, LMSW  
President/CEO  
Community Alliance for the Homeless

# FY24 CoC Awards Letter Notification

External

Inbox x



**Errin Woods** <errin@cafth.org>

to mfarrar, Idwarren, Stephanie, Cheré, Sydne ▾

Wed, Oct 9, 2:45 PM



Dear Ms. Farrar and Ms. Warren,

We are pleased to inform you that your project(s) have been accepted and included in the prioritization listing by the Rank & Review Committee to be submitted to HUD for the FY 2024-2025 Continuum of Care (CoC) competition.

If you have any questions, do not hesitate to contact Stephanie Reyes, [stephanie@cafth.org](mailto:stephanie@cafth.org) or Errin Woods, [errin@cafth.org](mailto:errin@cafth.org) by Thursday, October 16, 2024 at 9:59:59 am. Thank you and have a great day.

Please see your **award letter**(s) attached to this email.

**Errin Woods**(she/her/they/them)

**Continuum of Care Administrator**

2670 Union Avenue Extended, Suite 700

Memphis, TN 38112

Office: (901) 527-1302 ext. 312





# Community Alliance

FOR THE HOMELESS

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In Partnership with the City of  
Memphis/Shelby County

October 9, 2024

Mrs. Melissa Farrar, COO  
Hope House Day Care Center Inc.  
23 S. Idlewild St.  
Memphis, TN 38104

RE: FY2024 YHDP Continuum of Care Program Competition Application

Dear Mrs. Farrar,

I am delighted to inform you that the application for Housing Assistance for Youth Living with HIV FY2024 will be accepted and included on the priority listing for the FY2024 CoC program competition. The project application will be included as follows:

- Housing Assistance for Youth Living with HIV FY2024:  
\$249,429.00

This project will be submitted to HUD for funding consideration. Please be reminded that acceptance and submission of the application are not a guarantee of award. HUD makes the final decision on which projects are actually funded.

The FY2024 YHDP CoC Program Competition is administered under the FY2024 CoC Program Competition NOFO and 24CFRpart 578. Again, we congratulate Hope House on being accepted, and we appreciate all that you do for the community!

Sincerely,

D. Chere Bradshaw, LMSW  
President/CEO  
Community Alliance for the Homeless

# Le Bonheur FY24 CoC NOFO Award Letter

External

Inbox x



**Natalie Jarvis**

to Cathy, Nicole, me, Stephanie ▾

📧 Fri, Oct 18, 3:50 PM (5 days ago)



Hi Nicole and Cathy,

Attached you will find Le Bonheur Community Outreach's FY24 CoC NOFO Award Letter for your Memphis Host Homes Project Renewal 2024 application.

Congratulations on being accepted and please let me know if you have any questions!

Kindly,

Natalie Jarvis

--

**Natalie Filipowicz Jarvis** (she/her)

**CoC Youth & Special Populations Administrator**

2670 Union Avenue Extended, Suite 700

Memphis, TN 38112

Office: (901) 527-1302





# Community Alliance

FOR THE HOMELESS

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Christina Cook  
Dr. Elena Delavega  
Jermaine Fletcher  
Jamie "Griff" Griffin  
Yvonne Madlock  
Rev. Lawrence Wilson

In Partnership with the City of  
Memphis/Shelby County

October 9, 2024

Ms. Nicole Gottier  
Methodist Le Bonheur Community Outreach  
600 Jefferson Avenue  
Memphis, TN 38105

RE: FY2024 YHDP Continuum of Care Program Competition Application

Dear Ms. Gottier

I am delighted to inform you that the application for Memphis Host Homes Project Renewal 2024 will be accepted and included on the priority listing for the FY2024 CoC program competition. The project application will be included as follows:

- Memphis Host Homes Project Renewal 2024: \$80,000.00

This project will be submitted to HUD for funding consideration. Please be reminded that acceptance and submission of the application are not a guarantee of award. HUD makes the final decision on which projects are actually funded.

The FY2024 YHDP CoC Program Competition is administered under the FY2024 CoC Program Competition NOFO and 24CFRpart 578. Again, we congratulate Methodist Le Bonheur Community Outreach on being accepted, and we appreciate all that you do for the community!

Sincerely,

D. Cheré Bradshaw, LMSW  
President/CEO  
Community Alliance for the Homeless

# SJCS FY24 YHDP CoC NOFO Award Letter

External

Inbox x



**Natalie Jarvis**

Fri, Oct 18, 3:47 PM (5 days ago)



to Cherry, dwebb@sjcs.org, Sandra, Stephanie, Jessica, me

Hi Dwayne and Cherry,

Attached you will find SJCS FY24 CoC NOFO Award Letter for your SJCS YHDP Renewal application.

Congratulations on being accepted and please let me know if you have any questions!

Kindly,

Natalie Jarvis

--

**Natalie Filipowicz Jarvis** (she/her)

**CoC Youth & Special Populations Administrator**

2670 Union Avenue Extended, Suite 700

Memphis, TN 38112

Office: (901) 527-1302



# Community Alliance

FOR THE HOMELESS

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Jermaine Fletcher  
Jamie "Griff" Griffin  
Yvonne Madlock  
Rev. Lawrence Wilson

In Partnership with the City of  
Memphis/Shelby County

October 9, 2024

Dr. Dwayne Webb  
St. John's Community Services - Tennessee  
455 Hannings Lane  
Martin, TN 38237

RE: FY2024 YHDP Continuum of Care Program Competition Application

Dear Dr. Webb,

I am delighted to inform you that the application for SJCS YHDP Renewal will be accepted and included on the priority listing for the FY2024 CoC program competition. The project application will be included as follows:

- SJCS YHDP Renewal: \$138,253.00

This project will be submitted to HUD for funding consideration. Please be reminded that acceptance and submission of the application are not a guarantee of award. HUD makes the final decision on which projects are actually funded.

The FY2024 YHDP CoC Program Competition is administered under the FY2024 CoC Program Competition NOFO and 24CFRpart 578. Again, we congratulate SJCS on being accepted, and we appreciate all that you do for the community!

Sincerely,

D. Cheré Bradshaw, LMSW  
President/CEO  
Community Alliance for the Homeless

# FY24 CoC Awards Letter Notification



**Errin Woods** <errin@cafth.org>  
to marla, Stephanie, Sydne, Cheré ▾

Wed, Oct 9, 2:35 PM ☆ ↶ ⋮

Dear Ms. Marla Smith-Brown,

Congratulations! We are pleased to inform you that your project(s) have been accepted and included in the prioritization listing by the Rank & Review Committee to be submitted to HUD for the FY 2024-2025 Continuum of Care (CoC) competition.

If you have any questions, do not hesitate to contact Stephanie Reyes, [stephanie@cafth.org](mailto:stephanie@cafth.org) or Errin Woods, [errin@cafth.org](mailto:errin@cafth.org) by Thursday, October 16, 2024 at 9:59:59 am. Thank you and have a great day.

Please see your **award letter**(s) attached to this email.

**Errin Woods**(she/her/they/them)

**Continuum of Care Administrator**

2670 Union Avenue Extended, Suite 700

Memphis, TN 38112

Office: (901) 527-1302 ext. 312





# Community Alliance

FOR THE HOMELESS

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Christina Cook  
Dr. Elena Delavega  
Jermaine Fletcher  
Jamie "Griff" Griffin  
Yvonne Madlock  
Rev. Lawrence Wilson

In Partnership with the City of  
Memphis/Shelby County

October 9, 2024

Mid-South Genesis Community Development Corporation  
Ms. Marla Smith-Brown, Executive Director  
4000 Riverdale Rd.  
Memphis, TN 38115

RE: FY2024 Continuum of Care Program Competition Application

Dear Ms. Marla Smith-Brown,

I am delighted to inform you that after careful review and strategic consideration by the Rank and Review Committee, the application for Mid-South Genesis Community Development's The Healing Place FY24 project will be accepted and included on the priority listing for the FY 2024 CoC Program Competition. The new project application will be included in Tier 1 at \$833,252, with a score of 81 and a rank of #8 out of 22.

This project will be submitted to HUD for funding consideration. Please be reminded that acceptance and submission of the application are not a guarantee of award. HUD makes the final decision on which projects are actually funded.

The FY2024 CoC Program Competition is administered under the FY2024 CoC Program Competition NOFO and 24 CFR part 578. Again, we congratulate Mid-South Genesis Community Development Corporation on being accepted, and we appreciate all that you do for the community!

Sincerely,

D. Cheré Bradshaw, LMSW  
President/CEO  
Community Alliance for the Homeless

**Local Competition  
Selection Results  
1E-5b**

**TN-501- Memphis/Shelby County Homeless Consortium  
Community Alliance for the Homeless  
Local Competition Selection Results**

	<b>Project Name</b>	<b>Score</b>	<b>Status</b>	<b>Rank</b>	<b>Amount Requested from HUD</b>	<b>Reallocated Funds</b>
1	NHW 2024 Renewal	108	Accepted	4	\$285,494	\$0
2	STAY 2024 Renewal	87.5	Accepted	10	\$831,348	\$0
3	FY2024 Court Street	107.5	Accepted	5	\$204,558	\$0
4	FY2024 Combined Depot	95.5	Accepted	19	\$316,716	\$0
5	FY2024 Lease program	82	Accepted	18	\$254,100	\$0
6	Phoenix Project FY2024 Final	106	Accepted	6	\$113,014	\$0
7	Renewal Project Application FY2024	84.5	Accepted	21	\$566,078	\$0
8	Genesis Homeless Services FY24	106	Accepted	14	\$758,965	\$0
9	Memphis/Shelby Coordinated Entry System FY2024		Accepted	1	\$161,875	\$0
10	TN-501 CoC Planning Project Application FY2024		Accepted	Not Ranked	\$528,086	\$0
11	DV CES FY2024		Accepted	3	\$255,099	\$0
12	HMIS Consolidated Grant FY2024		Accepted	2	\$264,446	\$0
13	YHDP CES Renewal_FY2024		Accepted	Not Ranked	\$70,000	\$0

14	YHDP HMIS Renewal_FY2024		Accepted	Not Ranked	\$60,000	\$0
15	YHDP Navigation Renewal_FY2024		Accepted	Not Ranked	\$482,620	\$0
16	YHDP RRH Renewal_FY2024		Accepted	Not Ranked	\$404,963	\$0
17	YHDP TH Renewal_FY2024		Accepted	Not Ranked	\$193,075	\$0
18	Door of Hope 245 N. Bellevue FY2024	80	Accepted	13	\$898,971	\$0
19	Door of Hope DV FY2024	86.5	Accepted	16	\$446,018	\$0
20	Door of Hope Madison Place FY2024	90	Accepted	7	\$125,097	\$0
21	Aloysius Scattered Sites Renewal 2024	64.5	Accepted	22	\$876,427	\$0
22	Housing Assistance for Youth Living with HIV FY2024		Accepted	Not Ranked	\$249,429	\$0
23	Emergency Services FY24	90	Accepted	15	\$201,968	\$0
24	Memphis Host Homes Project Renewal 2024		Accepted	Not Ranked	\$80,000	\$0
25	MIFA-RRH Program	94.5	Accepted	20	\$605,255	\$0
26	The Healing Place	81	Accepted	D8	\$833,252	\$0
27	Metamorphosis CoC Renewal Application FY2024	84	Accepted	17	\$269,566	\$0
28	Metamorphosis YHDP Renewal Project Application		Accepted	Not Ranked	\$185,213	\$0



	FY2024					
29	Promise Leasing FY2024	113	Accepted	9	\$921,230	\$0
30	Promise Leasing Expansion FY2024	112	Accepted	10	\$575,613	\$0
31	Casey's Rehab Project FY2024	82	Accepted	11	\$175,000	\$0
32	SJCS YHDP Renewal		Accepted	Not Ranked	\$138,253	\$0

# 2024 HDX Competition Report

This workbook contains summary information about your CoC's data as it was entered into HDX 1.0 and HDX 2.0 for your use as part of the 2024 Competition.

### **To Print this Workbook:**

This document has been configured as printable with preset print areas of relevant sections. To print it, go to "File", then "Print", then select "Print Entire Workbook" or "Print Active Sheets" depending on your needs.

### **To Save This Workbook as a PDF:**

Click the "File" Tab, then click "Save As" or "Save a Copy", then click "Browse" or "More Options" then select "PDF", click "Options", select "Entire Workbook", press "OK", and click "Save". These instructions may change depending on your version of Microsoft Excel.

### **On Accessibility, Navigability, and Printability:**

This workbook attempts to maximize accessibility, navigability, printability, and ease of use. Merged cells have been avoided. All tables and text boxes have been given names. Extraneous rows and columns outside printed ranges have been hidden. Formulas may include references to hidden rows and columns or data tables. For ease of use, these referenced sources have been hidden but can be unhidden by any user at any time. Raw data sources contained in this workbook are named according to the module and fiscal year from which they originate - e.g. "HIC\_2024" is the Housing Inventory Count raw data from Fiscal Year 2024.

### **For Questions:**

If you have questions, please reach out to HUD via the "Ask a Question" page, <https://www.hudexchange.info/program-support/my-question/> and choose "HDX" as the topic.

# 2024 HDX Competition Report

## 2024 Competition Report - Summary

TN-501 - Memphis/Shelby County CoC

### HDX Data Submission Participation Information

Government FY and HDX Module Abbreviation	Met Module Deadline*	Data From	Data Collection Period in HDX 2.0
2023 LSA	Yes	Government FY 2023 (10/1/22 - 9/30/23).	November 2023 to January of 2024
2023 SPM	Yes	Government FY 2023 (10/1/22 - 9/30/23).**	February 2024 to March 2024
2024 HIC	Yes	Government FY 2024. Exact HIC and PIT dates will vary by CoC. For most CoCs, it will be last Wednesday in January of 2024.	March 2024 to May 2024
2024 PIT	Yes	Government FY 2024. Exact HIC and PIT dates will vary by CoC. For most CoCs, it will be last Wednesday in January of 2024.	March 2024 to May 2024

1) FY = Fiscal Year

2) \*This considers all extensions where they were provided.

2) \*\*"Met Deadline" in this context refers to FY23 SPM submissions. Resubmissions from FY 2022 (10/1/21 - 9/30/22) were also accepted during the data collection period, but these previous year's submissions are voluntarily and are not required.

# 2024 HDX Competition Report

## 2024 Competition Report - LSA Summary & Usability Status

TN-501 - Memphis/Shelby County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

### LSA Usability Status 2023

Category	EST AO	EST AC	EST CO	RRH AO	RRH AC	RRH CO	PSH AO	PSH AC	PSH CO
Fully Usable				<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Partially Usable									
Not Usable	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>						

### EST

Category	2021	2022	2023
Total Sheltered Count	2,470	2,747	4,281
AO	899	539	1,816
AC	1,584	2,211	2,490
CO	0	0	2

### RRH

Category	2021	2022	2023
Total Sheltered Count	2,443	2,673	2,286
AO	639	322	320
AC	1,827	2,352	1,967
CO	2	0	0

# 2024 HDX Competition Report

## 2024 Competition Report - LSA Summary & Usability Status

TN-501 - Memphis/Shelby County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

### PSH

Category	2021	2022	2023
Total Sheltered Count	1,020	965	926
AO	516	471	530
AC	500	486	389
CO	0	3	5

- 1) Glossary: EST = Emergency Shelter, Save Haven, & Transitional Housing; RRH = Rapid Re-housing; PSH = Permanent Supportive Housing; AO = Persons in Households without Children; AC = Persons in Households with at least one Adult and one Child; CO=Persons in Households with only Children
- 2) Because people have multiple stays in shelter over the course of a year and stay in different household configurations, a single person can be counted in more than one household type. Therefore, the sum of the number of people by household type may be greater than the unique count of people.
- 3) Total Sheltered count only includes those served in HMIS participating projects reported by your CoC.
- 4) For CoCs that experienced mergers during any of these reporting periods, historical data will include only the original CoCs.

## 2024 HDX Competition Report

### 2024 Competition Report - SPM Data

TN-501 - Memphis/Shelby County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

#### Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than the look back stop date or client's date of birth, whichever is later.

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.

Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

Metric	Universe (Persons)	Average LOT Homeless (bed nights)	Median LOT Homeless (bed nights)
1.1 Persons in ES-EE, ES-NbN, and SH	3,765	53.3	33.0
1.2 Persons in ES-EE, ES-NbN, SH, and TH	4,015	78.2	34.0

# 2024 HDX Competition Report

## 2024 Competition Report - SPM Data

TN-501 - Memphis/Shelby County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

b. This measure is based on data element 3.917

This measure includes data from each client’s Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client’s entry date, effectively extending the client’s entry date backward in time. This “adjusted entry date” is then used in the calculations just as if it were the client’s actual entry date.

Metric	Universe (Persons)	Average LOT Homeless (bed nights)	Median LOT Homeless (bed nights)
1.1 Persons in ES-EE, ES-NbN, SH, and PH (prior to “housing move in”)	3,929	194.3	78.0
1.2 Persons in ES-EE, ES-NbN, SH, TH, and PH (prior to “housing move in”)	4,200	215.4	84.0

## 2024 HDX Competition Report

### 2024 Competition Report - SPM Data

TN-501 - Memphis/Shelby County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

#### Measure 2: Returns to Homelessness for Persons who Exit to Permanent Housing (PH) Destinations

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

Metric	Total # of Persons Exited to a PH Destination (2 Yrs Prior)	Returns to Homelessness in Less than 6 Months (0 - 180 days)		Returns to Homelessness from 6 to 12 Months (181 - 365 days)		Returns to Homelessness from 13 to 24 Months (366 - 730 days)		Number of Returns in 2 Years	
	Count	Count	% of Returns	Count	% of Returns <sup>4</sup>	Count	% of Returns <sup>6</sup>	Count	% of Returns <sup>8</sup>
Exit was from SO	161	11	6.8%	11	6.8%	11	6.8%	33	20.5%
Exit was from ES	1,105	147	13.3%	76	6.9%	80	7.2%	303	27.4%
Exit was from TH	76	7	9.2%	11	14.5%	5	6.6%	23	30.3%
Exit was from SH	0	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Exit was from PH	778	56	7.2%	32	4.1%	68	8.7%	156	20.1%
<b>TOTAL Returns to Homelessness</b>	<b>2,120</b>	<b>221</b>	<b>10.4%</b>	<b>130</b>	<b>6.1%</b>	<b>164</b>	<b>7.7%</b>	<b>515</b>	<b>24.3%</b>



# 2024 HDX Competition Report

## 2024 Competition Report - SPM Data

TN-501 - Memphis/Shelby County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

### Measure 3: Number of Homeless Persons

#### Metric 3.1 – Change in PIT Counts

Please refer to PIT section for relevant data.

#### Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

Metric	Value
Universe: Unduplicated Total sheltered homeless persons	4,428
Emergency Shelter Total	4,183
Safe Haven Total	0
Transitional Housing Total	352

## 2024 HDX Competition Report

### 2024 Competition Report - SPM Data

TN-501 - Memphis/Shelby County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

#### Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

This measure is divided into six tables capturing employment and non-employment income changes for system leavers and stayers. The project types reported in these metrics are the same for each metric, but the type of income and universe of clients differs. In addition, the projects reported within these tables are limited to CoC-funded projects.

##### Metric 4.1 – Change in earned income for adult system stayers during the reporting period

Metric	Value
Universe: Number of adults (system stayers)	290
Number of adults with increased earned income	19
Percentage of adults who increased earned income	6.6%

## 2024 HDX Competition Report

### 2024 Competition Report - SPM Data

TN-501 - Memphis/Shelby County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

#### Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

Metric	Value
Universe: Number of adults (system stayers)	290
Number of adults with increased non-employment cash income	115
Percentage of adults who increased non-employment cash income	39.7%

#### Metric 4.3 – Change in total income for adult system stayers during the reporting period

Metric	Value
Universe: Number of adults (system stayers)	290
Number of adults with increased total income	127
Percentage of adults who increased total income	43.8%

#### Metric 4.4 – Change in earned income for adult system leavers

Metric	Value
Universe: Number of adults who exited (system leavers)	693
Number of adults who exited with increased earned income	56
Percentage of adults who increased earned income	8.1%

## 2024 HDX Competition Report

### 2024 Competition Report - SPM Data

TN-501 - Memphis/Shelby County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

#### Metric 4.5 – Change in non-employment cash income for adult system leavers

Metric	Value
Universe: Number of adults who exited (system leavers)	693
Number of adults who exited with increased non-employment cash income	35
Percentage of adults who increased non-employment cash income	5.1%

#### Metric 4.6 – Change in total income for adult system leavers

Metric	Value
Universe: Number of adults who exited (system leavers)	693
Number of adults who exited with increased total income	90
Percentage of adults who increased total income	13.0%

## 2024 HDX Competition Report

### 2024 Competition Report - SPM Data

TN-501 - Memphis/Shelby County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

#### Measure 5: Number of Persons who Become Homeless for the First Time

This measures the number of people entering the homeless system through ES, SH, or TH (Metric 5.1) or ES, SH, TH, or PH (Metric 5.2) and determines whether they have any prior enrollments in the HMIS over the past two years. Those with no prior enrollments are considered to be experiencing homelessness for the first time.

##### Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

Metric	Value
Universe: Person with entries into ES-EE, ES-NbN, SH or TH during the reporting period.	3,870
Of persons above, count those who were in ES-EE, ES-NbN, SH, TH or any PH within 24 months prior to their entry during the reporting year.	641
Of persons above, count those who did not have entries in ES-EE, ES-NbN, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)	3,229

## 2024 HDX Competition Report

### 2024 Competition Report - SPM Data

TN-501 - Memphis/Shelby County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

**Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS**

Metric	Value
Universe: Person with entries into ES, SH, TH or PH during the reporting period.	4,219
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.	749
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)	3,470

## 2024 HDX Competition Report

### 2024 Competition Report - SPM Data

TN-501 - Memphis/Shelby County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

#### **Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects**

Measure 6 is not applicable to CoCs in this reporting period.

#### **Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing**

This measures positive movement out of the homeless system and is divided into three tables: movement off the streets from Street Outreach (Metric 7a.1); movement into permanent housing situations from ES, SH, TH, and RRH (Metric 7b.1); and retention or exits to permanent housing situations from PH (other than PH-RRH).

##### **Metric 7a.1 – Change in SO exits to temp. destinations, some institutional destinations, and permanent housing destinations**

Metric	Value
Universe: Persons who exit Street Outreach	467
Of persons above, those who exited to temporary & some institutional destinations	92
Of the persons above, those who exited to permanent housing destinations	126
% Successful exits	46.7%

## 2024 HDX Competition Report

### 2024 Competition Report - SPM Data

TN-501 - Memphis/Shelby County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

#### Metric 7b.1 – Change in ES, SH, TH, and PH-RRH exits to permanent housing destinations

Metric	Value
Universe: Persons in ES-EE, ES-NbN, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	3,858
Of the persons above, those who exited to permanent housing destinations	1,927
% Successful exits	50.0%

#### Metric 7b.2 – Change in PH exits to permanent housing destinations or retention of permanent housing

Metric	Value
Universe: Persons in all PH projects except PH-RRH who exited after moving into housing, or who moved into housing and remained in the PH project	889
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	841
% Successful exits/retention	94.6%



## 2024 HDX Competition Report

### 2024 Competition Report - SPM Data

TN-501 - Memphis/Shelby County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

#### System Performance Measures Data Quality

Data coverage and quality will allow HUD to better interpret your SPM submissions.

Metric	All ES, SH	All TH	All PSH, OPH	All RRH	All Street Outreach
Unduplicated Persons Served (HMIS)	4,183	352	966	2,298	431
Total Leavers (HMIS)	3,733	198	125	1,883	316
Destination of Don't Know, Refused, or Missing (HMIS)	1,301	16	4	12	44
Destination Error Rate (Calculated)	34.9%	8.1%	3.2%	0.6%	13.9%

# 2024 HDX Competition Report

## 2024 Competition Report - SPM Notes

TN-501 - Memphis/Shelby County CoC

FY 2023 Reporting Year: 10/1/2022 - 9/30/2023

### Notes For Each SPM Measure

Note: Cells may need to be resized to accomodate notes with lots of text.

Measure	Notes
Measure 1	No notes.
Measure 2	No notes.
Measure 3	No notes.
Measure 4	No notes.
Measure 5	No notes.
Measure 6	No Notes. Measure 6 was not applicable to CoCs in this reporting period.
Measure 7	No notes.
Data Quality	No notes.

## 2024 HDX Competition Report

### 2024 Competition Report - HIC Summary

TN-501 - Memphis/Shelby County CoC

For HIC conducted in January/February of 2024

#### HMIS Bed Coverage Rates

Project Type	Total Year-Round, Current Beds	Total Year-Round, Current Beds in HMIS or Comparable Database	Total Year-Round, Current, Non-VSP Beds	Removed From Denominator: OPH EHV <sup>†</sup> Beds or Beds Affected by Natural Disaster*	Adjusted Total Year-Round, Current, Non-VSP Beds	Adjusted HMIS Bed Coverage Rate for Year-Round, Current Beds
ES	635	635	635	0	635	100.0%
SH	0	0	0	0	0	NA
TH	233	233	233	0	233	100.0%
RRH	238	238	238	0	238	100.0%
PSH	1,412	920	1,412	0	1,412	65.2%
OPH	36	36	36	0	36	100.0%
<b>Total</b>	<b>2,554</b>	<b>2,062</b>	<b>2,554</b>	<b>0</b>	<b>2,554</b>	<b>80.7%</b>

## 2024 HDX Competition Report

### 2024 Competition Report

TN-501 - Memphis/Shelby Cou

For HIC conducted in January/I

#### HMIS Bed Coverage Rates

Project Type	Total Year-Round, Current Beds	Total Year-Round, Current, VSP Beds in an HMIS-Comparable Database	Total Year-Round, Current, VSP Beds	Removed From Denominator: OPH EHV <sup>†</sup> Beds or Beds Affected by Natural Disaster**	Adjusted Total Year-Round Current, VSP Beds	HMIS Comparable Bed Coverage Rate for VSP Beds
ES	635	0	0	0	0	NA
SH	0	0	0	0	0	NA
TH	233	0	0	0	0	NA
RRH	238	0	0	0	0	NA
PSH	1,412	0	0	0	0	NA
OPH	36	0	0	0	0	NA
<b>Total</b>	<b>2,554</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>NA</b>

## 2024 HDX Competition Report

### 2024 Competition Report

TN-501 - Memphis/Shelby Cou

For HIC conducted in January/I

#### HMIS Bed Coverage Rates

Project Type	Total Year-Round, Current Beds	Total Year-Round, Current, HMIS Beds and VSP Beds in an HMIS-Comparable Database	Adjusted Total Year-Round, Current, Non-VSP and VSP Beds	HMIS and Comparable Database Coverage Rate
ES	635	635	635	100.00%
SH	0	0	0	NA
TH	233	233	233	100.00%
RRH	238	238	238	100.00%
PSH	1,412	920	1,412	65.16%
OPH	36	36	36	100.00%
<b>Total</b>	<b>2,554</b>	<b>2,062</b>	<b>2,554</b>	<b>80.74%</b>

# 2024 HDX Competition Report

## 2024 Competition Report - HIC Summary

TN-501 - Memphis/Shelby County CoC

For HIC conducted in January/February of 2024

### Rapid Re-housing Beds Dedicated to All Persons

Metric	2020	2021	2022	2023	2024
RRH beds available to serve all pops. on the HIC	465	151	865	600	238

1) † EHV = Emergency Housing Voucher

2) \*This column includes Current, Year-Round, Natural Disaster beds not associated with a VSP that are not HMIS-participating. For OPH Beds, this includes beds that are Current, Non-HMIS, and EHV-funded.

3) \*\*This column includes Current, Year-Round, Natural Disaster beds associated with a VSP that are not HMIS-participating or HMIS-comparable database participating. For OPH Beds, this includes beds that are Current, VSP, Non-HMIS, and EHV-funded.

4) Data included in these tables reflect what was entered into HDX 2.0.

5) In the HIC, "Year-Round Beds" is the sum of "Beds HH w/o Children", "Beds HH w/ Children", and "Beds HH w/ only Children". This does not include Overflow ("O/V Beds") or Seasonal Beds ("Total Seasonal Beds").

6) In the HIC, "Current" beds are beds with an "Inventory Type" of "C" and not beds that are Under Development ("Inventory Type" of "U").

7) For historical data: Aggregated data from CoCs that merged are not displayed if HIC data were created separately - that is, only data from the CoC into which the merge occurred are displayed. Additional reports can be requested via AAQ for any CoCs that have been subsumed into other CoCs.

## 2024 HDX Competition Report

### 2024 Competition Report - PIT Summary

TN-501 - Memphis/Shelby County CoC

For PIT conducted in January/February of 2024

#### Submission Information

Date of PIT Count	Received HUD Waiver
1/24/24	Not Applicable

#### Total Population PIT Count Data

Category	2019	2020	2021	2022	2023	2024
PIT Count Type	Sheltered and Unsheltered Count	Sheltered and Unsheltered Count	Sheltered and full unsheltered count	Sheltered and Unsheltered Count	Sheltered and Unsheltered Count	Sheltered and Unsheltered Count
Emergency Shelter Total	501	561	405	614	915	519
Safe Haven Total	0	0	0	0	0	0
Transitional Housing Total	766	360	132	212	212	107
Total Sheltered Count	1,267	921	537	826	1,127	626
Total Unsheltered Count	58	101	202	229	165	158
Total Sheltered and Unsheltered Count*	1,325	1,022	739	1,055	1,292	784

1) \*Data included in this table reflect what was entered into HDX 1.0 and 2.0. This may differ from what was included in federal reports if the PIT count type was either sheltered only or partial unsheltered count.

2) Aggregated data from CoCs that merged is not displayed if PIT data were entered separately - that is, only data from the CoC into which the merge occurred are displayed. Additional reports can be requested via AAQ for any CoCs that have been subsumed into other CoCs.

3) In 2021, for CoCs that conducted a "Sheltered and partial unsheltered count", only aggregate and not demographic data were collected.

# 2024 HDX Competition Report

## 2024 Competition Report - PIT Summary

TN-501 - Memphis/Shelby County CoC

For PIT conducted in January/February of 2024



**Housing Leveraging  
Commitments  
3A-1a**



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Community Alliance for the Homeless  
2670 Union Extended Avenue, Suite 700  
Memphis, TN 38112

Re: Housing Leveraging Commitment

To Stephanie Reyes,

I'm writing to detail Alpha Omega Veterans Services, Inc.'s (AOVS) role in the housing leverage commitment as part of our application for the FY2024 CoC NOFO. This letter is intended to support our new Permanent Supportive Housing (PSH) project, "FY2024 Leasing Program," which aims to serve individual veterans.

As part of this program, AOVS will secure 15 one-bedroom units in the Shelby County area, located near the VA Hospital. Our project is designed to provide housing, case management, and supportive services to homeless veterans. While we do not currently have a memorandum of understanding, AOVS has collaborated with the Lt. Col. Luke Weathers, Jr. (Memphis) VA Medical Center and other locations for over 30 years. The VA Medical Center offers a comprehensive network of resources to support veteran participants in our program.

AOVS is funded through various sources, including individual and business donations, foundation support, and grants from charitable organizations. These additional funding sources ensure the sustainability of our case management services, as well as access to financial, medical, mental health, and legal services, along with food, household supplies, and transportation. These services will be available to 100% of the participants throughout their time in the Leasing Program. Housing services will begin once AOVS has secured apartments for eligible participants.

Sincerely,

A handwritten signature in blue ink that reads "Albert Edwards".

Albert Edwards, 1SG, USA (ret.)  
Executive Director  
Alpha Omega Veterans Services, Inc.

**Healthcare Formal  
Agreements  
3A-2a**



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Community Alliance for the Homeless  
2670 Union Extended Avenue, Suite 700  
Memphis, TN 38112

Re: Leveraging Healthcare Resources

To Stephanie Reyes,

I am writing to detail Alpha Omega Veterans Services, Inc.'s (AOVS) role in leveraging healthcare resources as part of our application for the FY2024 CoC NOFO. This letter serves as support for our new permanent supportive housing project, "FY2024 Leasing Program," which is designed to serve individual veterans.

As part of this program, AOVS will secure 15 one-bedroom units in the Shelby County area, located near the VA Hospital. Our project will provide housing, case management, and supportive services to homeless veterans. While we do not have a memorandum of understanding, the primary source of healthcare support for this Leasing Program will be the Lt. Col. Luke Weathers, Jr. (Memphis) VA Medical Center and its affiliated locations. AOVS has partnered with the VA Medical Center for over 30 years, leveraging its extensive network of health resources to support veteran participants.

Additionally, other healthcare resources for program participants include Regional One, Lakeside Behavioral Health, Church Health Center, AOVS Peer Recovery Specialist and various community health facilities. Participants are also welcome to attend AOVS's weekly substance abuse treatment or recovery meetings, with resources available for weekend meetings as well. Healthcare services will be accessible to participants as soon as they enter the Leasing Program.

As a trusted agency, AOVS is well-equipped to connect veterans with a variety of local healthcare providers through our comprehensive case management services, available to 100% of program participants. Through these partnerships, we strive to achieve positive health outcomes for our veterans, aligned with their housing needs.

Sincerely,

Albert Edwards, 1SG, USA (ret.)  
Executive Director  
Alpha Omega Veterans Services, Inc.